

2006 8 31 5

August 24th, 2006

U.S. Department of Transportation
Office of Defects Investigations (NVS-211)
Washington, D.C. 20590

10169092

Dear Sir:

Enclosed is the letter I sent the day after the accident by fax and mail. Never heard anything from them. Bought a new tire enclosed is the rec. They owe me for that tire. Here is what happen.

First I went to pick up my mother 35 miles from Kentucky to Madison, Tennessee. Pulled out of her driveway going up a hill. Sounds like something popping in right front. We stopped looked at all tires. Get in roll the car up again look at tires again. No holes no anything in tires. Nothing, I mean nothing in them. We start to get on interstate I check all tires again to be safe. Go another 30 miles to Brentwood exit this breaking of belts in front tire starts. All of a sudden my tire blows apart. My car had 44,000 miles on them when I bought this tire. Now my Pathfinder has 64,000 miles on it. So this tire was only good for 20,000 miles. There was still great rubber on it, but a big bubble was on the tire. My husband pointed that out to dealer. Took tire back that day to Whitehouse Warehouse tires. The guy there said it always happens to back tires. I looked at him and said don't you see it was the front tire that has the new tire. He asked when I rotated tires. I said last month. He said this little hole here caused that. I told him I was going to whip his ass!!!!!!!!!!!!!! I wasn't a housewife that you can talk down too. I bought 2,500.00 of tires from him and this was defected I expected him to replace it. I am sending this to you to look into please that tire almost killed me and my 80 year old mother. I am calling channel 4 news to look into this and filing a Civil case against Bridgestone August 31st. Never heard from Bridgestone.

Thank you

[Redacted signature block]

[Redacted address block]
Work: [Redacted phone number]

Maria
9/20/06

August 23, 2006
Sent August 25, 2006

[Redacted]
Franklin, Kentucky [Redacted]
F [Redacted]

FAX TO: [Redacted]

TO: Mark Emkis
President / Legal Dept

FROM: [Redacted]

RE: Defected Tire

NUMBER OF PAGES

3

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).