



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

20 OCT 2006
19-OCT-2006

Repository ☐

Reference No.
10171336

OWNER INFORMATION (Type or Print)

Name

Address

City

WINCHESTER

State VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of _____, please provide name or address to the vehicle manufacturer.
Signature of Owner _____ Date 10/3/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GAKG31W61

Make

WINNEBAGO

Model

ACCESS

Model Year

2007

Date Purchased
17-OCT-06

Dealer's Name and Telephone Number

Decker Camping Center 898-3300

Original Owner

☒

Dealer's City

1104 W. Rd. The Summit

State

MD

Zip Code

21798-2502

Fuel Type:
No. Cylinders

Gas

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain

Vehicle Component Code
350000 EQUIPMENT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
18-OCT-2006

Failure Mileage
1500

Failure Speed
N/A

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation Systems

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DOT: THE CONTACT STATED WHILE CLIMBING THE LADDER OF THE NEWLY PURCHASED RECREATIONAL VEHICLE, THE LADDER FRACTURED SEVERELY INJURING THE CONTACT. THE DEALER WAS CONTACTED, AND ORDERED THE PART TO BE REPLACED. THE RECREATIONAL VEHICLE AWAITED REPLACEMENT OF THE DEFECTIVE PART.

11-13-06
THE DEALER SENT USA LADDER IDENTICAL TO THE ONE THAT BROKE. WE HAVE NOT OPENED IT AND WE WILL NOT USE THAT LADDER BECAUSE IT IS UNSAFE. WE WERE TOLD BY THE SALESMAN IT WOULD HOLD 500 LBS, BUT IN YOUR DATA LOG IT IS RATED AT 300 LBS. I WEIGH 220 LBS. AT THIS TIME WE HAVE HAD NO COOPERATION FROM DEALER OR WINNEBAGO.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(les)

2 pictures of broken ladder ENCLOSED. IN ONE
picture broken ladder is to the right and the one
they sent us is to the left. I suggest that Winnebago
is notified to furnish safe ladder in their 2007
models. I WAS SERIOUSLY HURT IN THIS FALL!

11/13/06

ATTACH ADDITIONAL SHEETS IF NECESSARY

DOT
NATIONAL HIGHWAY
TRAFFIC SAFETY ADMIN
400 7TH ST SW
WASHINGTON DC 20590
OFFICIAL BUSINESS



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1888 WASHINGTON DC

POSTAGE WILL BE PAID BY ADDRESSEE

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST SW
WASHINGTON DC 20077-8214



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

www.nhtsa.gov
NHTSA

Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

