

Jimenez, Alberto <NHTSA>

10169083

From: Data Quality <NHTSA>
Sent: Monday, September 18, 2006 8:34 AM
To: Jimenez, Alberto <NHTSA>
Subject: FW: Recall complaint information 2002 Honda Shadow 600
Importance: High

From: [REDACTED]
Sent: Saturday, September 16, 2006 12:08 PM
To: Data Quality <NHTSA>
Subject: Recall complaint information 2002 Honda Shadow 600
Importance: High

I own a 2002 Honda Shadow 600 cruiser. I am inquiring to see if you have any information as to problems or recalls with this motorcycle. I see there are 2 informal complaints about this bike's fueling system. I am having a lot of trouble with my bike I bought in the end of July of this year. It was sold used and it only had 125 miles on it when I bought it.

#1. It has been backfiring and running poorly especially in lower gears. The dealership is blaming this problem on the use of ethanol in the gasoline we have in Massachusetts. I

#2. I have a fairly severe gas leak under the gas tank where it is mounted to the frame. Needless to say, I am not happy about that. I know there were recalls for this problem on Honda 600 Scooters.

Can you please help me? The dealership says I need a new gas tank. If they know there were problems with this, they should not expect me to pay for it.
Thank you, A prompt reply would be much appreciated as it is now back at the dealership again, this is the 2nd time I brought it back since I bought it.

[REDACTED]
Brockton MA

9/18/2006

Margaret
9/18/06