



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 DEC -5 AM 8:40
 31-OCT-2006

Repository

Reference No.
 10172263

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City HANOVER

State IL

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
 In the absence of Signature of Owner [REDACTED] YES NO
 to the vehicle manufacturer.
 Date 11/21/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
 1KB311M2 [REDACTED]

Make
 HOLIDAY RAMBLER

Model
 PRESIDENTIAL

Model Year
 2003

Date Purchased
 01-SEP-02

Dealer's Name and Telephone Number
 THOMPSON AND SONS

Engine:
 No: Cylinders

Fuel Type:

Original Owner

Dealer's City
 DAVENPORT

State
 IA Zip Code
 52804

Transmission Type Antilock Brakes
 Cruise Control

Powertrain

Vehicle Component Code
 161100 STRUCTURE: FRAME AND MEMBERS:UNDERBODY SHIELDS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
 31-OCT-2006

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE ATTEMPTING TO BACK THE VEHICLE INTO A SHED, THE TWO REAR TIRES COLLIDED AND THE VEHICLE WOULD NOT MOVE. IT WAS TAKEN TO THE DEALERSHIP, WHO DETERMINED THERE WAS A CRACK WHERE THE REAR FRAME SHACKLE ATTACHED TO THE FRAME.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

11/21/06

We called the NHTSA because of a broken frame on our Presidential 5th wheel trailer. We referenced to your representative your Recall 04V-483. This recall covers specific Monaco Coach Corporation units. Among them are Holiday Rambler Presidential 5th wheels 34 ft and above manufactured June 15, 1998 through July 11, 2003. Our Holiday Rambler Presidential 5th wheel is 2003, 32 foot, and experienced the very same frame failure as mentioned in your recall of the longer units. We are concerned that other owners of 32 foot Holiday Rambler Presidential 5th wheels may be unaware that this failure could be a problem for them, too.--- A very serious problem.

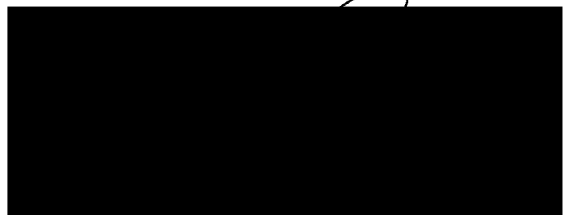
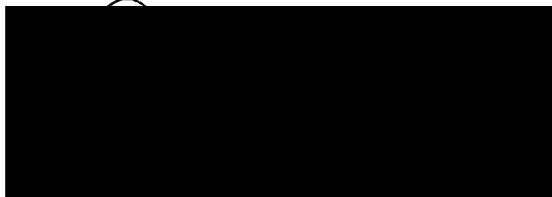
NARRATIVE DESCRIPTION OF INCIDENT

While attempting to back the 5th wheel into the shed, the tires on the curb-side collided and would not allow the unit to roll backwards. The unit could be moved forward but the tires on the curb- side were much closer than the two on the traffic side.

We called the Holiday Rambler dealer, Thompson and Sons Trailer Sales L.C, 14040-110th, Davenport, Iowa 52804 – phone number 563-381-1023. They recommended we take the unit in to them. Since it is 80 plus miles from us we all agreed that it would be better to take it to the Elizabeth Garage, GMC dealer in Elizabeth, Illinois which is only 6 miles away.

After inspecting the unit the service manager of the Elizabeth Garage determined that: the frame is broken at the rear spring shackle on the curb-side of the unit.

The service manager spoke on the phone with a Monaco customer support representative concerning the frame failure. Pictures were provided Monaco.(copies enclosed) Monaco requested, from the Elizabeth Garage, a cost to repair. Elizabeth Garage estimated \$800. plus or minus. Monaco authorized the Garage to repair the unit. Which they have done. The unit is now back home in the shed.



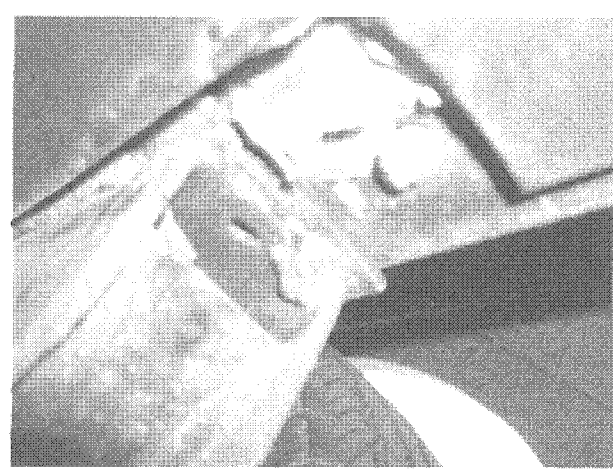
[Redacted]

From: [Redacted]
To: [Redacted]
Sent: Wednesday, October 18, 2006 3:04 PM
Attach: P1010001.jpg; P1010002.jpg; P1010003.jpg; P1010005.
[Redacted]
Subject: FW: Frame Failure

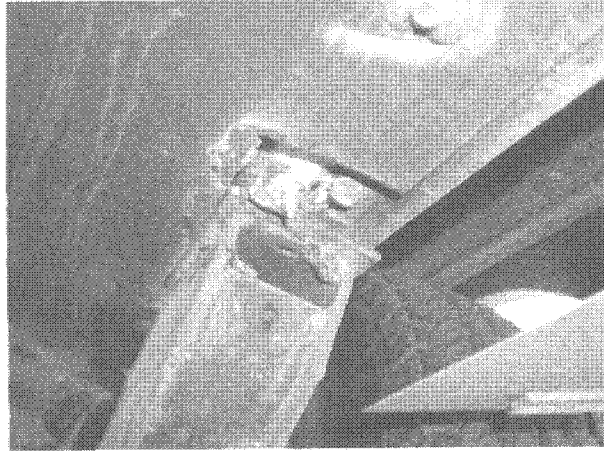
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>P1010001
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>P1010002
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>P1010003
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>P1010005
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>
>Cory C. Cassens
>
>

Stay in touch with old friends and meet new ones with Windows Live Spaces
http://clk.atdmt.com/MSN/go/msnkwsp0070000001msn/direct/01/?href=http://spaces.live.com/spacesapi.aspx?wx_action=create&wx_url=/friends.aspx&mkt=en-us

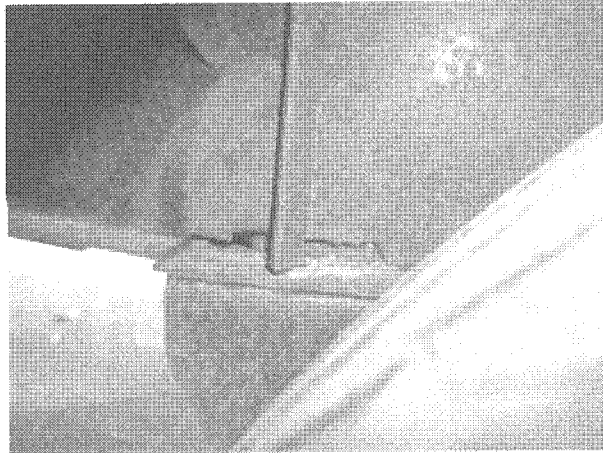
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*carb side
rear spring
shackle to frame*



Same as (1)



Same as (1)



Traffic side
rear spring
shackle to frame