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JON S CORZINE
Governor

New Jersey Office of the Attorney General

Division of Consumer Affairs
Consumer Service & Intake Center
124 Halsey Street, 3rd Floor, Newark, NJ 07102



ZULIMA V. FARBER
Attorney General

STEPHEN B. NOLAN
ACTING DIRECTOR

Mailing Address:
P.O. Box 45025
Newark, NJ 07101
(973) 504-6200

August 29, 2006

Wayne, NJ

Re: Volkswagen of America
File No.:

Dear Sir/Madam:

Thank you for contacting the New Jersey Division of Consumer Affairs. Because the allegations you made in your letter are not within the Division's jurisdiction, we are referring this matter to:

National Highway Traffic Safety Administration
400 7th Street, SW Room 5232
Washington, DC 20590
(888) 324-4236

All future correspondence, including inquiries and copies of additional documents should be addressed to them.

Sincerely,

Patricia D. Pate
Supervisor
Consumer Service Center

PDP:aro
CSC11B.frm

Edison
9/14/06

[REDACTED]
Wayne, New Jersey
July 23, 2006

Customer Relations – 2fo2
Volkswagen of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

To Whom It May Concern:

I am a mostly satisfied owner of a 2000 Volkswagen Beetle, until this month.

While recently driving on the Garden State Parkway on Sunday, July 2, 2006 {after dark} my right headlight simply fell out onto the pavement.

When I brought my car to the dealership, they explained that a plastic piece, costing about \$15.00, which holds the headlight in place was broken. Since I did not want a similar occurrence with the left headlight, I asked them to replace that one, as well.

A headlight does not easily simply fall out of its socket. It is not a normal wear and tear situation and could have had disastrous results at any highway speed limit, especially at night.

To replace the right headlight, my bill came to \$1,051.49 which I now ask you to reimburse.

Sincerely,
[REDACTED]

Cc: NJ State Consumer Affairs
NJ State Highway Safety Commission
US Highway Safety Commission

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DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).