



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

10/17/06 9 AM 8:40

16-OCT-2006

Repository ☐

Reference No.

10171013

OWNER INFORMATION (Type or Print)

Name

Address

City

MILFORD

State

CT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G2NV12EXYM

Make

PONTIAC

Model

GRAND AM

Model Year

2000

Date Purchased
01-DEC-04

Dealer's Name and Telephone Number
BUICK GMC OF MILFORD 2038777851

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☐

Dealer's City

MILFORD

State

CT

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

127200 EXTERIOR LIGHTING:HAZARD FLASHING WARNING LIGHTS:

Multiple Failure: 1 MANY

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

26-SEP-2006

Failure Mileage

75322

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DT: THE CONTACT STATED THE RECALL ON THE HAZARD WARNING LIGHT SWITCH #03V327000 WAS NOT DONE AT NO COST. THE MANUFACTURER STATED THE VEHICLES VIN NUMBER WAS NOT INCLUDED IN THE RECALL. THE CONTACT STATED THE HAZARD WARNING LIGHTS WERE WORKING INTERMITTENTLY AND WHEN THEY CHANGED THE SWITCH THAT FIXED THE PROBLEM.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

URGENT - DISTRIBUTE IMMEDIATELY

DATE: August 29, 2003

SUBJECT: Upcoming Product Safety Recall
Hazard Warning Switch Revision

MODELS: 2000-2001 Chevrolet Malibu, Oldsmobile Alero and Pontiac
Grand Am

TO: All Chevrolet, Oldsmobile and Pontiac Dealers

ATTENTION: Dealer Operator, General Manager, Sales Manager, Used
Car Manager, Service Manager and Parts Manager

Based on information from the National Highway Traffic Safety Administration (NHTSA) web site, the media may report that General Motors will be announcing a safety recall involving certain 2000-2001 model year Chevrolet Malibu, Oldsmobile Alero and Pontiac Grand Am vehicles.

These vehicles have hazard warning switches that may experience solder joint cracking if subjected to rapid temperature changes. If solder joint cracking occurs and results in an open circuit, the audible flasher indicator, the visual flasher indicator in the instrument panel cluster, and the exterior turn/hazard lamps will become intermittent or inoperative. When the turn signal function or hazard warning flashers are not working, others may react more slowly to a turning or stopped vehicle and a crash could occur.

To correct this condition, dealers will replace the hazard warning switch. Of course, this repair will be performed at no cost to the customer.

There are approximately 783,000 vehicles involved. GM is working with its suppliers as quickly as possible to obtain the parts needed to correct this condition. Based on the anticipated schedule, we do not plan on notifying customers to contact their dealers about this recall until the 2nd quarter of 2004. GMVIS information will not be available until the recall is formally announced.

Listed below are some questions and answers to assist in responding to possible customer inquiries.

- Q1: What is the condition that prompted a safety recall?**
A1: Some 2000-2001 model year Chevrolet Malibu, Oldsmobile Alero and Pontiac Grand Am vehicles may have hazard warning switches that may fail or malfunction.
- Q2: What might occur as a result of this condition?**
A2: This may cause the hazard and turn signal lights to work intermittently or not at all.
- Q3: What causes the hazard and turn signal lights to work intermittently or not at all?**
A3: These failures are the result of cracked solder joints on the hazard warning switch because of exposure to rapid temperature changes and a soldering process.
- Q4: How might customers know if their vehicle has this condition?**
A4: If cracking of certain solder joints in the hazard warning switch occurs, this causes an open circuit. As a result, the audible flasher indicator, the visual flasher indicator in the

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).