



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2006 OCT -1 AM 8:40
03-NOV-2006

Repository ☐

Reference No.
10172577

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ROYERSFORD State PA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
Evening Telephone Number [REDACTED]
E-mail Address [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 11/13/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2GCEK19T3Y [REDACTED]
Make GMC Model SILVERADO Model Year 2000
Date Purchased 01-FEB-01 Dealer's Name and Telephone Number CHEVROLET OF LIMERICK 6109488440 Engine: No: Cylinders 8 Fuel Type: Gas
Original Owner [X] Dealer's City ROYERSFORD State PA Zip Code 19468
Transmission Type AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control Powertrain 4 WHEEL DRIVE
Vehicle Component Code 034200 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-OCT-2006 Failure Mileage 51234 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: ☐ Yes ☒ No Fire: ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DOT*: THE CONTACT STATED WHILE THE VEHICLE WAS BEING SERVICED, THE BRAKE LINE WAS OBSERVED WET AND REAR BRAKE ROTORS WERE FLAKING APART. THERE WAS NO WARNING SIGNALS PRIOR TO THE INCIDENT. THE VEHICLE WAS TAKEN TO A SERVICE DEALER WHO DETERMINED THAT THE BRAKE LINES WERE RUSTED AND STARTING TO LEAK. ALSO, THE REAR BRAKE ROTORS WERE FLAKING APART, AND THE MAIN BRAKE LINE TO THE REAR BRAKES RUSTED THROUGH WHICH CAUSED BRAKE FLUID LEAKAGE. THE SERVICE DEALER ADVISED THAT THE VEHICLE WOULD NEED BRAKE ROTOR BACKING PLATES AND A REAR BRAKE LINE. THE MANUFACTURER WAS NOTIFIED AND APPROVED REPLACING ONE BRAKE LINE AT NO COST BUT WOULD NOT APPROVE REPLACING THE ROTORS AND 4 OTHER BRAKE LINES THAT WERE BADLY RUSTED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

11-13-06

Dear N.H.T.S.A.

On 8-12-03 When I was servicing my 2000 Chevy truck I noticed that all 4 brake rotors were pitted and delaminated. They were all replaced under warranty. The mileage at that time was 27,567.

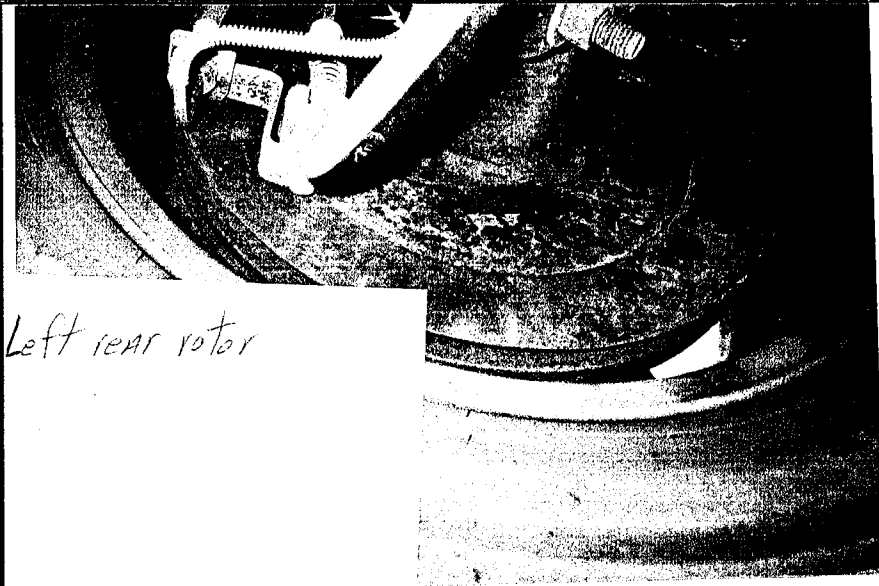
Then on 8-24-06 I tried to use my emergency brake and it didn't work. I took the truck back to the dealer and they said they had to replace the emergency brake shoes because a retaining clip that holds the brake shoes in place has rusted away and then brake shoes wear. The mileage at this time was 49,995.

Then in October of 2006 when servicing my truck I found the rear hydraulic brake line leaking brake fluid. I also found my rear brake rotors were delaminated again. At this time the back rotors only have 23,884 miles on them. When the rotor delaminates the brake pad does not make full contact with the rotor. I took the truck to the dealer to document the repairs needed. Mileage at this time is 51,451

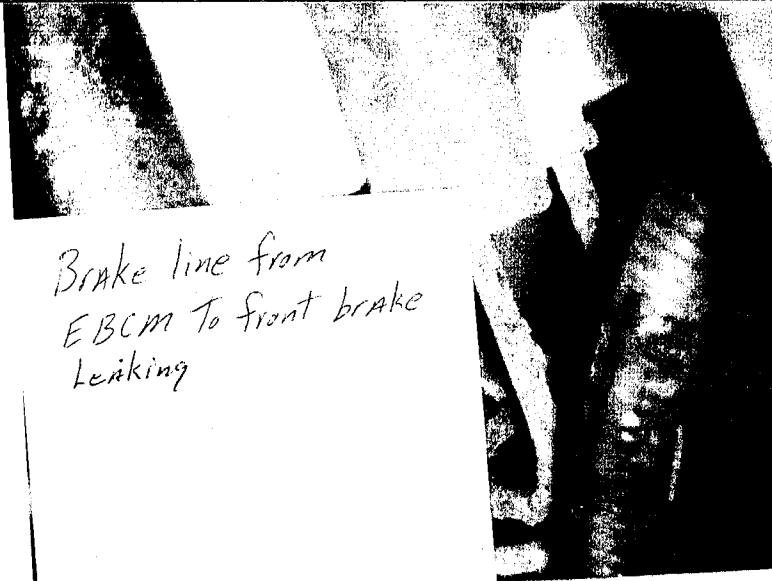
On 11-9-06 while driving my truck I pushed on the brake pedal and it went all the way to the floor. I looked under the truck and found that another brake line has rusted through and brake fluid was running out onto the ground

At this time the truck is at the dealer for repair.

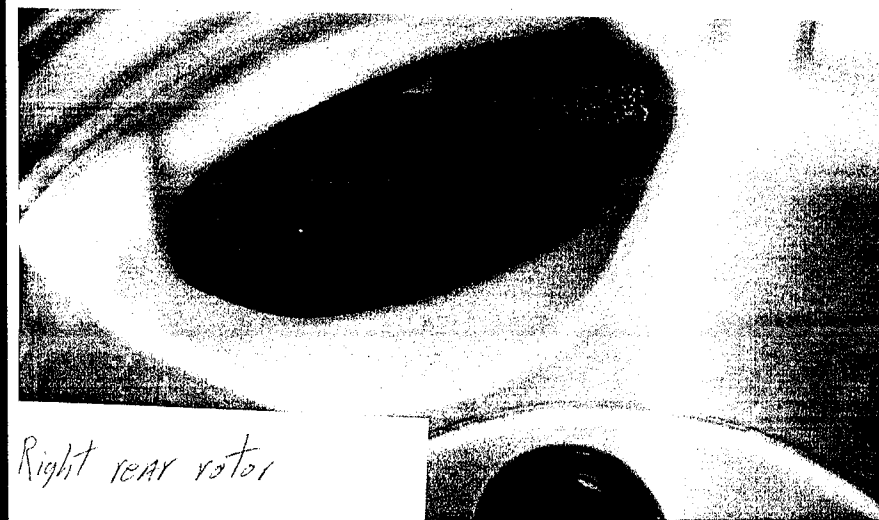
Mileage at this time is 51,670



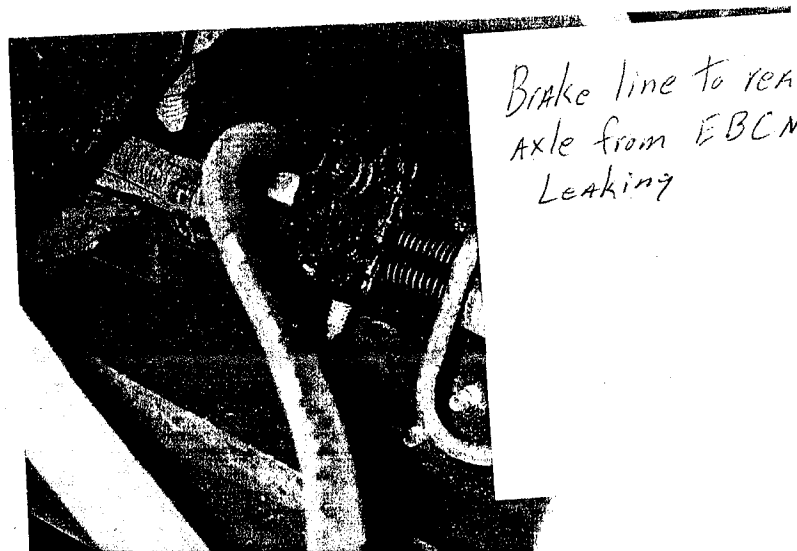
Left rear rotor



Brake line from
EBCM To front brake
Leaking



Right rear rotor



Brake line to rear
Axle from EBCM
Leaking

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).