



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

30-OCT-2006

Reference No.
10172142

OWNER INFORMATION (Type or Print)

Name

Address

City

RENFREW

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Signature of Owner *[Signature]* Date *11/13/06*

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1B7KF2366X

Make
DODGE

Model
RAM 2500

Model Year
1999

Date Purchased
01-FEB-00

Dealer's Name and Telephone Number

Engine:
No: Cylinders 6

Fuel Type:
Diesel

Original Owner

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
4 WHEEL DRIVE

Vehicle Component Code
103000 POWER TRAIN:AUTOMATIC TRANSMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
02-JUN-2006

Failure Mileage
49800

Failure Speed
Parked

Shift Linkage Plate (self tap bolts, attaching Plate to Truck frame, Both heads Popped off. Truck out of Park and Rolled.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

Luckily 0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE WORKING ON THE BRAKE LINES, PRESSURE WAS PUT ON THE SHIFTER PLATE CAUSING THE SHIFTER BOLTS TO FRACTURE AND THE SHIFTER PLATE TO FALL OFF. THE CONTACT HAD THE PLATE DEALER WAS ALERTED. *AK

I have a fractured bolt.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or a statistical summary thereof, may be used in support of the agency's action.

DIEHL



Robert Stiehler

Service Director
724.431.4244

BUTLER
258-270 Pittsburgh Road
Butler, PA 16002
Voice: 724.282.8898



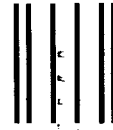
Toll Free: 1.888.4ADIEHL
Fax: 724.282.1846
Cell: 724.355.7340
email: rstiehler@diehlauto.com

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

*All began when I had to have rear brake line replaced.
24 hours later I found I could not shift into or out of 2nd gear manually. The shifter linkage touched the new brake line. I crawled under vehicle pried against the linkage to adjust thin brake line a 1/4 inch to get clearance. Suddenly the linkage plate, attached to frame popped off. 2 1/4 inch self tap screw heads broke off. The vehicle shifted out of Park and the vehicle began to move. As I crawled quickly clear a friend blocked the wheel, saving me from injury.*

ATTACH ADDITIONAL SHEETS IF NECESSARY

**U.S. DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
400 7TH ST SW
WASHINGTON DC 20590
OFFICIAL BUSINESS**



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

**U.S. DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

NHTSA
www.nhtsa.gov

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration