

[REDACTED] OCT 18 PM 2:15

Livingston, TX [REDACTED]

October 8, 2006

Jimmie Johnson Kearny Mesa Chevrolet
7978 Balboa Avenue
San Diego, CA 92171

Attn: Service Manager

Subject: Monaco Coach Brake Failure

Re: Workhorse chassis brakes VIN 5B4MP67G123 [REDACTED]
Monaco LaPalma chassis 129135

On 11/05/04 my Monaco motor home with the referenced VIN was serviced at your dealership. At that time the odometer reading was 25,037. One of the items performed was a brake recall, number 50401-C (invoice CVCS154398). Included in this operation was the replacement of the caliper pins.

On 9/20/06, with an odometer reading of 33,919, my motor home was again in for service. At this time I was advised that the front rotors and pads needed to be replaced due to heat cracks. Subsequently I had the motor home into my regular repair shop, RV Specialists, and asked them to also inspect the brakes. They noted that all four of the brake assemblies had damage, notably heat damage to the outer side of the rotors only and related damage to the calipers and pistons. I authorized them to replace all damaged parts at a cost of \$3173.34. I was told by RV Specialists that the damage that occurred was due to the calipers binding on the pins and not running freely so they did not retract and therefore overheated.

I believe that either the recall work was not done properly with proper lubrication of the new pins or that there still exists a design defect that needs to be corrected. This failure should not have occurred with less than 9000 miles of operation.

NAC
GAC
10/18/06

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At this point I believe I should be compensated for this additional replacement of the brakes. I am also not comfortable that the current status of the brakes and ABS are in a safe state.

Very truly yours,



Cc: RV Specialists
7052 Carroll Road
San Diego, CA 92121

Monaco Coach Corporation
Attn: Warranty Department
91320 Coburg Industrial Way
Coburg, OR 97408

Workhorse Custom Chassis
Attn: Warranty Department
922 South State Route 32
Union City, IN 47390

National Highway Traffic & Safety Administration
Attn: Vehicle Recalls
Warner Street NW
Washington, DC 20001