



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
2006 NOV 21 AM 8:40  
06-OCT-2006

Repository   
Reference No.  
10170071

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City FORT WALTON BEACH State FL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an [REDACTED] your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date / /

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G4HP54K244 [REDACTED]  
Make: BUICK Model: LESABRE Model Year: 2004  
Date Purchased: 17-OCT-04 Dealer's Name and Telephone Number: SAM TAYLOR BUICK CADILLAC  
Engine: No: Cylinders 6 Fuel Type: Gas  
Original Owner:  Dealer's City: FORT WALTON BCH State: FL Zip Code: 32548  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control Powertrain: FRONT WHEEL DRIVE  
Vehicle Component Code: 191000 TIRES:TREAD/BELT  
Multiple Failure: 10

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 27-SEP-2006 Failure Mileage: 3000 To 16000 Failure Speed: 75  
Putting in to the right

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: CONTINENTAL GENERAL Tire Model (Name or Number): CONTINENTAL HARMONY #96977 Tire Size (Example P215/65R15): 215/70R15  
DOT No. (Example: DOTM19ABC036): P5M33RV  Original Equipment  Prior Repair Failure Location: RANDOM LOCATIONS  
Tire Component Code: 191000 TIRES:TREAD/BELT Tire Failure Type: TREAD SEPARATION BELT

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT\*: THE CONTACT STATED THERE WAS A VIBRATION COMING FROM THE TIRES WHILE DRIVING 50 MPH AS WELL AS 75 MPH. WHEN INSPECTED BY THE SERVICE DEALER; THE PROBLEM WAS IDENTIFIED AS THE BELT SEPARATION CAUSING THE VIBRATION. THERE WAS A TOTAL OF 10 DIFFERENT TIRE REPLACEMENTS TO THE VEHICLE WITH 2 MORE REJECTED BY THE DEALER. ALSO, THE DEALER REFUSED TO PROVIDE A DIFFERENT BRAND OF TIRE. THE MANUFACTURER WAS NOTIFIED. THE TIRE MANUFACTURER WAS CONTINENTAL. TIRE SIZE WAS P215/70R15.\*AK

AFTER FILING FOR LEMON LAW - DEALER AGREED TO INSTALL  
MICHELIN HYDRO EDGE TIRES WHICH HAS CORRECTED THE PROBLEM  
UP TO THIS DATE. HOWEVER I HAVE NOT DRIVEN THEM AT INTERSTATE SPEEDS

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

BELT SEPARATING CAUSING EXCESSIVE VIBRATION AND  
TIRE Wobble & pulling TO RIGHT.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

MOBILE

165

04 NOV 2006 PM 1 L



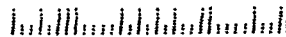
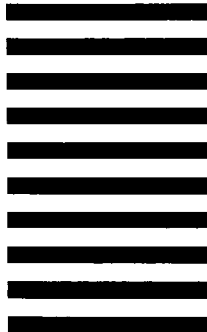
NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

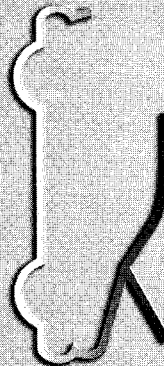
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590



Think your vehicle  
has a safety defect?



If so:

Use the enclosed  
form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
**888-327-4236**



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