

10171177

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To Whom it May Concern; 2006 SEP 15 1820706

Our Family has always owned Fords,
be it new or used, Ford vehicles
where there when we got married, brought
our babies home after they were
born, countless vacations, and moved
out of an Apartment to a home, then
moving from Illinois to Wisconsin.

So it was no surprise that while at
a Farm Auction my husband bought a "95"
Ford Contour Sedan (vin # 1FALP674 [REDACTED])
for our daughter, Cheryl-17 in April 2006.

Cheryl works part Time and goes Full -

Maria
10/5/06

clower, That was still working - The 2nd
for under hood was the problem. Electrical
problems with wiring we were told.

Also, The recall was from 1995, with
a 10 Year or 100,000 limit, Cheryl's
Vehicle has 166,000 miles. On The phone
with Ford we were told - Sorry, but
we can do nothing for you!!

So, here the car sits, Cheryl & I
make arrangements every day to share
my 1997 Ford Mountaineer and she's still
paying us for her vehicle. Which she
thinks is unfair, but it's called →

Responsibility!! So were teaching
our daughter this, and Ford is showing
our daughter how not to be responsible!!

My husband purchased a used
Ford 1996 Extended Cab F150 in
November 2005 and not 2 weeks after
we were notified by mail that there
was a recall on the cruise control.

It took them all day to fix but
it was fixed!!

Please tell me why my husband was
notified by mail for that, but my
daughter's Electrical problem was not

Ford Motor Company

01I-009

James P. Vendate, Director
Automotive Safety Office
Environmental & Safety Engineering

July 9, 2001

Mr. Kenneth Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear [REDACTED]

Re: Ford Recall No. 01S22 –1996 through 1998 Model Year Ford Contour/Mercury Mystique
and 1999 Model Year Mercury Cougar Heater Blower Resistor

Summary

- 01V-230
- Ford Action – Ford is conducting a voluntary safety recall to install a heater blower resistor on affected vehicles to prevent overheated components from potentially causing a fire.
 - Number of Vehicles Involved – 335,532 Contours/Mystiques and 7,430 Cougars.
 - Affect on Vehicle Operation –The heater blower resistor may overheat causing the attached electrical connector to melt, creating the potential for a fire. Ford is not aware of any accident or injury related to this issue.
 - Service Procedure – Dealers will install a new heater blower resistor and a new wire jumper harness in the affected vehicles.

Also, for the Agency's information, in a separate action Ford will notify all owners of 1995 through 1997 Contour/Mystique built from August 1, 1994 through February 7, 1997 of a customer satisfaction program (01M07) in which Ford will provide additional warranty coverage for the heater blower switch for 10 years from original date of sale of a vehicle or 150,000 miles, whichever comes first. This vehicle population partially overlaps the 01S22 vehicle population.

Attached is the detailed information required by the applicable portions of 49 CFR Part 573 – Defect and Non-Compliance Information Report.

Sincerely,
[REDACTED]

Attachment
01S22

Recall Detail

20-SEP-2006

Recall Num: 01 I 009 000	573 Date: 09-JUL-2001	573 Date Rcvd: 09-JUL-2001	Potentially Affected: 566,979
		Potentially Defective: 566,979	
Mfr Recall Num:		RP Num:	FMVSS Num:
Subject: FORD/HEATER BLOWER RESISTOR		Influenced by: ODI	
Recall Type: Defect	Recall Effect: Crash Worthines	Recall Status: CONDUCTING RECALL	
Problem Exp: Complaints		Manufacturer: FORD MOTOR COMPANY	
Problem Descr: THIS IS NOT A SAFETY RECALL IN ACCORDANCE WITH THE SAFETY ACT. HOWEVER, IT IS DEEMED A SAFETY IMPROVEMENT CAMPAIGN BY THE AGENCY. VEHICLE DESCRIPTION: 1995-1997 FORD CONTOUR AND MERCURY MYSTIQUE VEHICLES. THE HEATER BLOWER RESISTOR COULD OVERHEAT CAUSING THE ATTACHED ELECTRICAL CONNECTOR TO MELT.			
Consequence: THIS COULD CREATE THE POTENTIAL FOR A FIRE.			
Remedy Type: FORD WILL PROVIDE ADDITIONAL WARRANTY COVERAGE FOR THE HEATER BLOWER SWITCH FOR 10 YEARS FROM ORIGINAL DATE OF SALE OF THE VEHICLE OR 150,000 MILES, WHICHEVER COMES FIRST. DEALERS WILL INSTALL A NEW HEATER BLOWER RESISTOR AND A NEW WIRE JUMPER HARNESS FREE OF CHARGE.			
Notes: FORD HAS DECIDED TO CONDUCT AN EXTENDED COVERAGE PROGRAM TO EXTEND THE WARRANTY COVERAGE FOR POTENTIAL HEATHER BLOWER RESISTOR PROBLEMS. OWNERS CAN CONTACT FORD AT 1-866-436-7332, CONCERNING THIS PROGRAM.			
MFR Knowl Dt:	Prod Change Dt:	Mfr Press Release Dt:	NHTSA Press Release Dt:
Stop Sales:	Regional:		
Supplier:	Mfr Toll Free Num:		

Products	Vehicle Usage	Beginning Mfg Date	Ending Mfg Date
Product Type :VEHICLE Manufacturer :FORD MOTOR COMPANY Make :FORD Model :CONTOUR Model Year :1995		01-AUG-1994	07-FEB-1997
Product Type :VEHICLE Manufacturer :FORD MOTOR COMPANY Make :MERCURY Model :MYSTIQUE Model Year :1995		01-AUG-1994	07-FEB-1997
Product Type :VEHICLE Manufacturer :FORD MOTOR COMPANY Make :FORD Model :CONTOUR Model Year :1996		01-AUG-1994	07-FEB-1997
Product Type :VEHICLE Manufacturer :FORD MOTOR COMPANY Make :MERCURY Model :MYSTIQUE Model Year :1996		01-AUG-1994	07-FEB-1997
Product Type :VEHICLE Manufacturer :FORD MOTOR COMPANY Make :MERCURY Model :MYSTIQUE Model Year :1997		01-AUG-1994	07-FEB-1997
Product Type :VEHICLE Manufacturer :FORD MOTOR COMPANY Make :FORD Model :CONTOUR Model Year :1997		01-AUG-1994	07-FEB-1997

Component Name
 VISIBILITY:DEFROSTER/DEFOGGER SYSTEM:WINDSHIELD:CONTROLS/WIRING

Influencing Investigation(s)

Investigation Num	Subject	Investigator	Relationship
EA 01 001	BLOWER SWITCH/RESISTOR OR WIRING HARNESS	DAVID LANGJAHR	

Recall Detail

20-SEP-2006

Related Recalls

Yr	Type	Major Sub	Relationship
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Recall Characteristics

Unique Recall

Unique Descr

Recall Communications

Fax Ack:

Draft 577 Received:

Final 577 Received:

Phased: N

Renotification:

Dealer Notification
Received:

Letter Ack:

Draft 577 Approved:

Owner Notification: 29-AUG-2001

577 End:

Envelope Approved:

Dealer Notification:

10020445

A. R. O'Neill
Director
Vehicle Service and Programs
Ford Customer Service Division



Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

October, 1999

TO: All Ford and Lincoln Mercury Dealers

SUBJECT: Owner Notification Program 99M03: Certain 1995 - 1997 Contour and Mystique vehicles - Under Hood Wire Harness - Additional Coverage.

OASIS: Yes

OWNER LIST: Yes

PARTS RETURN: No

PROGRAM TERMS: This program provides additional coverage on certain under hood wire harnesses through 10 years or 100,000 miles which ever occurs first, from the original warranty start date.

AFFECTED VEHICLES

Certain 1995 - 1997 Contour and Mystique vehicles built from Job #1 1995 through Model Year End 1997.

REASON FOR RECALL

Under ambient factors of high temperature and high humidity, certain 1995 - 1997 Contour and Mystique vehicles may be susceptible to the wiring insulation becoming brittle and cracking on certain engine compartment wiring harnesses.

These harnesses deliver electrical power to the engine and its cooling and control systems, the climate control, and other power distribution systems. If wire harness insulation cracking is found during the additional warranty period, the under hood wire harnesses are to be replaced at no charge to the customer.

SERVICE ACTION

Additional Warranty Coverage

Effective immediately, Ford is providing additional coverage for the replacement of the under hood wire harnesses on these vehicles for a period of 10 years or 100,000 miles, which ever occurs first, from the original warranty start date. This coverage exceeds the provisions of the original component warranty coverage on the affected vehicles and is automatically transferred to subsequent owners at no charge. This additional coverage does not include normal service diagnostic or repair charges unrelated to wire harness brittleness and cracking. After this additional coverage has expired, wire harness replacements will be at the expense of the vehicle owner.

ATTACHMENTS

Attachment I: Administrative Information and Refund Codes
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information

QUESTIONS?

Claims Information: 1-800-423-8851
Other Recall Questions: 1-800-325-5621

Sincerely,



A. R. O'Neill

Director

Vehicle Service and Programs