



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

400 Seventh St., SW  
Washington, DC 20590

MAR 15 2007

NVS-216 mec  
Ref. No. 10170139

Sebastian, FL

Dear

Thank you for your correspondence dated August 4, 2006, concerning the problems you encountered with BF Goodrich Land Terrain tires. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on September 26, 2006. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist.

We greatly appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect is warranted. A review of our database relative to problems associated with BF Goodrich Land Terrain tires revealed insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided has been entered into our database and will be considered with other future reports to identify any safety defect trends that may require our attention.

We sympathize with you concerning your request for reimbursement; however, this does not fall under our jurisdiction. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers. If you have not done so, you may consider contacting your local Consumer Protection Agency, Better Business Bureau, or the Florida Office of the Attorney General regarding your request.

Sincerely,

Cynthia Glass, Acting Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement

