



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

888-327-4236

www.safercar.gov

FOR AGENCY USE ONLY

Date Received

Repository ☐

Reference No.

Daytime Telephone Number

E-mail

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Zip

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of authorization, this report will be made available to the manufacturer only during a defect investigation or when you make a complaint about recall performance on your vehicle.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification number located at bottom of windshield on driver's side

Make

Model

Year

Current Mileage

Date Purchased

Dealer's Name and Telephone Number

Engine

Fuel Type:

☐ Original Owner

Dealer's City

State

Zip Code

No. Cylinders

☐ Diesel ☐ Hybrid

☒ Gas ☐ Other

Transmission Type

☐ Manual

☒ Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

☐ All-Wheel Drive

☐ Front-Wheel Drive

☐ Rear-Wheel Drive

☒ Four-Wheel Drive

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Name

Incident Date(s)

Failure Mileage

Failure Speed

Failure Location

☒ Driver ☐ Passenger

☒ Front ☐ Rear

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make/Brand

Tire Model/Line

Tire Name

Tire Size (Example: P215/65R1105)

Failed Structure

☒ Tread ☐ Sidewall ☐ Bead

DOT No. (Example: DOT MAL9ABC036 on sidewall)

☐ Original Equipment

☐ Prior Repair

Failure Type:

☐ Blowout ☐ Blister

☒ Crack

☐ Torn

☒ Tread Separation

☐ Road Hazard

☐ Out of Round

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

Date Manufactured

Model Number and Name

Seat Type

☐ Infant

☐ Booster

☐ Integrated

☐ Convertible

☐ Other

Installed in Vehicle using the:

☐ Vehicle safety belt

☐ LATCH system*

*Vehicle info required

Failed Part. Describe Failure Below

☐ Base

☐ Harness/Buckle

☐ LATCH Connector

☐ Shell

☐ Handle

☐ Other

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

- 0 -

Number of Deaths

- 0 -

Police Report No.

9/A

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Wasn't notified of the recall of this 2003 Jeep Liberty. The balljoint broke & the axle separated and the wheel fell off while driving 2 months after purchase.

Contacted dealership - the manager said there wasn't anything he could do - told me to file an insurance claim.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882