



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 NOV 21
26-SEP-2006

Repository

Reference No.
10169361

OWNER INFORMATION (Type or Print)

Name

Address

City

DELRAN

State

NJ

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Signature of Owner _____ Date 10/16/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
19UYA42621A

Make
ACURA

Model
3.2CL

Model Year
2001

Date Purchased
01-FEB-02

Dealer's Name and Telephone Number
ELITE ACURA 856-722-9600

Engine:
No: Cylinders 6

Fuel Type:
Gas
PREMIUM

Original Owner

Dealer's City
MAPLE SHADE

State
NJ

Zip Code
08052

Transmission Type
AUTOMATIC

Antilock Brakes
 Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
103000 POWER TRAIN:AUTOMATIC TRANSMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
21-SEP-2006

Failure Mileage
113000
116354

Failure Speed
40MPH

FAILED TRANSMISSION - ENGINE LIGHT ON - WOULD NOT SWITCH GEARS AFTER ACCELERATION @ TRAFFIC LIGHT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE VEHICLE WAS TAKEN TO THE SERVICE DEALER FOR A TRANSMISSION RECALL 04V176000 IN DECEMBER 2004. THE SERVICE DEALER GREASED THE TRANSMISSION AND PERFORMED NO OTHER WORK TO THE TRANSMISSION AS DESCRIBED IN THE RECALL. ONE WEEK AGO, WHILE ACCELERATING THE VEHICLE, THE TRANSMISSION WOULD NOT SWITCH GEARS. THE SERVICE DEALER STATED THE TRANSMISSION NEEDED TO BE REPLACED AND THE CONTACT EXPRESSED AS PART OF THE RECALL, THE TRANSMISSION SHOULD BE REPLACED.

DEALER CLAIMED BEYOND EXTENDED WARRANTY EXPIRATION THAT WAS GIVEN BECAUSE OF THE RECALL. I EXPRESSED I HAD PURCHASED SAID EXTENDED WARRANTY AT TIME OF PURCHASE FOR \$25.00 (MILEAGE 23,908) FOR 100,000 MILES - CURRENT MILEAGE 116,354. I FEEL BECAUSE OF RECALL AND THE FACT THAT I AM STILL MAKING CAR PAYMENTS ON A

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FAILED TRANS. I SHOULDN'T HAVE TO REPLACE IT. [REDACTED] STATES DEALERSHIP NOT LIABLE. CALLED MFR - (HONDA) ACURA CLIENT SVC. SA/DAMON HAMBROUCH WHO AGREED WITH RICH & ELITE DEALERSHIP (FORMERLY MARY SUSSMAN ACURA) TO COVER HALF OF COST OF A REBUILT TRANSMISSION. (\$1018.45) ACURA CLAIMS GEAR 3+4 INOPERABLE - NOT GEAR 2 AS ^(my cust) STATED IN THE 2004-RECALL. A TRANSMISSION IS A TRANS. I HAVE NEVER HEARD OF A "FAULTY" TRANSMISSION THAT DOES NOT EXCEED THE CAPACITY OF A CAR NOTE. ACURA KNEW WHEN THEY INSTALLED A GEN. MOTORS TRAN. - THEY WERE HEADED FOR TROUBLE ATTACH ADDITIONAL SHEETS IF NECESSARY I COULD HAVE BEEN INJURE

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

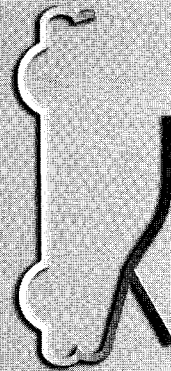
BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





-DAMON HAMBROUCH - ACURA CLIENT SVC
OFF 9/27/06

Summer 2004

Safety Recall Campaign: CL and TL Automatic Transmission Second Gear Inspection

Dear Acura Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda Motor Co., Ltd., has decided that a defect relating to motor vehicle safety exists in certain 2001-03 3.2CLs, 2000-03 3.2TLs, and 2004 TLs.

Certain operating conditions can result in heat buildup in the transmission second gear set and may lead to gear tooth chipping. In very rare cases, gear breakage can occur. Gear failure could result in transmission lock-up, and a crash could occur without warning.

What should you do?

Call any authorized Acura dealer and make an appointment to have your vehicle repaired. For vehicles with less than 15,000 miles, the dealer will install an oil jet kit to provide additional lubrication to the gears. For vehicles with more than 15,000 miles, the dealer will inspect the affected gear for heat discoloration, which indicates possible damage. If heat discoloration exists, the dealer will replace the transmission. If heat discoloration is not found, the dealer will install an oil jet kit. This work will be done *free of charge*. Please plan to leave your vehicle all day to allow the dealer flexibility in scheduling the inspection and installing the oil jet kit. If transmission replacement is needed, the work will take more than one day.

Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc.
Acura Client Services
Mail Stop 500-2N-7E
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Or call the toll-free Safety Hotline at (888) 327-4236.

What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 2001-03 3.2CL, 2000-03 3.2TL, or 2004 TL involved in this campaign. If this is not the case, or the name/ address information is not correct, please fill out and return the enclosed, postage-paid *Information Change Card*. We will then update our records.

If you paid to have the transmission replaced, you may be eligible for reimbursement. Refer to the attached instructions for eligibility requirements and the reimbursement procedure.

Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions.

If you have any questions about this notice, or need assistance with contacting an Acura dealer, please call Acura Client Services at (800) 382-2238, and select menu option #2.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Acura Automobile Division

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).