



Nov 14, 2006

Albany N.Y.

Dear Sir:

Enclosed is copy of invoice. Brought car in for oil change and check-up. Mohawk Honda informed me of the transmission problem.

On 11/6/06, spoke to Maria 1-800-999-1009 Honda asked her to take down info on problem transmission. She did and gave me another telephone number.

I have a rotary phone and unable to reach Mr. Gelardi 1-800-356-9451. I would appreciate it if you can refer Honda. My brother [redacted] purchased car 1998. I got car about 2 yrs later 2000 - maybe Feb or March.

I think this was the first yr for 6 cyl Hondas. Do not know if it is the problem.

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).