

NVS-216 aae  
Ref. # 10170140

[REDACTED]  
Prince, WV [REDACTED]

Dear [REDACTED]

Thank you for your correspondence dated September 16, 2006, concerning your model year (MY) 2001 Chevrolet Silverado truck. Your correspondence was received on September 26, 2006.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the previous report you provided dated July 13, 2006, which we responded to on September 14, 2006, copy enclosed. General Motors Corporation (GM) reimbursed you \$962.58 for work performed on your vehicle prior to receiving the safety defect recall notification. Regarding your request for additional reimbursement this should be directed to the GM or your automobile insurance company. As stated previously we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers. We cannot assist you further with your reimbursement request.

If further assistance is needed, please contact Mr. Alberto A. Jimenez, Chief, Correspondence Research Division, Office of Defects Investigation, at (202) 366-5211.

Sincerely,



Kathleen C. DeMeter, Director  
Office of Defects Investigation  
Enforcement

Enclosure

NHTSA: NVS-210: Congressional Response

NVS-216: Ms. Alonso ext: 6-6903

NHTSA Control No. ES06-006101

ODI Control No. 10170140

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cc:

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Subject/Chron/Optical Disk/CRD

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