

10169064

August 23, 2006

Daewoo Motor America
Attn: Goodwill Review
1055 West Victoria Street
Compton, CA 90220

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Administrator:

This is a complaint I addressed to Daewoo Motor America and I am sending the entire packet to your address as instructed in a Safety Recall Notice I received from Daewoo. My car started on fire due to a manufacturer defect and Daewoo refuses to pay reparations. I sent this letter to them as well; I look forward to hearing back from both of you. The following is my correspondence with them.

I am writing to you regarding a Daewoo Nubira product. Unfortunately, this correspondence will be addressing a critical failure of this product.

The main purpose of this formal address is monetary requisition. The primary directive of this report will outline the critical malfunction of the electrical system, which lead to an engine fire. I am seeking financial restitution. A Safety Recall Notice dated September 2004 validates this request.

This is an earnest request for reparation based upon the evidence that the car is unsafe to operate; and subsequently based upon the fact that a critical "underhood fire," as stated in the Recall Notice, rendered the car undriveable, I have supplied the Claim Summary report from my insurance carrier. This is a serious entreaty for indemnification from loss and damage incurred as a result of a critical engine fire.

This is a formal request for financial compensation due to the critical failure of the vehicle.

The aforementioned product is of the year 2000, vehicle identification number: KLAJC52ZOYK [REDACTED]. At 65,000 miles, an electrical short circuit within the wiring of the cam sensor ignited a critical engine fire. Clearly, this is a mechanical failure. A short circuit within the wiring of an electrical system that leads to a critical engine fire is the result of poor craftsmanship. An electrical/mechanical failure of this magnitude can not be based upon the operational negligence of the owner, only upon the lack of workmanship from the manufacturer. The residual damage from the fire went much further than that. In addition to the cam sensor, the cam sensor wiring, the timing belt, the wire harnesses, the electrical wiring, etc., my patience and confidence in such a

Z. Dixon
9/14/06

vehicle (that at only 65,000 miles would be subject to an engine fire) went up in smoke as well. Therefore, reparations are necessary. An engine fire is not a dismissive malfunction. It is a failure that warrants financial restitution.

The request for restitution is based on a safety liability. The idea that an “underhood fire” could happen at any time due to a “melting of the Camshaft Position Sensor and wiring” is a manufacturing problem that has no bearing on warranty issues. I implore you to not hide under the warranty umbrella. Restitution in this matter is not a decision contingent on warranty especially when a Safety Recall Notice is issued. This restitution request is not based on the vehicle being covered under warranty and it will give no quarter to the very issue that went up in flames, which is that the car is unsafe to operate and some sort of liability compensation is paramount. Frankly, I don’t care about manufacturer warranty or GAP insurance or any other loophole Daewoo is going to try and create.

My car started on fire. I had nothing to do with it. The paperwork I have provided proves it. This is Daewoo’s mistake, the manufacturer should think of extending the Safety Recall Notice to include further models and makes. Cars don’t usually start on fire, never mind the fact that a Safety Recall Notice refers to this malfunction.

Please don’t brush me off with some warranty malarkey because if that is the case, the National Highway Traffic Safety Administration will be privy to the fact that what the manufacturer is admitting is that after a certain amount of miles, if an underhood fire starts due to our negligence, as long as the warranty has expired, it’s normal for our car to start on fire, in fact, it’s *sui generis*. An engine fire is neither normal nor is it unique, it is a very unfortunate occurrence. The Daewoo Nubira is unreliable, unsafe and untrustworthy. The National Highway Traffic Safety Administration agrees this underhood fire requires Daewoo to pay reparations. They will receive a copy of this notice.

Moreover, in conjunction with the Safety Recall Notice, a vehicle subject to this type of defect, no matter the mileage, is a safety hazard. Reimbursement and restitution is necessary based primarily on the Safety Recall Notice, aside from the paperwork I have supplied detailing the damage and the provocation.

Returning now to the critical engine fire. The vehicle is not trustworthy. I do not feel confident driving this product. If my family was injured during the “underhood fire” would there be justifiable compensation then? Safety is the crucial concern here and I do not feel safe driving this vehicle; and this is the *raison d’être* of this correspondence. The car is not driveable due to the critical engine fire; and therefore, monetary compensation is paramount.

The responsible party is Daewoo.

It is at this time that I am requesting compensation from Daewoo for the critical underhood fire. Daewoo can send a check for \$1,460.99 to me, the remaining amount I owe to my lender for an incompetent car.

I am not requesting an exorbitant amount of money from this company nor are these capricious requests with no validity. I feel a formal correspondence requesting this courtesy from Daewoo is a valiant undertaking. I look forward to achieving rectification of these unfortunate malfunctions on this product.

Sincerely,



04/07/2004 AT 09:55 AM
58791

R09J14858

FARM BUREAU INSURANCE
FARM BUREAU INSURANCE OF MICHIGAN
(810)732-8530 FAX: (810)732-8530

ESTIMATE OF RECORD

WRITTEN BY: PATRICK PUTNAM 04/07/2004 09:51 AM
ADJUSTER: KATIE CLEMENTS (810)732-8530

INSURED: [REDACTED] CLAIM [REDACTED]
OWNER: [REDACTED] POLICY [REDACTED]
ADDRESS: [REDACTED] DATE OF LOSS: 03/18/2004 AT 12:00 AM
ROYAL OAK, MI TYPE OF LOSS: COMPREHENSIVE
EVENING: [REDACTED] POINT OF IMPACT: 24. ENGINE BURN

INSPECT HIGHLAND TIRE& AUTO REPAIR
LOCATION: 7421 HIGHLAND RD.
WHITE LAKE, MI 48343

BUSINESS: (248)887-2944
REPAIR SHOP

REPAIR HIGHLAND TIRE& AUTO REPAIR
FACILITY: 7421 HIGHLAND RD.
WHITE LAKE, MI 48343

BUSINESS: (248)887-2944
DAYS TO REPAIR
LICENSE #

2000 DAEW NUBIRA SE 4-2.0L-FI 4D SED GRAY
VIN: KLAJJC52Z0YK [REDACTED] LIC: [REDACTED]

PROD DATE: ODOMETER: 65307

AIR CONDITIONING	REAR DEFOGGER	TILT WHEEL
INTERMITTENT WIPERS	CLEAR COAT PAINT	POWER STEERING
POWER BRAKES	POWER WINDOWS	POWER LOCKS
POWER MIRRORS	AM RADIO	FM RADIO
STEREO	CASSETTE	SEARCH/SEEK
DRIVER AIR BAG	PASSENGER AIR BAG	4 WHEEL DISC BRAKES
CLOTH SEATS	BUCKET SEATS	AUTOMATIC TRANSMISSION
OVERDRIVE		

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1		ENGINE / TRANSAXLE					
2*		REPL TIMING BELT	1	84.95*	M	1.7	M
3*		REPL VALVE COVER	1	279.90*	M	1.0	M
4#		REPL ENGINE HARNESS	1	209.49		3.0	M
5#		REPL SHOP SUPPLIES	1	22.87			
SUBTOTALS ==>				597.21		5.7	0.0

PARTS		597.21
MECHANICAL LABOR	5.7 HRS @ \$ 80.00/HR	456.00
SUBTOTAL		\$ 1053.21
SALES TAX	\$ 597.21 @ 6.0000%	35.83
TOTAL COST OF REPAIRS		\$ 1089.04

APR 08 2004



Daewoo Motor America, Inc.
1055 W. Victoria St.
Compton, CA 90220-9709

September, 2004
(II)

Safety Recall Notice
Lanos, Nubira, Leganza

Dear Lanos, Nubira, and Leganza Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daewoo has decided that a defect which relates to motor vehicle safety exists in certain Lanos, Nubira and Leganza model vehicles.

The problem is with the Camshaft Position (CMP) Sensor that may be installed in your Daewoo vehicle. The CMP sensor sends a CMP sensor signal to the engine control module (ECM). The ECM uses this signal as "sync pulse" to trigger the fuel injectors in the proper sequence. In rare instances, due to a possible crack in the C2 capacitor attached to the CMP Sensor PC board, CMP Sensor may malfunction, which will cause the check engine warning light in your instrument panel to illuminate. Additionally, the Camshaft Position Sensor and wiring may melt resulting in a burning smell and/or visible smoke and possibly an underhood fire.

If you have taken your Daewoo in for service since October 2001 because the Check Engine Warning Light was illuminated on your instrument panel, contact your Daewoo Dealer or Authorized Service Center (ASC) immediately to arrange for your vehicle to be inspected, because your CMP Sensor may have been replaced with one that is subject to this recall. Your dealer or ASC will inspect your vehicle and, if your CMP Sensor needs to be replaced, will replace the sensor and add an in-line fuse to the CMP Sensor wiring. If you are not the first owner of your Daewoo vehicle and/or are not sure if your vehicle has been serviced because of an illuminated Check Engine Warning Light, you should also immediately contact your Daewoo Dealer or Authorized Service Center (ASC) to arrange for your vehicle to be inspected.

If your vehicle has not been serviced since October of 2001 to address an illuminated Check Engine Light, or your vehicle's VIN* is not within the following VIN range, your vehicle is not subject to this recall campaign, and you need take no further action at this time.

- Lanos (VIN* numbers: 158465 to 715060)
- Nubira (VIN* numbers: 157058 to 778128, 998142 to 998146)
- Leganza (VIN* numbers: 105594 to 331911)

*VIN=Vehicle Identification Number

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).