



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 11/8/06

Repository

30-OCT-2006

Reference No.
10172161

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City SUNRISE State FL Zip Code _____

Daytime Telephone Number _____
Evening Telephone Number _____
E-mail Address _____

Signature of Owner _____ Date 1/1/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GNDS13S722 _____ Make CHEVROLET Model TRAILBLAZER Model Year 2002

Date Purchased 12-MAY-01 Dealer's Name and Telephone Number Ed Morse Sawgrass Auto Mall Engine: No: Cylinders 6 Fuel Type: Gas

Original Owner Dealer's City Sunrise State FL Zip Code 33323

Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 150000 SEAT BELTS Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 19-OCT-2006 Failure Mileage 65578 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured _____ Number of Deaths _____ Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE PARKED THE DRIVER SIDE SEAT BELT LOCKED UP AND WOULD NOT RETRACT. THE VEHICLE WAS TAKEN TO A SERVICE DEALER FOR NHTSA RECALL, # 04V201000 REGARDING SEAT BELTS. AFTER A YEAR, THE SAME ISSUE RECURRED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

K&S MOVING SYSTEMS

November 7, 2006

United States Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, Southwest
Washington DC 20077-8214

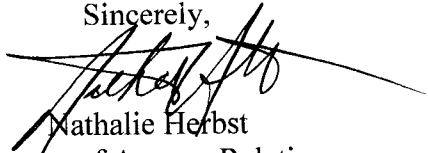
Enclosed is your form for the vehicle defect that [REDACTED] of our company filed on October 30th, 2006. We are very concerned that Chevrolet is not taking their seat belt problem seriously.

We originally purchased this Chevrolet Trail Blazer in May of 2001. Once [REDACTED], Vice President of Operations, started driving this vehicle she complained about the driver side seat belt not working properly. On August 25th, 2004 Ed Morse Sawgrass Auto Mall **inspected (not replaced) the recalled item** and put in the GM Vehicle Inquiry System that the status was closed even though the part still did not work properly.

Recently we decided to try a different Chevrolet dealer (Maroone Chevrolet of Pembroke Pines) for service. We were told by that service department that the driver side seat belt needed to be replaced. We then stated that the part was under a NHTSA recall (campaign ID number 04V201000). Maroone Chevrolet stated that the recall was already closed and we had to pay to replace that same part (I kept the part if you would like to inspect it for defects). We then called Chevrolet @ 800/630-2438 and spoke with Tina who called the dealership. Needless to say, the dealer said we had to pay and Tina stopped there.

I am very concerned that large automobile manufacturers can get away with not doing their part in safety recalls and how easy it is to wash their hands of a safety issue. I have enclosed a copy of the Maroone invoice, the GM Vehicle Inquiry System Summary showing the recalled item was **not** replaced and your form. We look forward to hearing back from NHTSA on what recourse our company has since Chevrolet feels the safety recall is not their responsibility.

Sincerely,



Nathalie Herbst
Manager of Agency Relations

Cc: G. Richard Wagoner, Jr.
GM Chairman & Chief Executive Officer

Harry Astor
General Manager, Ed Morse Sawgrass Auto Mall

Frank Fernandez
General Manager, Maroone Chevrolet of Pembroke Pines

UNITED
Van Lines

K & S MOVING SYSTEMS, INC.

1251 Sawgrass Corporate Parkway
Sunrise, Florida 33323
(954) 835-0069

GM Vehicle Inquiry System Summary

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN :	1GNDS13S722 [REDACTED]
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VEHICLE INFORMATION

Merchandising Model :	CS15506-2002 TRAILBLAZER LT 2WD	Warranty Start Date :	05/07/2001				
BARS Order Type :	70 - RETAIL - STOCK						
Delivering Dealer :	ED MORSE SAWGRASS AUTO MALL 14401 W SUNRISE BLVD SUNRISE, FL 33323-3202 (954) 835-6900	Selling Source :	13 - CHEVROLET				
		Site Code :	26215				
		Business Associate Code :	165673				
Service Contract :	No	Branded Title :	No	Warranty Block :	No	PDI Status :	Paid

REQUIRED FIELD ACTIONS

Type	Number	Description	Posted Date	Status
RC	<u>01034</u>	FRONT LOWER CONTROL ARM BRACKET FRACTURE	N/A	Closed ✓
RC	<u>03012</u>	TRANSMISSION SHIFT LOCK AND IGNITION KEY REMOVAL OVERRIDE COMPLIANCE	N/A	Closed ✓
RC	<u>03013</u>	INSTRUMENT PANEL CLUSTER GAUGES INOPERATIVE	N/A	Closed ✓
RC	<u>04005</u>	WINDSHIELD WIPER MOTOR FAILURE	N/A	Closed ✓
YT	<u>04032</u>	SOFTWARE UPGRADE MAY BE NECESSARY. REFERENCE BULLETIN 01-06-04-052.	N/A	Closed ✓
RC	<u>04037</u>	FRONT SEAT BELT RETRACTOR NONCOMPLIANCE	N/A	Closed ✓
RC	<u>04087</u>	TAIL LAMPS/STOP LAMPS	N/A	Closed ✓

SERVICE INFORMATIONAL ITEMS

Vehicle Has No Current Record Of Outstanding Service Information
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ON STAR AND XM SATELLITE RADIO INFORMATION

OnStar Equipped	Yes	OnStar Status	Inactive	Refer to Help page for details or: www.onstarenrollment.com or (888)ONSTAR1 (888)667-8271		
XM Equipped	No	XM Radio ID	N/A	XM Status	N/A	Refer to Help page for details or: www.gm.xmradio.com or (800)556-3600

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer

-36/36000 BUMPER TO BUMPER	05/07/2001	684 miles	05/07/2004	36684 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH	05/07/2001	684 miles	05/07/2007	100684 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	05/07/2001	684 miles	05/07/2009	80684 miles
36/36000 FEDERAL EMISSION	05/07/2001	684 miles	05/07/2004	36684 miles

CLAIM HISTORY

R.O Date	R.O Number	Type	Labor Operation	Odometer Reading
03/02/2005	001963	#	V1265 - 04087 - INSPECT AND REPLACE ONE OR BOTH TAIL LAMP CIRCUIT	40620 miles
10/26/2004	092787	#	B2780 - HOUSING ASSEMBLY, SUNROOF (MODULE) - REPLACE	35500 miles
08/25/2004	088778	#	V1115 - 04005 - INSPECT WSW MODULE AND INSTALL SEAL ASSEMBLY	32279 miles
08/25/2004	088778	#	V1167 - 04037 - INSPECT SEAT BELT RETRACTORS, NO FUTHER ACTION REQ	32279 miles
08/25/2004	088778	#	B7540 - MOLDING, WINDSHIELD REVEAL - R&R OR REPLACE	32279 miles
12/16/2003	072915	#	J6354 - POWERTRAIN CONTROL MODULE ENGINE REPROGRAMMING WITH SPS	25292 miles
12/16/2003	072915	#	J3480 - PUMP AND/OR GASKET, COOLANT - REPLACE	25292 miles
07/09/2003	063882	#	V0994 - 03012-INSTALL PLUG AND REMOVE OVERRIDE LEVER	20302 miles
07/09/2003	063882	#	V0995 - 03013-REPROGRAM IP CLUSTER	20302 miles
05/07/2001	W24794	#	V0711 - INSPECT & REPLACE L/R FRT LOWER CONTROL ARM BRACKETS	721 miles
02/26/2001	A11125	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles

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DEALERS WILL COVER THE WINDSHIELD WIPER MODULE VENT HOLE WITH A PATCH. ALSO, THE WIPER MOTOR, CIRCUIT BOARD, AND ELECTRICAL CONNECTOR WILL BE INSPECTED TO SIGNS OF WATER INTRUSION AND/OR CORROSION AND BE REPLACED AS REQUIRED. THE RECALL BEGAN JULY 6, 2004. OWNERS SHOULD CONTACT CHEVROLET AT 1-800-630-2438; OLDSMOBILE AT 1-800-630-6537; OR GMC AT 1-866-996-9463.

Notes:

GM RECALL NO. 04005. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

Document Search

Check to Request Research. Submit below.

Make : CHEVROLET **Model :** TRAILBLAZER **Year :** 2002

Manufacturer : GENERAL MOTORS CORP.

NHTSA CAMPAIGN ID Number : 04V201000 **Recall Date :** APR 28, 2004

Component: SEAT BELTS

Potential Number Of Units Affected : 261801

Summary:

CERTAIN LIGHT DUTY PICKUP TRUCKS AND SPORT UTILITY VEHICLES FAIL TO CONFORM TO FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 209, "SEAT BELT ASSEMBLIES." ONE OF THE TWO SENSORS IN THE DRIVER'S AND FRONT PASSENGER'S SEAT BELT RETRACTORS COULD BE INOPERATIVE. THE SEAT BELT RETRACTORS WILL LOCK WHEN THE BELT WEBBING IS EXTRACTED DURING A CRASH; HOWEVER, THE MECHANISM THAT LOCKS THE SEAT BELT RETRACTOR WHEN THE VEHICLE DECELERATES QUICKLY, SUCH AS HEAVY BRAKING, MAY NOT OPERATE AS INTENDED.

Consequence:

IF THIS WERE TO OCCUR, THE SAFETY BELT MAY NOT RESTRAIN THE OCCUPANT AS INTENDED DURING A CRASH, AND COULD RESULT IN INJURY TO THE OCCUPANT.

Remedy:

DEALERS WILL INSPECT THE DRIVER AND FRONT PASSENGER SAFETY BELT RETRACTORS, AND REPLACE THEM IF NECESSARY. OWNER NOTIFICATION BEGAN ON JUNE 24, 2004. OWNERS SHOULD CONTACT CHEVROLET AT 1-800-630-2438, GMC AT 1-866-996-9463, OR OLDSMOBILE AT 1-800-630-6537.

Notes:

GM RECALL NO. 04037. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

Document Search

Check to Request Research. Submit below.

Make : CHEVROLET **Model :** TRAILBLAZER **Year :** 2002

Manufacturer : GENERAL MOTORS CORP.

Recall Date :

10/19/06
Tina
Fax

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).