U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

2006 OCT 25 PM 2:15

FOR AGENCY USE ONLY 100148

Date Received	Repository
06-OCT-2006	☐
	Reference No. 10170101

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	[redacted]
City KINGSTON	State PA	Zip Code [redacted]	Evening Telephone Number [redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an [redacted] vide your name or address to the vehicle manufacturer.

Signature of Owner [redacted] Date 10/15/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
KMHWF25S85A[redacted]	HYUNDAI	SONATA	2005

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
31-MAR-05	MOTORWORLD 8004378539			No: Cylinders 4	Gas
Original Owner ☒	Dealer's City WILKES-BARRE	State PA	Zip Code 18703		

Transmission Type			Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	Powertrain FRONT WHEEL DRIVE	116000 ELECTRICAL SYSTEM:IGNITION Multiple Failure: (2) 200 TIMES IN 2 YEARS

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
05-OCT-2006	18000	0	THE DEALER "CAN NOT" DIAGNOSE THE PROBLEM

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0		N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE TRAVELING AT HIGH SPEEDS OR COMING TO A STOP, THE VEHICLE STALLED WITHOUT WARNING. EACH TIME THE VEHICLE WAS RESTARTED, IT STALLED AGAIN AFTER IT WAS SLOWED DOWN TO 10 MPH. THE VEHICLE WAS TAKEN TO THE SERVICE DEALER WHO PERFORMED DIAGNOSTIC TESTING WHICH IDENTIFIED CAUSE CODE #15 AND REPLACED THE IGNITION COIL ASSEMBLY, WIRE REPAIR TIME (MAJOR), COIL ASSEMBLY, IGNITION COIL ADD SCAN TOOL OPERATIONS. A YEAR LATER, THE VEHICLE WAS TAKEN TO ANOTHER SERVICE DEALER WHO COULD NOT DETERMINE THE CAUSE OF THE PROBLEM. THE MANUFACTURER WAS NOT NOTIFIED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

DURING WARM WEATHER THE CAR WILL JUST-ANYWHERE
THIS PUTS ME IN DANGER OF ACCIDENT.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

WILKES-BARRE PA 187
17 OCT 2002 PM 2 1

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236

www.nhtsa.dot.gov
people saving people

Vehicle Owner's Questionnaire (VOQ)
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