



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2010 17 11 2:15
27-SEP-2006

Reference No.
10169443

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City MARION State NC Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Signature of Owner [REDACTED]

Date 10/6/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KMHJF35F3YU [REDACTED]

Make
HYUNDAI

Model
ELANTRA

Model Year
2000

Date Purchased
01-SEP-00

Dealer's Name and Telephone Number
PARAMOUNT FORD HYUNDAI 828-874-2161

Engine;
No: Cylinders

Fuel Type:
Gas

Original Owner
☒

Dealer's City
VALDESE

State
NC Zip Code
28690

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
152001 SEAT BELTS:REAR:BUCKLE ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-SEP-2006

Failure Mileage
94000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE ATTEMPTING TO RESTRAIN A CHILD IN A SAFETY SEAT WITH THE LEFT REAR SEATBELT, THE SEAT BELT BUCKLE ASSEMBLY FRACTURED WITHOUT WARNING. ADDITIONALLY, THE FRONT SEAT BELT WEBBING STRAP TIGHTENED WHEN ENGAGED DURING NORMAL USE. THE VEHICLE WAS INSPECTED BY A DEALER WHO WAS UNABLE TO DETERMINE THE CAUSE OF BUCKLE ASSEMBLY FRACTURE, BUT DETERMINED THE FRONT SEAT BELT WAS DESIGNED THAT WAY. THE MANUFACTURER WAS NOTIFIED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

As far as the Passenger Front Seat Strap - We have been told that it is designed for child safety seat and that is why it tightens and won't release until seat buckle is released. When Mr. McGowan was asked about this again on 9-25-06, he told me because it is developed in a foreign country for child safety seats, there is nothing they can do to change it. And that at least 50% of all Hyundai's are like this. That it is not considered a safety issue. But he also said, the seat belt buckle assembly in the rear left breaking was also not considered a safety issue. Also that I needed to re think contacting you about this. Hyundai was also of the same opinion.

ATTACH ADDITIONAL SHEETS IF NECESSARY

Contacted them at 1-800-633-5151 on 9-22-06

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

ASHEVILLE NC 288

10 OCT 2006 PM 1 T

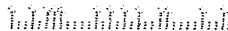
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle
has a safety defect?

If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).