



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4235)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

10-15

10-OCT-2005

Repository ☐

Reference No.
10170358

OWNER INFORMATION (Type or Print)

Name

Address

City

PORT MURRAY

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Signature of Owner _____ Date 10-15-05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1EA1P34

Make

FLEETWOOD

Model

TERRY

Model Year

2002

Date Purchased
01-OCT-02

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

☐ Cruise Control

Powertrain

UNKNOWN

Vehicle Component Code

160000 STRUCTURE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
10-OCT-2005

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC035)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

2

Number of Deaths

1

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DOT: THE CONTACT STATED WHILE SETTING UP THE TRAILER, THE FAMILY DOG ENTERED. THE TWO SLIDING ROOM DIVIDERS POPPED OUT AND THE DOG WAS CRUSHED WITHOUT WARNING. THE MANUFACTURER WAS NOT ALERTED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

10/20/2006

Accident, resulting in the death of my dog occurred on 10/27/2006.

The travel trailer is equipped with two slid out unites, front living area, and rear bedroom. Both units are moved in and out by energizing 12 volt electric motors.

The rear or bedroom unit because on the design has the potential to trap and kill by crushing medium sized animals, or perhaps injure a small child. My Pomeranian that was killed was large for the breed, weighing about 18 pounds.

The attached pictures depict the bedroom slider and area where my dog was trapped and crushed to death, and related information.

1. Bedroom unit extended, photo # 1.
2. Area in question. When the bedroom slider is pulled inside the trailer, this space, photo # 2, is hidden from view by the person operating the slider. It is necessary for the operator to crawl across the bed, photo # 1, to remove travel locking bars, photo # 3, installed to hold the slider in place while traveling. It is impossible to see into this area, photo # 2, unless you crawl in along side on the bed and lie on the floor.
3. As the slider is extended, the part indicated by the arrow, photo # 2, moved toward the outside wall, crushing and killing the dog. The bedroom sliding closet doors had to be removed so my son-in-law could remove the dog's body. White puffs of hair indicate where the animal was crushed. She was trapped there for several days until located by the order by my son-in-law.
4. Photo #4 depicts the height of the opening, about 6 1/2 inches, and photo # 5 depicts the length of the opening when slider is pulled in, about 20 1/2 inches. It extends full width of the bed, approximately 60 inches.
5. Bedroom slider control switch, photo # 6.
6. Pages 05-3, 10-5, 10-6, taken from the Terry, Fleetwood RV, 2002 owners manual.

In my opinion the death of the my dog was totally unnecessary. Neither the dealer or the manufacturer warn buyers or operators that this hidden area is there and has the potential to injure or kill animals or the possibility of injure small children.

Due to the growth in the RV industry, the number of Rv's owned by senior

citizens traveling with small animals, some service animals, has increased substantially. My dog, like so many other, has been my a large part of my life since my wife passed, spending many hours on the road and my constant companion.

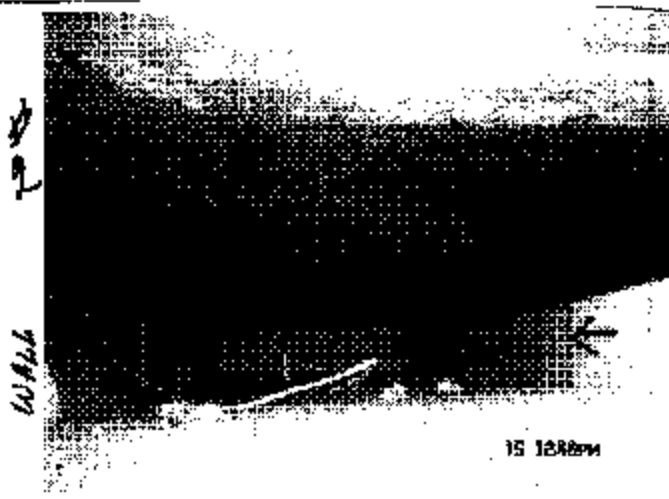
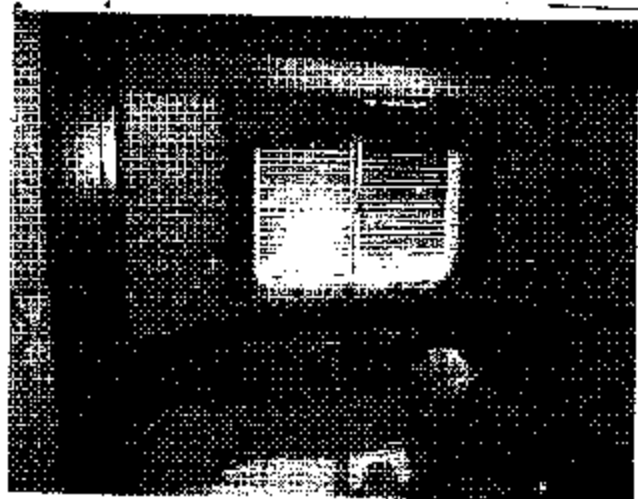
I have not at this writing notified the manufacturer. I intend to do so today. However, expect little concern on their part based on previous communications with them.

If I can be of any further help in addressing this inquiry and warning other RV owners that their RV might have a similar problem, please advise.

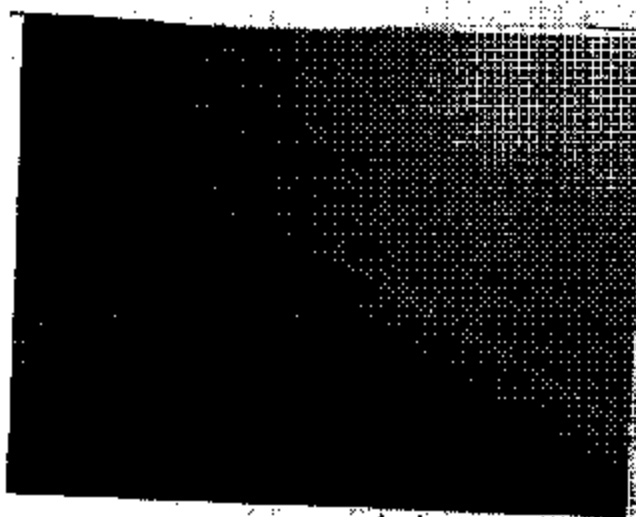
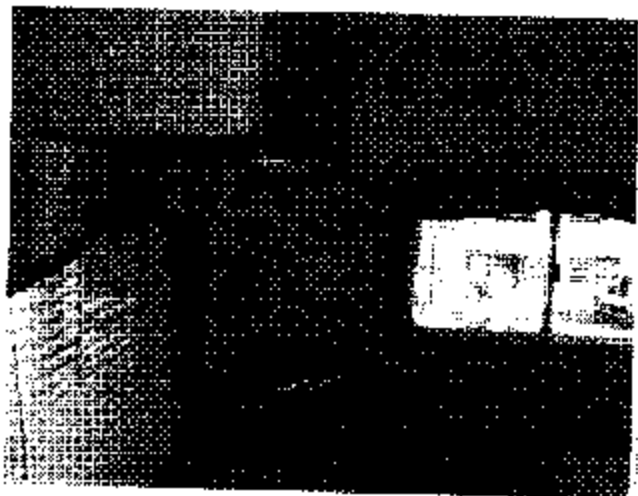
Thank you,

Port Murray New Jersey

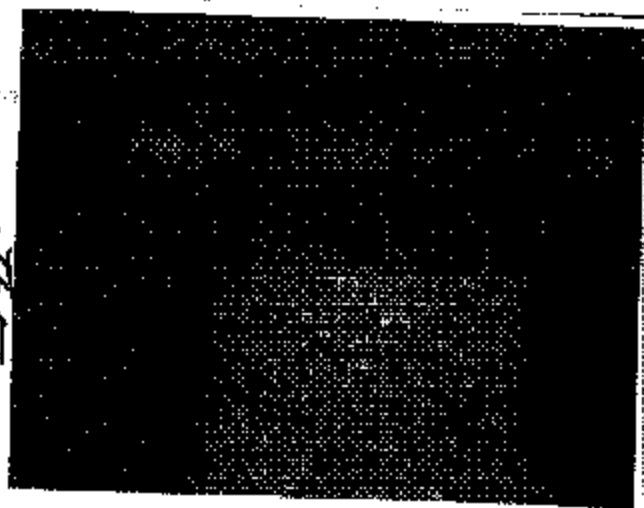
Cell phone:



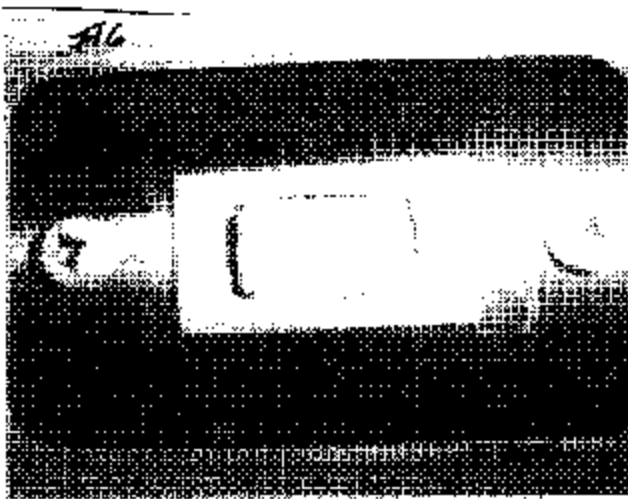
#3



#4



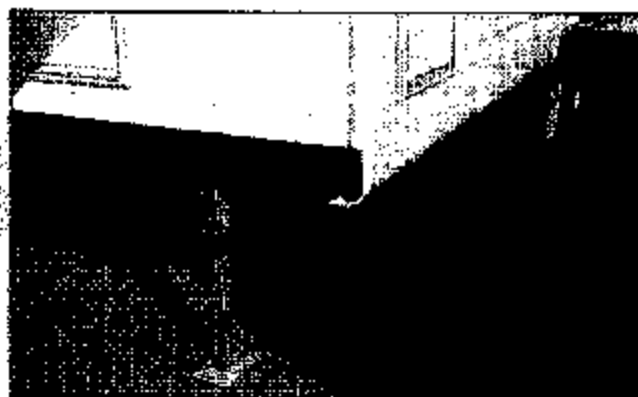
#5



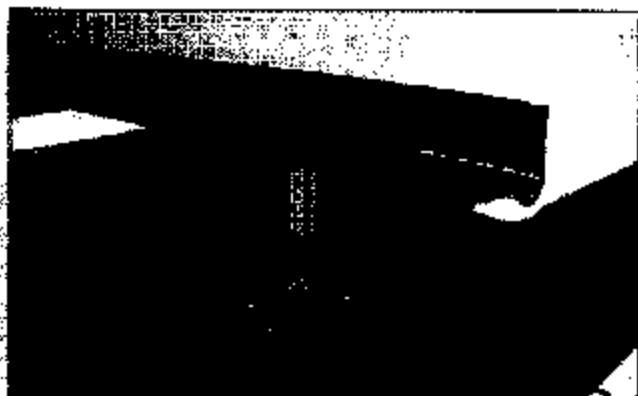
#6

WARNING

Do not attempt to use the stabilizer jack(s) to level the trailer, lift the weight of the trailer, raise the tires off the ground, or otherwise place all the weight of the trailer on the stabilizer jacks. Damage to the trailer frame and/or door jamb(s) may occur.



Fifth Wheel Landing Gear: Lowered Position



Fifth Wheel Landing Gear: Travel Position

Units with Slide-Out Rooms

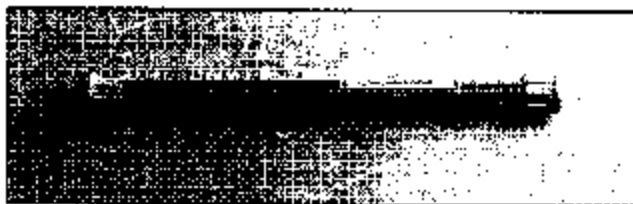
The slide-out room(s) are designed to provide additional living space.

There are several types of slide-outs available as standard or optional equipment on your trailer. Refer to the *Slide-Out* section of the *Equipment* chapter for proper setup and operation.

Remove all travel locks before operating the slide-out, and replace them before moving the trailer.

CAUTION

Never attempt to move your trailer with the slide-out room(s) extended. Damage can occur to the slide-out or the trailer.



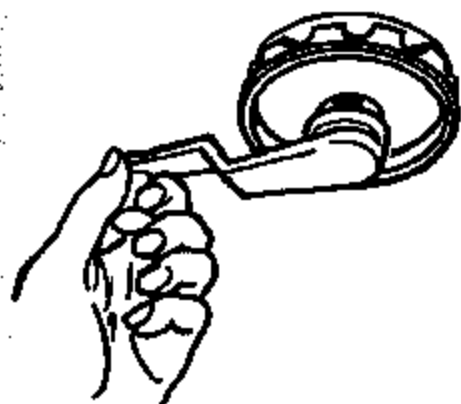
Slide-Out Travel Lock



Slide-Out Travel Lock Installed



Slide-Out Travel Lock Installed (Alternate Position)



Antenna Operation

To rotate antenna, pull down on rotating knob with both hands until it disengages the ceiling plate. With the booster OFF, turn the antenna for the best picture and sound. If you can't get a "good" picture with booster off, turn on the booster. Do not rotate antenna except in the full UP position.

To lower the antenna, first rotate it to align the pointer on the ceiling plate. Then turn the crank toward the down position; stop when resistance is felt. Never lower antenna to any position without first aligning pointer.

Do not force antenna.

WARNING

Do not raise antenna near overhead electric wires as contact may cause serious injury.

SLIDE-OUT ROOM(S) (If Equipped)

Before operating the slide-out room, level and stabilize the trailer as described in the leveling and stabilization section in the *Living With Your Trailer* chapter. Position the stabilizer jacks making solid contact with the ground or other set-up surface. If the trailer is not leveled, the slide-out room and/or mechanism may be damaged. The stabilizer jacks will help keep the trailer square and assure a good weather-tight seal between the room and the trailer sidewall.

Remove all transit bars (two per slide-out) before operating the slide-out. The transit bars are rubber-tipped aluminum rods (similar to closet rods) with a yellow and red identification sticker.

Replace all transit bars before moving the trailer. Be sure all transit bars are in place.

Install transit bars at the top corners of the slide-out when the room is fully retracted.

If your trailer slide-out is electric powered, make sure the trailer batteries are adequately charged and/or connected to your tow vehicle. Connect your 120-volt electrical service cord (if possible) so the trailer's converter can supply a "charge" to your batteries.

Replace all travel locks before moving the trailer.

WARNING

Stand clear of the room's interior path and verify that the room's exterior path is clear before extending or retracting the room.

CAUTION

Never attempt to move your trailer with the slide-out room(s) extended. Damage can occur to the slide-out or the trailer.

POWER GEAR® ELECTRIC SLIDE-OUT OPERATION

Operating instructions for the slide-outs are in a supplement to this Owner's Manual, *"Power Gear® Slide-Out Room System Owner's Manual."* Please refer to that publication for complete operating and troubleshooting instructions and information.

Before retracting the slide-out room, move or rearrange furniture and interior fixtures as necessary to provide clearance for the room to retract into the trailer interior. Disconnect the electrical cords for the slide-out room lights (if equipped).

Manual Crank Slide-Out Set-Up

To extend or retract the slide-out room, locate the handle access and install your crank handle and crank the slide-out room until it meets and compresses the seals in either the extended or retracted positions.

Manual Slide-Out Set-Up

The manually set-up slide-out is designed to provide additional living space for a semi-permanent site setup. Frequent set-up and disassembly of the slide-out room is not recommended.

Your selling dealer is best qualified to provide setup and service in order to provide correct installation that will remain secure, level, and weather-tight and not cause damage to the trailer through improper setup methods. Care must be taken in manually placing the slide-out room into the extended position. Side-to-side tolerances are very close, and if the slide-out room is allowed to move out of a square line of travel while being extended, exterior panels may be damaged.

After installation, re-adjustment and re-leveling may be necessary due to settling. We recommend your selling dealer perform these adjustments for you.

CAUTION

After setup, the inside wall flanges of slide-out rooms are permanently secured to the main trailer exterior wall. Attempting to re-level the slide-out room without first removing all interior fasteners may cause damage.

Quality components are used throughout your trailer; however, local weather and atmospheric conditions will in time cause rubber and vinyl weather seals to need replacement, which are not covered beyond the term of your Ownercare Warranty.

Slide-out setup, adjustments, and re-leveling are owner responsibilities which are not included in the selling price of your trailer. Therefore, your dealer will charge to perform these services. Professional setup, adjustment, regular maintenance, and replacement of weather seals as soon as required will extend the life and usefulness of your slide-out room. Weather seals which are allowed to remain in service after deterioration will allow rain, snow, or ice to penetrate inside the walls or roof and may cause extensive damage which can be very costly to repair.

Do a close visual inspection of these seals at least twice each year — once before the winter season and again each spring.

Vinyl flaps used to cover slide-out to main trailer joints should remain flexible and in place. Over a period of time, they will stiffen, become brittle and crack. The aging process will vary in time depending on local conditions and exposure to the sun's ultraviolet radiation.

Rubber seals used between the joints, where the slide-out inner frame meets the main trailer inner walls, are protected from sunlight and will last longer than exposed seals. As these are hidden from view and you cannot visually inspect them, any evidence of water inside the slide-out or evidence of wind leakage inside the slide-out area should be investigated. The inner rubber seal may have deteriorated. Replacement of the rubber seal should be done by your dealer, as it will be necessary to partially disassemble the slide-out room.