U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
20-OCT-2006	Reference No. 10171452

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	
City ALEXANDRIA	State VA	Zip Cod[redacted]	Evening Telephone Number [redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☑ YES ☐ NO
In the absence of an au[redacted]e your name or address to the vehicle manufacturer.
Signature of Owner [redacted] Date 10/31/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
YV4SZ592561[redacted]	VOLVO	XC70	2006

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
09-NOV-05	VOLVO PRINCETON 609 882 0600			No: Cylinders 6	Gas
Original Owner ☒	Dealer's City LAWRENCEVILLE	State NJ	Zip Code 08648		

Transmission Type			Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	Powertrain ALL WHEEL DRIVE	136000 VISIBILITY:WINDSHIELD WIPER/WASHER Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed
17-OCT-2006	7895	65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make.	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING 65 MPH ON RAINY ROAD CONDITIONS, THE WINDSHIELD WIPERS STOPPED WORKING AND IMMEDIATELY AFTER THE ENGINE STALLED AND ALL DASH BOARD INFORMATION DISAPPEARED AS WELL. NO WARNING SIGNALS ALERTED THE CONTACT PRIOR THE INCIDENT. THE VEHICLE WAS PULLED OVER AND THE EMERGENCY BRAKE HAD TO BE USED TO STOP IT BECAUSE THERE WAS NO POWER BRAKE ACTION EITHER. THE CONTACT ALSO NOTICED ONLY THE HORN AND THE EMERGENCY FLASHER LIGHTS STILL WORKED. THE DEALERSHIP TOWED THE VEHICLE, WHO REMOVED THE ELECTRONIC MODULE, HOWEVER NO RESOLUTION HAD BEEN DETERMINED YET. THE MANUFACTURER WAS ALSO CONTACTED BUT HAD NOT COMMUNICATED ANY RESOLUTION EITHER.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Without warning Car was without power and I was fortunate to get to the shoulder of a busy interstate without being hit

Car was repaired in accordance with attached document.

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM
400 7TH ST SW
WASHINGTON DC 20590

OFFICIAL BUSINESS

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214

Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.SaferCar.gov

or call:

Vehicle Safety Hotline

888-327-4236

www.nhtsa.gov

NHTSA

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).