

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 2006 NOV -3 2:15 25-SEP-2006	
U.S. Department of Transportation National Highway Traffic Safety Administration		Repository ☐ Reference No. 10169207	
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		Evening Telephone Number	
City	State	Zip Code	E-mail Address
WAYMART	PA		
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner _____ Date ____/____/____			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
1J4GL48K23W		JEEP	LIBERTY
Model Year		Engine:	Fuel Type:
2003		No: Cylinders 6	Gas
Date Purchased	Dealer's Name and Telephone Number		Original Owner
02-JUN-03			☒
Original Owner	Dealer's City	State	Zip Code
Transmission Type	☒ Antilock Brakes	Powertrain	Vehicle Component Code
MANUAL	☒ Cruise Control	4 WHEEL DRIVE	021540 SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT
Multiple Failure: 1			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Incident Date(s)	Failure Mileage	Failure Speed	
06-FEB-2006	63557	40	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:
Tire Component Code			Tire Failure Type
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
☒ Yes ☐ No	☐ Yes ☒ No	1	
Reported to Police			
Y			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
DT*: THE CONTACT STATED WHILE DRIVING 40 MPH ON THE INTERSTATE, THE CONTACT'S SPOUSE LOST CONTROL OF THE VEHICLE. WHILE GOING UP A HILL, THE VEHICLE VEERED TO THE LEFT AND THE VEHICLE WENT OUT OF CONTROL. THE SPOUSE WAS UNABLE TO STEER THE VEHICLE AND HIT A GUARD RAIL. THERE WERE INJURIES SUSTAINED AND A POLICE REPORT WAS TAKEN. AN INDEPENDENT MECHANIC DETERMINED ALL OF THE DAMAGE WAS NOTED ON THE LEFT SIDE WHERE THE LOWER BALL JOINT WAS LOCATED. THE VEHICLE WAS DUE FOR AN INSPECTION AND THE CONTACT NOTICED THE LEFT TIRE WAS WEARING PREMATURELY. THE INDEPENDENT MECHANIC NOTED THE BALL JOINT ON THE RIGHT SIDE WAS BAD AND READY TO COME LOOSE. THERE WAS A NHTSA RECALL, #06V288000, REGARDING THE SUSPENSION: FRONT: CONTROL ARM: LOWER BALL JOINT. THE VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO THE VIN.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			
ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

To Whom it may concern,

Please note the clarification and the additional information concerning the accident and subsequent failure of the other control arm on our 2003 Jeep Liberty Sport. On the morning of Feb. 6, 2006 my wife was driving west on Rt. 6 on the section known as The Bob Casey Highway on her way to work. There was light snow in different areas but the road was clear where the accident happened. My wife was driving at a reduced speed of 40-45 mph due to these weather conditions. After just passing Exit 5 and while going up a slight grade the vehicle suddenly veered to the left, crossed the median with a deep ditch crossed the opposite lanes coming to a stop against the guardrail facing the opposite direction. She had no control and was unable to steer the vehicle from crossing the median. My wife was injured and taken to the hospital. The Pa. State Police investigated the accident but we never received an accident report or was she cited for any traffic violation. The vehicle was damaged, towed from the scene and taken to a body shop for repairs. I am enclosing a copy of the repair bill for the accident. Also I am enclosing photos of where the accident occurred. I am also enclosing a copy of the recall information I got from Edmunds.com. From that information I gathered our vehicle falls under the guidelines to have been inspected by a mechanic from a Chrysler dealership; it was manufactured in Jan. 2003. We were never notified to have our vehicle inspected. We would like to know why. Just recently our Jeep was due for a vehicle inspection on 9-21-06. I notified our local mechanic to inspect the vehicle and check for the reason why there was abnormal tire wear on the LF side. On his inspection he verified that the right front lower ball joint was bad and had to be replaced, which was causing the pre-mature tire wear on the opposite side. (I am enclosing a copy of the repair bill) After talking to one of your representatives I called the Chrysler Corporation, explained my situation and was told that they were sorry and that I should have taken the vehicle to a dealership. At the time of my wife's accident I wasn't thinking of taking it to the dealership! I feel at the very least they should be responsible for the repairs. Please take these matters into consideration and inform me if there is anything I can do.

Thank you,

Waymart, Pa.

Campaign Number: 06E026000 **Date:** 2006-Mar-23

Component: Exterior Lighting

Defect Summary: CERTAIN PRO-A MOTORS CORNER LAMPS, TURN SIGNALS, AND HEADLIGHTS SOLD AS REPLACEMENT LAMPS FOR USE ON CERTAIN PASSENGER VEHICLES LISTED ABOVE. SOME COMBINATION LAMPS THAT ARE NOT EQUIPPED WITH AMBER SIDE REFLECTORS FAIL TO CONFORM TO FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 108, LAMPS, REFLECTIVE DEVICES, AND ASSOCIATED EQUIPMENT.

Consequence Summary: WITHOUT THE AMBER REFLECTORS, THE VEHICLE WILL BE POORLY ILLUMINATED, POSSIBLY RESULTING IN A VEHICLE CRASH WITHOUT WARNING.

Corrective Summary: PRO-A MOTORS WILL NOTIFY OWNERS AND OFFER TO REPURCHASE THE LAMPS. THE RECALL IS EXPECTED TO BEGIN DURING MARCH 2006. OWNERS MAY CONTACT PRO-A MOTORS AT 323-838-2988.

Campaign Number: 03V460000 **Date:** 2003-Nov-10

Component: Suspension: Front: Control Arm: Lower Ball Joint

Defect Summary: ON CERTAIN SPORT UTILITY VEHICLES, THE LOWER CONTROL ARM BALL JOINTS CAN EXPERIENCE A LOSS OF LUBRICATION THAT CAN LEAD TO CORROSION, ACCELERATED WEAR, AND POSSIBLE SEPARATION FROM THE STEERING KNUCKLE.

Consequence Summary: A BALL JOINT THAT HAS SEPARATED FROM THE KNUCKLE COULD RESULT IN LOSS OF VEHICLE DIRECTIONAL CONTROL AND COULD RESULT IN A CRASH.

Corrective Summary: DEALERS WILL REPLACE THE FRONT LOWER CONTROL ARM BALL JOINTS WITH MODIFIED ASSEMBLIES AND HEAT SHIELDS ON VEHICLES BUILT BETWEEN JANUARY 2, 2001 AND OCTOBER 4, 2002. ON VEHICLES BUILT BETWEEN OCTOBER 5, 2002 AND MARCH 26, 2003, DEALERS WILL INSPECT THE BALL JOINT ASSEMBLIES (AND REPLACE THEM AS NECESSARY) AND INSTALL HEAT SHIELDS. OWNER NOTIFICATION BEGAN ON DECEMBER 15, 2003. OWNERS SHOULD CONTACT DAIMLERCHRYSLER AT 1-800-992-1997.

Our Jeep was manufactured in Jan. 2003

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F23

9-6-2006

02/10/2006 at 03:11 PM

GEICO

FOR A FREE CAR INSURANCE RATE QUOTE
VISIT US AT **GEICO.COM**
FIELD ADJUSTER: **WILLIAM LISK**
P.O. BOX# 635
CLARKS SUMMIT, PA 18411
(570)906-5652 Fax: (786)866-4908

ESTIMATE OF RECORD

Written By: William Lisk #139086 02/10/2006 03:09 PM
Adjuster: F447 EXT: 4231 FCC:

Insured:
Owner:
Address:
Evening:
Business:

WAYMART, PA

Claim
Policy

Date of Loss: 02/06/2006 at 12:00 AM
Type of Loss: Collision
Point of Impact: 11. Left Front

Inspect FOX'S AUTO BODY
Location: 8 BELMONT STREET
WAYMART, PA 18472

Business: (570)488-5494
REPAIR_SHOP

Repair FOX'S AUTO BODY
Facility: 8 BELMONT STREET
WAYMART, PA 18472

Business: (570)488-5494
22 Days to Repair
License #

2003 JEEP LIBERTY 4X4 SPORT 6-3.7L-FI 4D UTV RED Int:GRAY

VIN: 1J4GL48K23W Lic: PA Prod Date: 01/2003 Odometer: 55029

Air Conditioning	Rear Defogger	Tilt Wheel
Cruise Control	Intermittent Wipers	Keyless Entry
Rear Wiper	Tinted Glass	Body Side Moldings
Dual Mirrors	Luggage/Roof Rack	Clear Coat Paint
Power Steering	Power Brakes	Power Windows
Power Locks	Power Mirrors	AM Radio
FM Radio	Stereo	Search/Seek
CD Player	Driver Air Bag	Passenger Air Bag
4 Wheel Disc Brakes	Cloth Seats	Bucket Seats
Recline/Lounge Seats	Trailer Package	5 Speed Transmission
4 Wheel Drive	Aluminum/Alloy Wheels	

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
N 1#		NO PRIOR DAMAGES	1				
N 2#		**SUPPLEMENTS MUST BE REINSPECTED**	1				
N 3#		**QUALITY REPLACEMENT PARTS**	1				
4		FRONT BUMPER					
5		O/H front bumper				2.8	
N 6**	Repl	Qual Repl Parts CAPA Bumper cover sport gray textured	1	357.00		Incl.	
7	Repl	LT Cover w/o fog lamps	1	55.00		Incl.	

ESTIMATE OF RECORD

2003 JEEP LIBERTY 4X4 SPORT 6-3.7L-FI 4D UTV RED Int:GRAY

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
8**	Repl	Qual Repl Parts Absorber	1		56.00	Incl.	
9	Repl	Air deflector	1		35.00	Incl.	
10	Repl	License bracket plate mounting	1		19.20	0.2	
11		ELECTRICAL					
N 12**	Repl	Qual Repl Parts LOWER WIRING HARNESS HOLDER	1		24.95	2.0	
N 13	Repl	Battery tray	1		28.60	0.5	
N 14	R&I	Control module manual trans				m 0.5	
15		GRILLE					
N 16**	Repl	Qual Repl Parts Grille	1		148.00	Incl.	1.8
17		Add for Clear Coat					0.7
N 18**	Repl	Qual Repl Parts Insert	1		44.00		
19		FRONT LAMPS					
N 20**	Repl	Qual Repl Parts Support panel	1		149.00	1.3	
21**	Repl	Qual Repl Parts LT Park & side lamp	1		26.00	Incl.	
22		COOLING					
23	Repl	Front c'member	1		83.20	s 3.5	1.0
24		Add for Clear Coat					0.2
25		AIR CONDITIONER & HEATER					
N 26**	Repl	Qual Repl Parts Condenser	1		200.00	m 0.6	
27#	Rpr	EVACUATE & RECHARGE				1.4	
N 28#		Freon	1		30.00	T	
29		HOOD					
N 30	Blnd	Hood					1.4
31	Repl	Nameplate "Jeep"	1		20.70	0.2	
N 32#	Rpr	HOOD LEFT ROD SUPPORT				0.5	0.5
33		FENDER					
N 34**	Repl	Qual Repl Parts LT Fender	1		108.00	0.8	2.0
35		Overlap Major Adj. Panel					-0.4
36		Add for Clear Coat					0.3
37		Add for Edging					0.5
38		Add for Clear Coat					0.1
39**	Repl	Qual Repl Parts LT Fender liner	1		25.00	Incl.	
N 40*	Repl	LT Wheel flare Sport, from 4-5-01 graphite	1		259.00	Incl.	0.0
41	Repl	LT Inner panel	1		126.00	s 2.5	0.5
42		Overlap Minor Panel					-0.2
43		Add for Clear Coat					0.1
44*	Rpr	LT Inner panel reinforcement				s 3.0	0.7
45		Overlap Minor Panel					-0.2
46		Add for Clear Coat					0.1
47*	Rpr	LT Wheelhouse assy				s 2.0	0.8
48		Overlap Minor Panel					-0.2
49		Add for Clear Coat					0.1
N 50*	Repl	RT Wheel flare rivet	8		6.00	Incl.	
51		COWL					

ESTIMATE OF RECORD

2003 JEEP LIBERTY 4X4 SPORT 6-3.7L-FI 4D UTV RED Int:GRAY

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
N 52	R&I	Cowl grille				0.8	
53		FRONT DOOR					
54	Repl	LT Outer panel	1	95.25		6.0	2.3
55		Overlap Major Adj. Panel					-0.4
56		Add for Clear Coat					0.4
57		Add for mirror				0.3	
58		Add for power units				0.4	
59		Add for Edging					0.5
60		Add for Clear Coat					0.1
N 61		Add for Inside					0.5
62		Add for Clear Coat					0.1
N 63*	Rpr	LT Door shell				1.0	Incl.
64*	Repl	LT Nameplate DECAL "Liberty"	1	27.20		0.2	
65*	Repl	LT Nameplate DEACL "Sport"	1	16.45		0.2	
66		REAR DOOR					
N 67	Blnd	LT Outer panel					1.1
68*	R&I	LT Body side mldg Sport				0.3	
69	R&I	LT Belt w'strip outer				Incl.	
70	R&I	LT Fixed glass w/run channel. tinted				0.9	
71	R&I	LT Handle, outside				0.3	
72	R&I	LT Door trim panel cloth, w/o chrome handle taupe				0.5	
73	R&I	LT Wheel flare on door Sport				0.3	
74		FRONT SUSPENSION					
75	Repl	LT Lower cntrl arm	1	244.00	m	1.0	
76	Repl	LT Knuckle	1	239.00	m	1.6	
77		REAR SUSPENSION					
N 78*	Rpr	LEFT REAR SHOCK MOUNT				m	2.0
79		WHEELS					
80**	Repl	RECOND LT/Front Wheel, alloy	1	179.00	m	0.3	
N 81#	Rpr	RIGHT REAR WHEEL REMOUNT					0.3
82		TIRES					
N 83*	Repl	GDYR 235/70R16 WRANGLER SR-A 104S B20%	1	149.08		0.0	
84#	Rpr	MOUNT & BALANCE TIRE				0.3	
85#		VALVE STEM	1	1.50		Incl.	
86#	Subl	Suspension Alignment	1	59.95	T		
87#	Rpr	Set Up And Measure				2.0	F
88#	Rpr	Unibody Realignment Left Front				2.0	F
89#	Refn	Cover Car Complete					0.2
N 90#		Mask Jambs For Overspray	1	3.00	T	0.3	
N 91#		Restore Corrosion Protection	1	10.00		0.2	
N 92#		CAULKING & SEAM SEALER	1	14.95			
N 93#	Rpr	CLEAN MUD & DEBRIS				0.5	
N 94#		DENIB & POLISH PAINT	1				0.5
95		OTHER CHARGES					
96#		E.P.C.	1	3.00			

ESTIMATE OF RECORD

2003 JEEP LIBERTY 4X4 SPORT 6-3.7L-FI 4D UTV RED Int:GRAY

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
97#	Towing		1	395.00		
Subtotals ==>				3238.03	43.5	15.1

Line 1 : NO PRIOR DAMAGE TO VEHICLE AT TIME OF INSPECTION.
 Line 2 : ***ALL SUPPLEMENTS MUST BE REINSPECTED BY FIELD ADJUSTER DURING REPAIRS BEFORE APPROVAL MAY BE GIVEN.***
 Line 3 : ***ALL IMPROPER FITTING QUALITY REPLACEMENT PARTS MUST BE INSPECTED AND VERIFIED OF INPROPER FIT BY FIELD ADJUSTER BEFORE APPROVAL FOR O.E.M. REPLACEMENT MAY BE GIVEN.***
 Line 6 : QUALITY REPLACEMENT PART LOCATED AT KEYSTONE AUTO, PHONE# 570-457-6464.
 Line 12 : QUALITY REPLACEMENT PARTS LOCATED AT A&A AUTO PARTS, PHONE# 570-342-0291. FRONT LOWER WIRING HARNESS PLASTIC LOOM HOLDER DAMAGED.
 Line 13 : FRONT PLASTIC CRACKED.
 Line 14 : LOCATED ON LEFT APRON PANEL. REMOVE AND REINSTALL FOR ACCESS TO COMPLETE REPAIRS.
 Line 16 : QUALITY REPLACEMENT PART LOCATED AT KEYSTONE AUTO, PHONE# 570-457-6464.
 Line 18 : QUALITY REPLACEMENT PART LOCATED AT KEYSTONE AUTO, PHONE# 570-457-6464.
 Line 20 : LEFT SIDE DAMAGES, QUALITY REPLACEMENT PART LOCATED AT KEYSTONE AUTO, PHONE# 570-457-6464.
 Line 26 : LEFT SIDE CORE DAMAGES, QUALITY REPLACEMENT PART LOCATED AT KEYSTONE AUTO, PHONE# 570-457-6464.
 Line 28 : LOST FREON FROM LOSS.
 Line 30 : BLEND PANEL FOR PROPER COLOR MATCH AND TO OBTAIN AGREED PRICE WITH SHOP.
 Line 32 : LEFT HOOD SUPPORT ROD MOUNT BENT DURING LOSS.
 Line 34 : QUALITY REPLACEMENT PART LOCATED AT KEYSTONE AUTO, PHONE# 570-457-6464.
 Line 40 : PART IS ORDERED IN CORRECT COLOR FOR VEHICLE.
 Line 50 : FLARE MOUNTING RIVETS BROKEN OFF DURING LOSS.
 Line 52 : REMOVE AND REINSTALL FOR ACCESS TO COMPLETE REPAIRS.
 Line 61 : DUE TO SHELL FRONT DAMAGES.
 Line 63 : FRONT SHELL HINGE AREA DAMAGES.
 Line 67 : BLEND PANEL AND REMOVE AND REINSTALL TRIM FOR PROPER COLOR MATCH AND TO OBTAIN AGREED PRICE WITH SHOP.
 Line 78 : REWELD LEFT REAR SHOCK MOUNT TORN OFF DURING LOSS.
 Line 81 : REMOUNT & BALANCE AND CLEAN DEBRIS FROM BEADEDGE ON RIGHT REAR WHEEL.
 Line 83 : -20% BETTERMENT FROM LEFT FRONT TIRE REPLACEMENT PRICE DUE TO WEAR ON DAMAGED TIRE. DAMAGED TIRE HAS 8/32 OF TREAD ON TIRE, NEW TIRE HAS 11/32 OF TREAD.
 Line 90 : TO OBTAIN AGREED PRICE WITH SHOP.
 Line 91 : DUE TO WELDED ON COMPONENT REPLACEMENT.
 Line 92 : DUE TO WELDED ON COMPONENT REPLACEMENT.
 Line 93 : CLEAN MUD AND DEBRIS FROM VEHICLE UNDERCARRIAGE.
 Line 94 : TO OBTAIN AGREED PRICE WITH SHOP.

ESTIMATE OF RECORD

2003 JEEP LIBERTY 4X4 SPORT 6-3.7L-FI 4D UTV RED Int:GRAY

Prior Damage Notes:

NO PRIOR DAMAGE TO VEHICLE AT TIME OF INSPECTION.

Parts		2747.08
Body Labor	39.5 hrs @ \$ 42.00/hr	1659.00
Paint Labor	15.1 hrs @ \$ 42.00/hr	634.20
Frame Labor	4.0 hrs @ \$ 44.00/hr	176.00
Paint Supplies	15.1 hrs @ \$ 20.00/hr	302.00
Sublet/Misc.		92.95
Other Charges		398.00

SUBTOTAL		\$ 6009.23
Sales Tax	\$ 5611.23 @ 6.0000%	336.67

TOTAL COST OF REPAIRS		\$ 6345.90
ADJUSTMENTS:		
Deductible		500.00
GDYR 235/70R16 WRANGLER S B20%		31.60

TOTAL ADJUSTMENTS		\$ 531.60
NET COST OF REPAIRS		\$ 5814.30

THIS IS NOT A NOTICE TO REPAIR

NO SUPPLEMENT WILL BE HONORED UNLESS AUTHORIZED BY GEICO DIRECT

NOTICE: NEW HIGH STRENGTH STEELS MAY REQUIRE THE USE OF A MIG WELDER FOR PROPER REPAIRS. NEW DESIGNS REQUIRE MEASUREMENT TO PROPERLY ALIGN THE VEHICLE. MAKE SURE YOUR SHOP HAS THE RIGHT EQUIPMENT TO REPAIR YOUR VEHICLE.

ESTIMATE OF RECORD

2003 JEEP LIBERTY 4X4 SPORT 6-3.7L-FI 4D UTV RED Int:GRAY

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS THE PERSON TO CRIMINAL AND CIVIL PENALTIES.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE OR MISLEADING INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN YEARS AND PAYMENT OF A FINE OF UP TO \$15,000.

THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED: D=DISCONTINUED PART A=APPROXIMATE PRICE B=BODY LABOR D=DIAGNOSTIC E=ELECTRICAL F=FRAME G=GLASS M=MECHANICAL P=PAINT LABOR S=STRUCTURAL T=TAXED MISCELLANEOUS X=NON TAXED MISCELLANEOUS ADJ=ADJACENT ALGN=ALIGN A/M=AFTERMARKET BLND=BLEND CAPA=CERTIFIED AUTOMOTIVE PARTS ASSOCIATION D&R=DISCONNECT AND RECONNECT EST=ESTIMATE EXT. PRICE=UNIT PRICE MULTIPLIED BY THE QUANTITY INCL=INCLUDED MISC=MISCELLANEOUS NON-ADJ=NON ADJACENT O/H=OVERHAUL OP=OPERATION NO=LINE NUMBER QTY=QUANTITY QUAL RECY=QUALITY RECYCLED PART QUAL REPL=QUALITY REPLACEMENT PART COMP REPL PARTS=COMPETITIVE REPLACEMENT PARTS RECOND=RECONDITION REFN=REFINISH REPL=REPLACE R&I=REMOVE AND INSTALL R&R=REMOVE AND REPLACE RPR=REPAIR RT=RIGHT SECT=SECTION SUBL=SUBLET LT=LEFT W/O=WITHOUT W/_=WITH/_ #=MANUAL LINE ENTRY *=OTHER [IE..MOTORS DATABASE INFORMATION WAS CHANGED]. **=DATABASE LINE WITH AFTERMARKET N=NOTES ATTACHED TO LINE NAGS=NATIONAL AUTO GLASS SPECIFICATIONS. MQVP=MANUFACTURER'S QUALITY AND VALIDATION PROGRAM.OPT OEM=ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT.

THE ATTACHED ESTIMATE REPRESENTS AN APPRAISAL OF THE COST OF REPAIR FOR THE VISIBLE DAMAGE TO THE VEHICLE NOTED AT THE TIME OF INSPECTION NECESSARY TO RETURN THE VEHICLE TO ITS PREDAMAGED CONDITION. COSTS ABOVE THE APPRAISED AMOUNT MAY BE THE RESPONSIBILITY OF THE VEHICLE OWNER. THERE IS NO REQUIREMENT THAT THE VEHICLE OWNER USE ANY SPECIFIED REPAIR SHOP. INFORMATION REGARDING REPAIR FACILITIES WHICH WILL BE ABLE TO REPAIR THE VEHICLE FOR THE APPRAISED AMOUNT IS AVAILABLE FROM THE INSURANCE COMPANY. IF USED PARTS ARE SPECIFIED, THEY ARE REQUIRED TO BE OF LIKE KIND AND QUALITY TO THOSE BEING REPLACED. INCIDENTAL CHARGES SUCH AS TOWING, PROTECTIVE CARE, CUSTODY, STORAGE, DEPRECIATION, BATTERY AND TIRE REPLACEMENT ARE NOTED WHEN APPLICABLE.

AFTERMARKET CRASH PART - A NONORIGINAL EQUIPMENT MANUFACTURER (NON-OEM) REPLACEMENT PART, EITHER NEW OR USED, FOR ANY OF THE NONMECHANICAL PARTS THAT GENERALLY CONSTITUTE THE EXTERIOR OF THE MOTOR VEHICLE, INCLUDING INNER AND OUTER PANELS. THIS APPRAISAL WILL INDICATE IF AFTERMARKET CRASH PARTS ARE SPECIFIED. IF THE USE OF SUCH PARTS VOIDS THE WARRANTY ON THE PART BEING REPLACED OR ON ANY OTHER PART, THE AFTER MARKET CRASH PART WILL BE WARRANTED BY THE MANUFACTURER OR INSURANCE COMPANY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

ESTIMATE OF RECORD

2003 JEEP LIBERTY 4X4 SPORT 6-3.7L-FI 4D UTV RED Int:GRAY

**GEICO DIRECT
ALTERNATE PARTS DISCLAIMER**

IF QUALITY REPLACEMENT PART (QRP) APPEARS ON THIS ESTIMATE, IT INDICATES THAT THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES, IF ANY, APPLICABLE TO THESE REPLACEMENT CRASH PARTS ARE PROVIDED BY THE PART MANUFACTURER OR DISTRIBUTOR RATHER THAN BY THE MANUFACTURER OF YOUR VEHICLE.

*** IN ADDITION TO ANY SUCH WARRANTIES, GEICO PROVIDES THE FOLLOWING:

******* OWNER LIMITED WARRANTY *******

WE WARRANT THAT ALL QUALITY REPLACEMENT BODY PARTS (PARTS NOT MANUFACTURED BY THE MANUFACTURER) IDENTIFIED ON YOUR ESTIMATE, ARE FREE OF DEFECTS IN MATERIAL AND WORKMANSHIP AND MEET GENERALLY ACCEPTED INDUSTRY STANDARDS. THIS PARTS AND LABOR WARRANTY WILL BE IN EFFECT FOR AS LONG AS YOU OWN THE VEHICLE DESCRIBED IN THE ESTIMATE. THIS WARRANTY COVERS THE COST OF THE PART, LABOR TO INSTALL, AND INCIDENTALS SUCH AS PAINT AND MATERIALS AND IS SPECIFICALLY LIMITED TO THOSE ITEMS. THIS WARRANTY DOES NOT COVER LOSS OR DAMAGE THAT IS UNRELATED TO DEFECTS IN THE QUALITY REPLACEMENT PARTS. THIS IS NOT TRANSFERABLE. IF ANY QUALITY REPLACEMENT PARTS ARE DEFECTIVE IN EITHER MATERIAL OR WORKMANSHIP, CONTACT YOUR LOCAL GEICO REPRESENTATIVE.

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR3WD02 Database Date 01/2006, CCC Data Date 01/2006, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) parts are OEM parts that may be provided by or through alternate sources other than the OE/Vehicle dealerships. OPT OEM parts may reflect some specific, special, or unique pricing or discount. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recon. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries. Some 2006 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

CCC Pathways - A product of CCC Information Services Inc.

ESTIMATE OF RECORD

2003 JEEP LIBERTY 4X4 SPORT 6-3.7L-FI 4D UTV RED Int:GRAY

ALTERNATE PARTS SUPPLIERS

6 Qual Repl Parts CAPA Bumper	Part No.	CH1000367A	Price \$357.00
39 Qual Repl Parts LT Fender l	Part No.	CH1248118	Price \$25.00
80 RECOND LT/Front Wheel, allo	Part No.	ALY99075U20	Price \$179.00
Keystone Auto (800)441-4200			
3658 ROUTE 378 (610)866-0313			
BETHLEHEM, PA 18015			
Keystone Auto (800)446-7066			
433 LAWRENCE STREET (717)457-6464			
OLD FORGE, PA 18518			
16 Qual Repl Parts Grille	Part No.	AGLCH1200232	Price \$148.00
20 Qual Repl Parts Support pan	Part No.	HEDCH1220118	Price \$149.00
Cicioni A/M Parts (800)582-6315			
ROUTE 309 SOUTH (570)455-3697			
HAZLETON, PA 18201			
8 Qual Repl Parts Absorber	Part No.	CH1070127	Price \$56.00
21 Qual Repl Parts LT Park & s	Part No.	CH2520139	Price \$26.00
26 Qual Repl Parts Condenser	Part No.	CNDDPI3058	Price \$200.00
Keystone Automotive - PPS (800)441-4200			
3658 ROUTE 378 (610)866-0313			
BETHLEHEM, PA 18015			
Keystone Automotive - PPS (800)446-7066			
433 LAWRENCE STREET (717)457-6464			
OLD FORGE, PA 18518			

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ESTIMATE OF RECORD

2003 JEEP LIBERTY 4X4 SPORT 6-3.7L-FI 4D UTV RED Int:GRAY

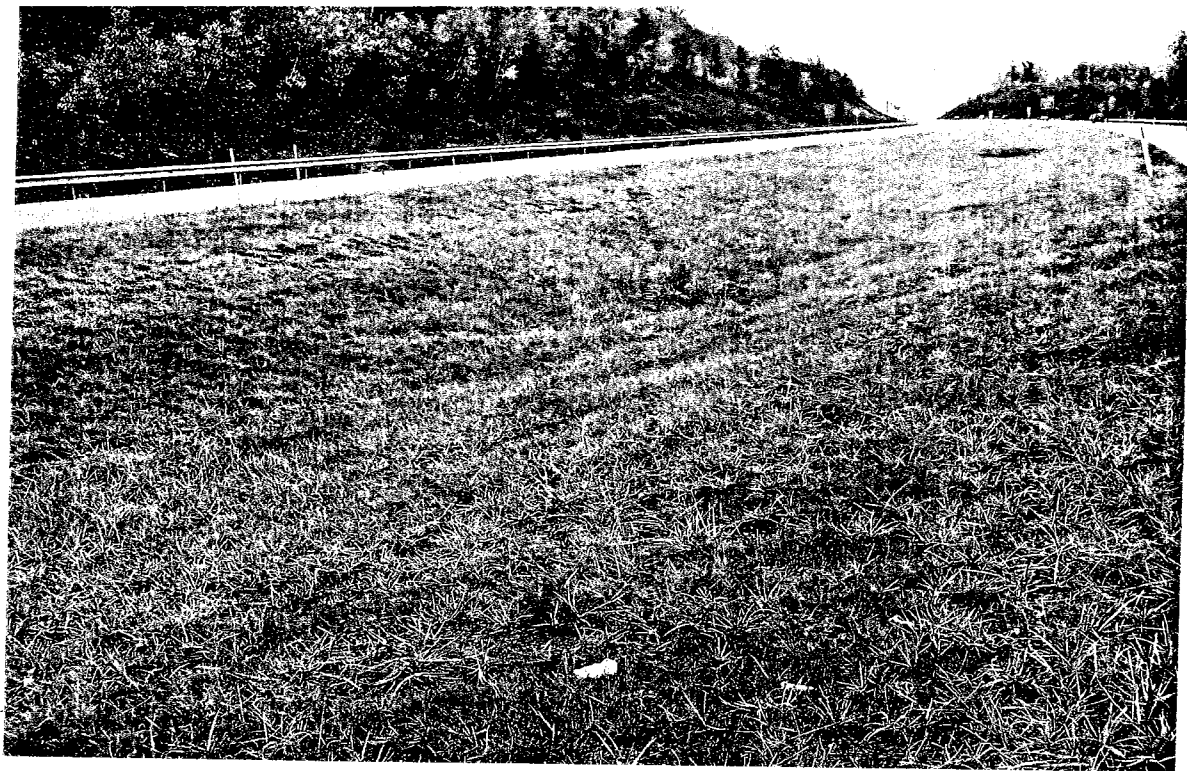
TIRE PARTS SUPPLIERS

83 GDYR 235/70R16 WRANGLER S B20%

Price: \$ 149.08

Banner Tire System
701 N. Washington Ave
Scranton, PA 18509

Phone: (570) 347-3333
FAX:



Pic #1

My wife was was going ~~east~~^{west} bound
up the slight grade when the vehicle
veered suddenly to the left

Pic #2

crossing the median up the
other side

Pic #3

going across the east bound
lanes coming to a rest against
the guiderail These pics
were taken 10-17-06

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).