



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 NOV 30 AM 8:40
24-OCT-2006

Repository ☐

Reference No.
10171695

OWNER INFORMATION (Type or Print)

Name

Address

City

KENTWOOD

State

MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [Signature] Date 11/7/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B3EJ46XX

Make

DODGE

Model

STRATUS

Model Year

1996

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders 4

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

2.4L

Transmission Type

☒ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

061100 ENGINE AND ENGINE COOLING:ENGINE:GASOLINE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
13-OCT-2006

Failure Mileage
130000

Failure Speed
25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING 25 MPH ON NORMAL ROAD CONDITIONS, THE OIL LIGHT ILLUMINATED AND THE FRONT END OF THE VEHICLE STARTED TO SMOKE. AN INDEPENDENT MECHANIC EXAMINED THE VEHICLE AND DETERMINED THAT THE HEAD OIL GALLEY PLUGS NEEDED TO BE PLUGGED IN OR REPLACED. THE CONTACT CALLED THE DEALER AND MANUFACTURER, WHO DETERMINED THAT THE REPAIRS WERE NOT COVERED UNDER NHTSA RECALL #96V006000 REGARDING ENGINE AND ENGINE COOLING :ENGINE:GASOLINE DUE TO THE VIN. THE VEHICLE WAS UNABLE TO BE DRIVEN, NO REPAIRS HAVE BEEN MADE.

Chrysler has twice refused by phone to cover the repair under recall 67.
I paid for repair at a local dealership. I have since mailed a request to Chrysler to be reimbursed for repair, parts, & towing.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Chrysler recall 671 applies to many 1996 Dodge Stratus cars. 2.4L engine. An engine oil galley plug "popped out" of my daughter's car, spewing hot oil into the engine compartment. No fire occurred as happened with some cars. Recall 671 info obtained on-line states engine build codes of K95 or later had a change to machining to fix the problem. Ours is engine build code J86. Engines prior to K95 build code were fixed with recall kit CBFA 6710. This kit will not work with engine build codes K95 or later, but the dealer used this kit to fix our car. Our vehicle was missed as part of the original recall. Other problem engines may also have been missed & could be on the road.

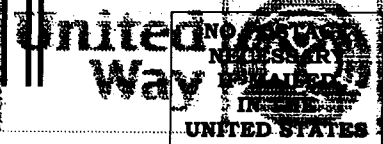
ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS

GRAND RAPIDS MI 493

08 NOV 2006 PM 4 T



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

www.nhtsa.gov

NHTSA

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U.S. Department of Transportation
National Highway Traffic Safety Administration

The main problem here is that Chrysler failed to properly identify our vehicle under the initial recall.

The engine build code, + the fact that the dealer was able to use the special tool + kit for this recall 671, proves that.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).