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STATE OF NEW YORK  
OFFICE OF THE ATTORNEY GENERAL

120 Broadway, New York, NY 10271

ELIOT SPITZER  
Attorney General

212-416-8294

THOMAS G. CONWAY  
Assistant Attorney General In Charge  
Consumer Frauds and Protection Bureau

September 12, 2006

[REDACTED]  
Cicero, NY [REDACTED]

Our File Number: 2006-576480  
Company: Chevrolet Div. of General Motors

Dear [REDACTED]

On behalf of Attorney General Eliot Spitzer, I am writing to notify you that we have received your correspondence.

We appreciate your alerting us to this matter. We believe the organization shown below may be able to assist you and we are forwarding your correspondence there.

If you do not receive a response in the near future, please follow up directly with that organization. I suggest you attach a copy of this letter or, if appropriate, mention that you are adding new information.

Thank you for contacting us.

Very truly yours,

*Philip Gamma/d*

Philip Gamma  
Bureau of Consumer Frauds  
And Protection

cc: National Highway Traffic and Safety Administration  
400 7th Street SW  
Washington, DC 20590

*anumari  
9/22/06*



**ATTORNEY GENERAL ELIOT SPITZER**  
**STATE OF NEW YORK**  
**OFFICE OF THE ATTORNEY GENERAL**  
**BUREAU OF CONSUMER FRAUDS AND PROTECTION**  
 120 Broadway, 3rd Floor  
 New York, NY 10271-0332  
 Tel. (212) 416-8345 Fax (212) 416-8787

**COMPLAINT FORM**

Consumer Hotline For Hearing Impaired  
 1 (800) 771-7755 TDD (800) 788-9898

RECEIVED BY  
 CONSUMER FRAUDS & PROTECTION BUREAU  
 SEP 07 2006  
 NYS OFFICE OF THE ATTORNEY GENERAL  
 NEW YORK CITY OFFICE

1. PLEASE BE SURE TO COMPLAIN TO THE COMPANY OR INDIVIDUAL BEFORE FILING.
2. PLEASE TYPE OR PRINT CLEARLY IN DARK INK.
3. YOU MUST COMPLETE THE ENTIRE FORM. INCOMPLETE OR UNCLEAR FORMS WILL BE RETURNED TO YOU.
4. MAKE SURE YOU ENCLOSE COPIES OF IMPORTANT PAPERS CONCERNING YOUR TRANSACTION.

<b>CONSUMER</b>		
YOU	HOME TELEPHONE NUMBER	
ST	BUSINESS TELEPHONE NUMBER	
CITY/TOWN	COUNTY	STATE
CICERO	ONONDAGA	NY
<b>COMPLAINT</b>		
NAME OF SELLER OR PROVIDER OF SERVICES		NAME OF OTHER SELLER OR PROVIDER OF SERVICES
CHEVROLET DIV. OF GENERAL MOTORS		
STREET ADDRESS		STREET ADDRESS
P.O. Box 33170		
CITY/TOWN	STATE	ZIP
DETROIT	MI	48232-5170
TELEPHONE NUMBER		TELEPHONE NUMBER
1-800-222-1020		
DATE OF TRANSACTION	COST OF PRODUCT OR SERVICE	HOW PAID (Check those which apply)
07/28/2005	\$ 409.92	<input type="checkbox"/> Cash <input type="checkbox"/> Check <input type="checkbox"/> Credit Card <input type="checkbox"/> Other
DID YOU SIGN A CONTRACT?	WHERE DID YOU SIGN THE CONTRACT?	DATE SIGNED
<input type="checkbox"/> Yes <input type="checkbox"/> No		
WAS PRODUCT OR SERVICE ADVERTISED?	WHERE WAS IT ADVERTISED?	DATE ADVERTISED
<input type="checkbox"/> Yes <input type="checkbox"/> No		
TYPE OF COMPLAINT (e.g. car, mail order, etc. Use the reverse side of this form to provide details)		
CHEVROLET DID A RECALL AND REFUSED TO PAY FOR RECALL		
DATE YOU COMPLAINED TO THE COMPANY OR INDIVIDUAL	PERSON CONTACTED	JOB TITLE
9/05 + 12/2/05 <input type="checkbox"/> By Mail <input checked="" type="checkbox"/> By Telephone <input type="checkbox"/> In Person	DID NOT GIVE NAME	
NATURE OF RESPONSE	DATE OF RESPONSE	
ON TELEPHONE NEVER RECEIVED WRITTEN DENIAL	12/2/05	
HAS MATTER BEEN SUBMITTED TO ANOTHER AGENCY OR ATTORNEY? (If "Yes," give name and address)		
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
IS COURT ACTION PENDING? (Please describe as necessary)		
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
<b>ADDITIONAL INFORMATION</b>		
MANUFACTURER OF PRODUCT	PRODUCT MODEL OR SERIAL NUMBER	
GENERAL MOTORS CHEVROLET DIVISION	1999 CHEVROLET K2500	
ADDRESS	WARRANTY EXPIRATION DATE	
P.O. Box 33170 DETROIT MI 48232-5170	N/A PICKUP	
DID BUSINESS ARRANGE FINANCING? (If "Yes," give name and address of bank or finance company)	VIN#	
<input type="checkbox"/> Yes <input type="checkbox"/> No N/A	1GCGK24R3X	

PLEASE DESCRIBE COMPLAINT ON REVERSE SIDE

BRIEFLY DESCRIBE YOUR COMPLAINT GENERAL MOTORS RECALLED 1999 Chevrolet  
K2500 PICKUP TRUCKS FOR WHEEL SENSOR FAILURES IN  
SEPTEMBER 2005. ON 7/28/2005 DUE TO THEIR FAILURE  
I HAD THE WHEEL SENSORS REPLACED ON MY TRUCK, A  
COPY OF INVOICE ATTACHED. I CONTACTED GENERAL  
MOTORS TWICE AND THEY REFUSED TO HONOR THE  
RECALL AND REIMBURSE ME FOR THIS REPAIR.  
I THINK THEY SHOULD BE FORCED TO HONOR THE  
RECALL AND REIMBURSE ME THE 409.92 I PAID  
TO REPLACE THE WHEEL SENSORS.

WHAT FORM OF RELIEF ARE YOU SEEKING? (e.g., exchange, repair or money back, etc.) MONEY BACK -  
REIMBURSEMENT OF 409.92 I PAID TO REPLACE SENSORS.

WHO REFERRED YOU TO THIS OFFICE? \_\_\_\_\_

**READ THE FOLLOWING BEFORE SIGNING BELOW**

PLEASE ATTACH TO THIS FORM **PHOTOCOPIES** of any papers involved (contracts, warranties, bills received, canceled checks, correspondence, etc.). **DO NOT SEND ORIGINALS.**

**NOTE:** In order to resolve your complaint, we may send a copy of this form to the person or firm about whom you are complaining.

In filing this complaint, I understand that the Attorney General is not my private attorney, but represents the public in enforcing laws designed to protect the public from misleading or unlawful business practices. I also understand that if I have any questions concerning my legal rights or responsibilities, I should contact a private attorney. I have no objection to the contents of this complaint being forwarded to the business or person the complaint is directed against. The above complaint is true and accurate to the best of my knowledge.

I also understand that any false statements made in this complaint are punishable as a Class A Misdemeanor under Section 175.30 and/or Section 210.45 of the Penal Law.

Signature: \_\_\_\_\_

Date: 06-06-2006

**HAVE YOU ENCLOSED COPIES OF IMPORTANT PAPERS?**

**Return to: Office of the Attorney General  
Bureau of Consumer Frauds and Protection  
120 Broadway, 3rd Floor  
New York, NY 10271-0332**

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).