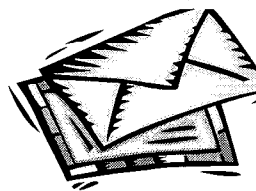


NHTSA ccmMercury Routing Slip



Congressional

Printed: 10/3/2006

NHTSA #: ES06-006331

XREF #:

Delivery: MESSENGER ENV.

Rec'd Date: 10/3/2006

Doc Type: CNG

Address To: DOT/I

Referred By: NPO-011

Doc Date: 8/25/2006

Due Date: 10/12/2006

S10 #:

DOT/I #: 2006-8186

RMP #:

Subject: LTR FROM [REDACTED] (OH) RE DEFECTIVE BRAKES ON HIS 2003 DODGE CARAVAN BELIEVES POOR JUDGMENT OF NHTSA AND DAIMLERCHRYSLER ALLOW THIS PROBLEM TO REACH THE MARKET, REPLY TO THE COLUMBUS OFC, DOT/I# 2006-8186

Ack Date:

Sign Office: DIRECTOR FOR EXTERNAL AFFAIRS

Cleared Date:

File Loc:

Added By: SHARRIS x62534

Ack By:

Signature: HARRINGTON

Cleared By:

XREF File:

Modified By: SANDRA.HARRIS

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

The Honorable MIKE DEWINE
UNITED STATES SENATE

WASHINGTON, DC 20510

Tel: Fax: E-mail:

GEORGE V VOINOVICH
UNITED STATES SENATE

WASHINGTON, DC 20510

Tel: Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	10/3/2006	10/12/2006	
NVS-010	INFORMATION	10/3/2006		10/3/2006
NIA-110	INFORMATION	10/3/2006		10/3/2006
I10	INFORMATION	10/3/2006		10/3/2006
I20	INFORMATION	10/3/2006		10/3/2006

2006 OCT -3 PM 6:12
NHTSA

M. Harris
10/3/06

SDH



Fax

Mike DeWine

George Voinovich

United States Senators * Ohio

37 West Broad Street, Room 300
Columbus, Ohio 43215

(614) 469-6774 / FAX: 469-7419

CASEWORK HOTLINE: 1-800-205-OHIO (6446)

Date: 25 August 2006

To: Nicole Nason, Legislative Affairs

Fax#: 202-366-3675

Re: Constituent inquiry

Pages (including cover): 4

From:

- ☐ Michael Dustman, Director of Constituent Services
- ☐ Ellen Kinker, Caseworker
- ☐ Eric Hinten, Caseworker
- ☐ Joe Potestivo, Caseworker
- ☒ Richelle Zakrzewski, Caseworker
- ☐ Teresa Frank, Caseworker
- ☐ Carolee Fugate, Caseworker
- ☐ Sarah Kessler, Staff Assistant

MEMO: Thank you for your assistance!

2006-8184

ES06-006331

MIKE DeWINE
UNITED STATES SENATOR
OHIO

GEORGE VOINOVICH
UNITED STATES SENATOR
OHIO

United States Senate

WASHINGTON, DC 20510-3504

CASEWORK HOTLINE: (800) 205-OHIO (6446)
August 25, 2006

Ms. Nicole Nason
Assistant Secretary for Government Affairs
U.S. Department of Transportation
400 Seventh Street, SW, Room 10408
Washington, D.C. 20590

Dear Ms. Nason:

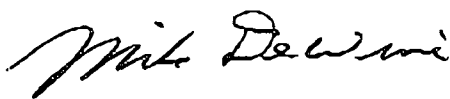
We are enclosing the correspondence that we received from a constituent, [REDACTED], requesting our assistance with his Chrysler vehicle. He believes that the manufacturer knowingly produced faulty products and he feels that the poor judgment of the National Highway Transportation Administration allowed this vehicle to reach the market. Would you please clarify this matter?

We would appreciate your reviewing this information, and responding to our Casework Office located at 37 W. Broad Street, Suite 300, Columbus, OH 43215, at your earliest convenience.

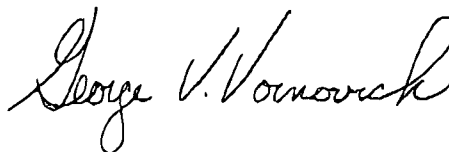
If you need additional information, please do not hesitate to contact our office at (614) 469-6774.

Very respectfully yours,

Sincerely Yours,



MIKE DeWINE
United States Senator



GEORGE VOINOVICH
United States Senator

RMD/GVV/rz
Enclosure

37 WEST BROAD STREET, ROOM 300
COLUMBUS, OHIO 43215
(614) 469-6774 / FAX: 469-7419

PRINTED ON RECYCLED PAPER

ES06-006331

[REDACTED] Fairview Park, Ohio [REDACTED]

July 22, 2006

Mr. Dieter Zetsche
Daimler Chrysler AG
70546 Stuttgart
Germany

RECEIVED
AUG 24 2006

Re: Faulty Brakes - 2003 Dodge Caravan

Dear Mr. Zetsche:

I am the owner of the above mentioned vehicle with 26,000 miles of easy driving. I do not abuse my vehicles.

I began having problems with the rear brakes at about 12,000 miles. The drums have been taken off 3 times since then to clean out accumulated rust which caused severe grinding when the brakes were applied.

As you can see from the attached article (Exhibit A), Chrysler is aware of the problem but refuses to correct it. I have been told by the dealership and customer service in Michigan that they do not correct this defect. Please note the attached court ruling pertaining to this matter (Exhibit B), explaining a lame court ruling allowing Chrysler to cherry pick this issue as an environmental problem, thus allowing them to dictate which vehicles they will or will not fix. Daimler Chrysler knowingly designed, produced and sold an inferior product. You are aware of the problem and know what the fix is; so why should anyone other than Daimler Chrysler pay for the remedy. One would suppose that if enough money changes hands anything can be circumvented.

Attached, also, are pictures of signs (Exhibit C) which I have posted on my vehicle stating my extreme displeasure with this situation. I would hope that within a 30 day period I will receive a reply to this letter and confirmation that my vehicle will be repaired. How many people have to be injured or killed, due to faulty brakes, before this defect will be repaired for anyone having this problem with their vehicle, not just a select group. Chrysler found a loop hole (environmental issue) but that doesn't make it right.

One would hope that with all the technical expertise, experience, and judgment at NHTSA and Daimler Chrysler that someone would see how absurd this is. Someone needs to wake up and take action.

Thank you for your time,

[REDACTED]
[REDACTED]

cc: Daimler Stuttgart, Daimler Auburn Hills, Daimler Canada, Chrysler Mexico, Chrysler Puerto Rico; Senators: Grendell, Prentiss, Miller, Spada, Fingerhut, DeWine, Voinovich; Reps: Yuko, Mason, Woodward, Smith, Key, DeBose, Skindell. Foley, DeGeeter, Kilbane, Trakas, Patton, Dolan, Kucinich, Jones, LaTourette. Detroit Free Press, Cleveland Plain Dealer, Sun Newspapers, WEWS 5 On Your Side, WJW FOX 8, WKYC, Carl Monday-WOIO, NHTSA, Spitzer Dodge, Ganley Dodge, Great Northern Dodge.

28-Aug-06

2006 Senate Report - Governmental Affairs Correspondence Control Sheet (I-10), Room 10408

Control Number: 2006 — 8186
Date DOT Received: 8/25/2006
Date DOT Entered: 8/25/2006
Member's Date: 8/24/2006
Member Last Name: DeWine
Member First Name: Mike
Member Organization: United States Senator
Address1: 37 West Broad Street, Room 300
Address2:
City: Columbus
State: OH
Zip: 43215
Constituent File Name: [REDACTED]
Constituent Date:
Action Office: National Highway Traffic Safety Administration
Subject: his problems with the 2003 Dodge Caravan
Action Office Code: NHTSA
Due Date: 9 /18/2006
Member Contact: rv
Pending: Yes
Member Contact Phone: (614) 469-6774
Closed Date:
Remarks: Identical letter to Senator Voinovich
Direct Reply/Comeback Copy: Yes
Congressional Affairs Contact Maria Harrison at (202) 366-4573

2006 OCT 3 A 8:46
NATIONAL HIGHWAY
TRAFFIC SAFETY ADMIN.

2006 OCT -3 A 8:46

EXECUTIVE SECRETARIAT