



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

OCT 16 11 21 15

02-OCT-2006

Repository ☐

Reference No.

10169779

OWNER INFORMATION (Type or Print)

Name

Address

City

APPLETON

State

WI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize
In the absence of
Signature of Owner

of this report to the manufacturer of your vehicle?

☐ YES

☒ NO

WILL NOT provide your name or address to the vehicle manufacturer.

Date 10/10/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNEK13Z64J

Make

CHEVROLET

Model

TAHOE

Model Year

2004

Date Purchased

29-MAR-04

Dealer's Name and Telephone Number

GANDRUD CHEVROLET 920-468-6800

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

GREEN BAY

State

WI

Zip Code

54305

Transmission Type

AUTOMATIC

☒

Antilock Brakes

☒

Cruise Control

Powertrain:

4 WHEEL DRIVE

Vehicle Component Code

221700 SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

02-OCT-2006

Failure Mileage

72000

Failure Speed

ALL

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING VARIOUS SPEEDS, THE HEATED SEAT ON THE DRIVER'S SIDE ENGAGED WITHOUT WARNING. THE VEHICLE WAS INSPECTED BY A DEALER WHO DETERMINED THE HEATED SEAT SWITCH AND CONTROL MODULE NEEDED TO BE REPLACED. AFTER THE REPLACEMENTS, THE PROBLEM PERSISTED. THE MANUFACTURER WAS NOT CONTACTED.

To solve the problem we disconnected the seat power supply (to the heated seats)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

When the automobile ignition switch is on, the driver's side seat heater turns on. This occurs any time the automobile is running with or without any concurrent events taking place. The heated seats have three heat settings and the seats will turn on automatically and will vacillate between the high and low settings without any consistency. Upon the recognition that the heated seats are on they can be turned off by manually turning off the heated seat switch. Without any rhyme or reason the heated seats may turn on again automatically. This is a nuisance and I find myself, at times, having to constantly turn the seats off while driving. I am of the opinion that this is unsafe. There have been long spans of time that this event does not take place. Sometimes there may be several days between events and sometimes this event occurs several times in a day.

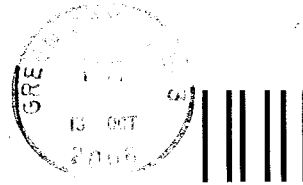
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U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

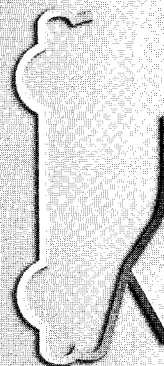
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

