



U.S. Department of Transportation  
**National Highway Traffic Safety Administration**

**DOT Auto Safety Hotline**

**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET:www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

10-OCT-2006

Repository

Reference No.  
10170379

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
 Address: [REDACTED]  
 City: COMMUNITY State: VA Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Signature of Owner \_\_\_\_\_ Date: / /

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2G1WW15E119 [REDACTED]		Make CHEVROLET	Model MONTE CARLO	Model Year 2001
Date Purchased 16-MAR-01	Dealer's Name and Telephone Number JIM MCKAY CHEVROLET 703-591-4800		Engine: No: Cylinders 6	Fuel Type: Gas
Original Owner <input checked="" type="checkbox"/>	Dealer's City FAIRFAX	State VA	Zip Code 22030	
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain FRONT WHEEL DRIVE	Vehicle Component Code 034200 SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS Multiple Failure: 1	

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 27-SEP-2006	Failure Mileage 10723	Failure Speed 20	
---------------------------------	--------------------------	---------------------	--

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

*(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)*

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
--	---	---------------------------	------------------	-------------------------

**Narrative Description of Incident(S), Crash(es), and Injury (ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT\*: THE CONTACT STATED WHILE DRIVING 20MPH, THE TRACTION AND LOW HYDRAULIC FLUID LIGHT ILLUMINATED. THE VEHICLE WAS DRIVEN HOME AND A PINT OF HYDRAULIC FLUID WAS ADDED WHICH LEAKED ONTO THE GARAGE FLOOR. THE VEHICLE WAS TAKEN TO AN INDEPENDENT REPAIR SHOP FOR FURTHER INSPECTION WHERE IT WAS DETERMINED THE BRAKE LINES NEEDED TO BE REPLACED. THE MECHANIC NOTED THE BRAKE LINES WERE VERY CORROSIVE. THE VEHICLE WAS NOT EXPOSED TO EXCESSIVE ROAD SALTS OR HARSH, WINTER WEATHER. THE MANUFACTURER WAS ALERTED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

This auto has less than 11,000 miles and brake fluid lines are rusting.

The auto has always been kept in a garage. Seldom driven in rain or snow, or freezing weather by my wife. She could have been injured by the failure of the brakes. No wonder U.S. auto makers are going belly up. The first repair had to be made by my neighborhood repair station approximately 4 blocks away because I had no brake pressure. I have had to spend a considerable amount to repair the brake fluid lines and I still do not know just how safe driving by my wife would be under the circumstances !

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

**National Highway Traffic Safety Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



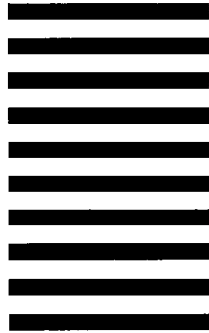
NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

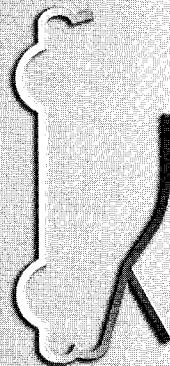
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590



**Think your vehicle has a safety defect?**



**If so:**

**Use the enclosed form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



[REDACTED]  
Alexandria, VA. [REDACTED]  
27 September 2006

Chevrolet Motor Car Co.  
P. O. Box 3317  
Detroit, Michigan 48232-5170

VIN- 2G1WW15E119 [REDACTED]  
Case [REDACTED]

Dear Madam/Sir -

I am very upset by a recent malfunction of my Chevrolet 2001 Monte Carlo coupe brake line which rusted out and resulted in the enclosed bill for repair.

My wife was driving her car when the Trac Light and Low Hydraulic Fluid Light came on while driving. She quickly headed for home !

This Monte Carlo has always been garaged under a garage port at our home, has never been driven in snow or salted streets, and has always been serviced for needed fluids and requirements.

I would appreciate knowing what kind of brake lines are used in Chevrolet autos, what might cause such a malfunction, and whether there is a recall associated with this failure. Certainly this can be considered as coming under poor quality and materials even if the warrantee has run out.

Your response would be appreciated.

Encl. Invoice/09/26/06.

Sincerely,  
[REDACTED]

04-Oct-06 Eddie King called

1. Traced recall - NONE
2. I stressed seriousness of brake malfunction on other left front brake, as indicated by mechanic who repaired right brake line on the repair voucher.

10/10/06 - called x 22439 at GM Chevy.  
0211 020 0

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).