



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
 2007 AUG -6 AM 11:38
 26-OCT-2006

Repository

Reference No.
 10171929

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 Address [REDACTED]
 City HAYWARD State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
 3VWCD21C5[REDACTED]
 Make VOLKSWAGEN Model BEETLE Model Year 2001

Date Purchased 01-NOV-02 Dealer's Name and Telephone Number Hayward Volkswagen Engine: No: Cylinders Fuel Type: Gas

Original Owner Dealer's City Hayward State CA Zip Code 94544

Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE
 Vehicle Component Code 036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK
 Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 26-OCT-2006 Failure Mileage 137164 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
 DOT No. (Example: DOTM9ABC036) Original Equipment Prior Repair Failure Location:
 Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
 Seat Type: Installation System:
 Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING VARIOUS SPEEDS, THE ABS LIGHT ILLUMINATED WITHOUT WARNING. THE VEHICLE WAS INSPECTED BY A DEALER WHO DETERMINED THE ENTIRE ABS UNIT NEEDED TO BE REPLACED. THERE WAS A NHTSA RECALL, #02V031000, REGARDING THE ANTILOCK BRAKES. THE VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO THE VIN. THE MANUFACTURER WAS ALERTED.

The car repair shop said that my car was covered for this type of repair but the dealership said I wasn't. My car is falling apart its a bad car a lemon. Thank you [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Volkswagen of America Inc.



30001 Main Road
Auburn Hills, MI 48026
Tel: (248) 764-6111

March 12, 2002

Subject: WJ Recall - Check/Replace ABS Control Unit

Dear Volkswagen Service Manager,

Enclosed for your information and perusal is a copy of the WJ Recall Circular for the replacement of certain ABS control units in some 2001 and 2002 model year Golf, Jetta, GTI and New Beetle vehicles. This circular contains all information necessary to perform this recall, including a step-by-step repair work sequence, and a copy of the owner notification letter.

Please be reminded that not all affected vehicles require replacement of the ABS control unit. It is your responsibility to properly check each vehicle, in accordance with the work procedure instructions, to determine whether control unit replacement is required. Replacement of an unaffected control unit could be subject to denial of the reimbursement claim. As stated in the recall circular, we will provide you a vehicle allocation list prior to owner notification. The list will not reflect vehicles that have previously had a new ABS control unit installed under warranty and are, therefore, no longer subject to this recall. This means that those customers will not be notified nor will the OTIS View Campaign Inquiry screen display the WJ code.

It is important to note that replacement of the control unit requires the use of a repair kit, available under part number 1J0 998 375, to prevent brake fluid leakage during repair. The kit mainly consists of plugs, which are reusable and, if properly handled, can and should easily accommodate three (3) repairs. The plugs are to be hand tightened only - excessive tension will ruin the thread. It is imperative that the plugs are cleaned and properly packaged after each use.

Additionally, the replacement control unit, which is identified by a unique part number, was manufactured for this recall and cannot be used for other repairs. Doing so could create a problem.

Please make sure that the information mentioned above is disseminated to all of your technicians who will be involved in this recall.

Thank you for your cooperation.

Sincerely,

John van Hollen
Enclosure

VIN # of my car
3VWCD21C51 [REDACTED]

[REDACTED]

Reimbursement of Expenses

Please write to us at the address below, if you have incurred "out of pocket" expenses for replacement of the ABS electronic control unit, and we would be pleased to review your request for reimbursement. Please include any receipts you have.

Service Help From Us

If your authorized Volkswagen dealer fails or is unable to remedy the defect free of charge within a reasonable time, please call or write to:

Volkswagen of America, Inc.
Attn: Customer Relations - Hills West (WJ)
3499 West Hamlin Road
Rochester Hills, MI 48309
1-800-893-5298

If you still cannot obtain satisfaction, you may file a complaint with: Administrator, National Highway Traffic Safety Administration, U.S. Department of Transportation, 400 Seventh Street SW, Washington, DC 20590. Telephone: (888) 327-4236.

We regret any inconvenience this matter may cause; however, we want to make sure that your vehicle is safe and operates to your satisfaction.

Thank you for driving a Volkswagen.

Sincerely,

John von Hollen
Product Compliance

Vehicle: Recalls

Recall 02V031000: ABS Control Unit Defective

Defect: On these passenger vehicles, short circuits within the Electronic Control Unit of the anti-lock braking system (ABS) can result in a fire.

Remedy: Dealers will replace the ABS control unit. The manufacturer has reported that owner notification was to begin during late-February 2002. Owners who do not receive the free remedy within a reasonable time should contact Volkswagen at 1-800-822-8987.

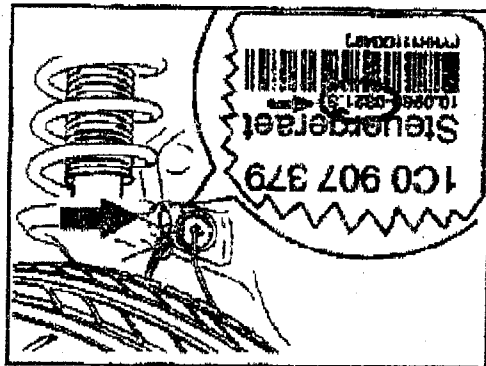
Hydraulic Control Assembly - Antilock Brakes: Recalls

Section B

Section B - Check ABS Control Module Supplier Code

Drive vehicle into hoist area

Raise vehicle on hoist



Remove small grommet -large arrow- for the ABS wheel speed sensor wire in the left front wheel housing

Note:

Tire and wheel removal is not necessary

Read supplier code -small arrow- (circled for illustration purposes only) of the ABS control module through the opening

Note:

The label showing supplier code is upside down in vehicle

If the ABS control module has part number 1C0 907 379 C and has supplier code 0321.3, the ABS control module must be replaced. Reinstall rubber grommet and proceed to Section C

If the ABS control module has part number 1C0 907 379 C and does not have supplier code 0321.3, no further work is required. Reinstall rubber grommet and lower vehicle on hoist