



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh Street, S.W.
Washington, D.C. 20590

June 11, 2007

[REDACTED]
[REDACTED]
[REDACTED]

Flint, MI [REDACTED]

NVS-216 mec
Ref. No. 10172523

Dear [REDACTED]:

Thank you for your correspondence dated April 16, 2007, on behalf of your client, [REDACTED]. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigations on May 2, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided on behalf of [REDACTED]. Reports from motorists are a very important source of information for us. A review of our database relative to problems associated with the weight distribution and the design of GulfStream Sun Voyager recreational vehicles revealed insufficient evidence to warrant opening a safety defect investigation at this time. However, we will continue to monitor this issue and will take further action as warranted.

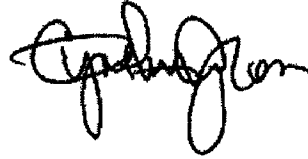
Regarding the request for reimbursement or exchange for another GulfStream RV, this type of request does not fall under our jurisdiction. As stated above, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers. If [REDACTED] has not done so, he may consider contacting his local Consumer Protection Agency, Better Business Bureau, or the Michigan Office of the Attorney General regarding his problem. We



DOT AUTO SAFETY HOTLINE
888-DASH-2-DOT
888-327-4236

can only suggest that he continue to work with the manufacturer, GulfStream Coach, Inc. They can be reached by phone at 1-800-289-8787 or by mail at GulfStream Coach, Inc., P.O. Box 1005, Nappanee, IN 46550.

Sincerely,

A handwritten signature in black ink, appearing to read "Cynthia Glass". The signature is fluid and cursive, with the first name being more prominent.

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement