



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

26-OCT-2006

Reference No.
10171911

OWNER INFORMATION (Type or Print)

Name

Address

City

SEALE

State

AL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Same

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an address to the vehicle manufacturer.
Signature of Owner _____ Date 12/06/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KNDJA723625

Make

KIA

Model

SPORTAGE

Model Year

2002

Date Purchased

10-FEB-06

Dealer's Name and Telephone Number

GREGORY HONDA

704-563-3510

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

☐

Dealer's City

COLUMBUS

State

GA

Zip Code

31909

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

070000 FUEL SYSTEM, GASOLINE

Multiple Failure: 1

4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

26-OCT-2006

Failure Mileage

61133

Failure Speed

STRONG GAS SMELL, WAS ONGOING
problem with former owners.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHEN THE TEMPERATURE WAS BELOW 40 DEGREES; THERE WAS AN ODOR OF GASOLINE. PRIOR TO THE CONTACT'S PURCHASE, THE FUEL INJECTOR PORTS AND RINGS WERE REPLACED. THE VEHICLE HAD NOT BEEN INSPECTED BY A MECHANIC.

This vehicle has been inspected by a mechanic on several occasions about the smell of gas. it was repaired on 3 different occasions, but still has a strong smell of gas when the temperature is below 40 degrees.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Paper work Included

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Every morning when the temperature is below 40 degrees, there is a very strong smell of gasoline inside the vehicle. The former owners told me it had been an ongoing problem which they had had it worked on 3 different times. After a few days it would start back smelling of gas again. They got tired of constant gas smell so they traded it to Carl Gregory Honda for a new Honda. Enclosed is paperwork from former owners

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE



US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236

NHTSA
www.nhtsa.gov

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





March 7, 2006

[REDACTED]
Seale, AL [REDACTED]

Vehicle Description: 2002 Kia Sportage-4 Cyl.

Application ID: 12332858

Dear Customer(s):

Onyx Acceptance Corporation recently purchased, from Carl Gregory Honda, the retail installment contract securing the above-described vehicle. After our review of the contract, the following was noted:

A vehicle service contract was part of this agreement, however the service contract provider name, the term and/or the mileage were not disclosed. The name of the service contract provider is FIRST EXTENDED. The service contract will be in effect for 84 MONTHS OR 100000 MILES.

Please place this letter with the other contract paperwork you have received in relation to this transaction. All other terms and conditions of the contract are unchanged and remain in force. Should you have any questions, please contact our office by calling the telephone number listed below.

Sincerely,

Laureen McGee
Operations Manager
Onyx Acceptance Corporation
(770) 552-5451

*Carl Gregory Honda's
Former Finance Manager Stated
To me that this was a 7 year
or 100,000 mile Bumper
to Bumper warranty.*

CARL GREGORY HONDA



3000 Northlake Parkway
Columbus, Ga 31909



HONDA

HONDA

563-3510

2002 Kia Sportage 4X4 Suv

4 Cyl. 2.0 Fuel Injected

VIN: KNDJA723625

Stock No.: 660038A

Mileage: 38,699

Color: Burgundy

Transmission: Automatic With OD



Comfort Equipment and Accessories

Power Door Locks
AM/FM Stereo Radio
Gauge Cluster
Tachometer
Cruise Control
Dual Airbags
Child Proof Locks

Power Windows
Compact Disc Player
Trip Odometer
Air Conditioning
Tinted Glass
Security System

Other Accessories

Alloy Wheels
Rear Defroster
Console
Dual Electric Mirrors
Cloth Upholstery
Cup/coin Holder
Tire Carrier
Passenger Assist Grab Handles
Front Buckets Seats
12 Volt Power Outlet
Color Key Bumper

Clock
Rear Window Wiper
Carpeting
Reclining Seats
Fold Down Rear Seat
Third Brake Light
Luggage Rack
Fender Flares
Chrome Molding
3 Point Rear Seat Belts



CITY MPG

18

Mileage only an estimate; actual mileage varies with vehicle condition/age, options, driving conditions/habits, and other factors. Estimated mileage based on vehicle's original EPA rating.

HWY MPG

21



HONDA

View Our Inventory @
www.carlgregoryhonda.com



HONDA

Prices for this vehicle as equipped do not include charges such as: License, Title, Registration Fees, State or Local Taxes, Finance Charges, Credit Investigation, Optional Credit Insurance, Physical Damage or Liability Insurance, or Delivery Fees. Sticker prepared by Dealer Specialists. ("DS") at the request of the Dealer solely for his and its convenience. DS and this Dealership make no representations, expressed or implied, to any actual or prospective purchaser or owner of this vehicle as to existence, ownership, accuracy, description, or condition of this vehicle. I stated as such. Copyright © 1995-2005 Dealer Specialists, Inc. All Rights Reserved.

DEALER SPECIALTIES

#A102805

ARBITRATION AGREEMENT

Buyer/Lessee acknowledges and agrees that the vehicle Buyer/Lessee is purchasing or leasing from Dealer has traveled in interstate commerce. Buyer/Lessee thus acknowledges that the vehicle and other aspects of the sale, lease or financing transaction are involved in, affect or have direct impact upon interstate commerce.

Buyer/Lessee and Dealer agree that claims, demands, disputes or controversies of every kind or nature between them arising from, concerning or relating to any of the negotiations involves in the sale, lease or financing of this vehicle, the terms and provisions of the sale, lease or financing agreements, the arrangements for financing, the purchase of insurance, extended warranties, service contracts and other products purchased as an incident to the sale, lease or financing of the vehicle, the performance or condition of the vehicle or any other aspects of the vehicle and its sale, lease or financing shall be settled by binding arbitration conducted pursuant to the provisions of the Federal Arbitration Act, 9 U.S.C. §1, et seq., and according to the arbitration rules of South Georgia ADR Service. Without limiting the generality of the foregoing, it is the intention of the Buyer/Lessee and the Dealer to resolve by binding arbitration all disputes between them concerning the vehicle, its sale, lease or financing, and its condition, including disputes concerning the terms and conditions of the sale, lease or financing, the conditions of the vehicle, any damage to the vehicle, the terms and meaning of any of the documents signed or given in connection with the sale, lease or financing. Any representations, promises or omissions made in connection with negotiations for the sale, lease or financing of the vehicle, or any terms, conditions, representations or omissions made in connections with the financing, credit life insurance, disability insurance, vehicle extended warranty or service contract or other products or services acquired as an incident to the sale, lease or financing of the vehicle.

Either party may demand arbitration by filing with South Georgia ADR Service, P.O. Box 1606, Macon, Georgia 31202-1606, a written demand for arbitration along with a statement of the matter in controversy. A copy of the Demand for Arbitration shall simultaneously be served upon the other party by personal service or by certified mail. The Buyer/Lessee and the Dealer agree that the arbitration proceedings to resolve all such disputes shall be conducted in the city where the Dealer's facility is located. Buyer/Lessee and Dealer further agree that any question regarding whether a particular controversy is subject to arbitration shall be decided by the Arbitrator.

This Agreement is binding upon and inures to the benefit of Buyer/Lessee and Dealer and the officers, employees, agents and affiliated entities of each of them. This agreement will survive payment of Buyer/Lessee's obligations and any termination or performance of the transactions between Buyer/Lessee and the Dealer.

BUYER/LESSEE AND DEALER UNDERSTAND THAT THEY ARE AGREEING TO RESOLVE THE DISPUTES BETWEEN THEM DESCRIBED ABOVE BY BINDING ARBITRATION, RATHER THAN BY LITIGATION IN ANY COURT.

2002 KIA SPORTAGE

VEHICLE DESCRIPTION

KNDJA723625

VEHICLE IDENTIFICATION NUMBER

SELLER/LESSOR/DEALER:

CARL GREGORY HONDA

BUYER/LESSEE

BUYER/LESSEE'S ADDRESS

02/10/06

DATE

SEAL AL

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).