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NVS-200

Dear GM Safety Administrator

August 31, 2006

I am very concerned about the safety of my Trailblazer 2005 EXT LS .I have had many problems with the power steering since a week after I drove it out of the lot, and I am still having the same problems, and I do not feel safe in this vehicle

Shortly after I bought my car, I went to the bank, I started hearing the noise really loud, so I pulled into the gas station and a mechanic said I had a big bubble bulging out of a power steering area and he said it looked like a rack and pinion problem. I drove it to Blake Chevrolet and the service advisor checked it and noticed that I needed a new rack and pinion.

I left the car for several days and it seemed like new.

I have been hearing noises , kind of like a humming noise for a while. I returned to Blake. Tom was not there .I dealt with a guy named Clint. I told him about it and he said it would be taken care of. It was something to do again with the power steering. I drove all the way back to my area of Kendall, and there goes the noise again!! I called the service manager and he told me to bring it back. I did the next day. He drove with me, heard the noise, and assured me it would be fixed. I again drove back home after a day or two.

A week later. I notice the same noise. Again, I called Craig, he told me to bring it back. I had to wait until a week later because I already had scheduled Dr. appts for that day, so today, when I was getting ready to pull out of the driveway with kids in my car on the way to school, I heard the same noise, like a humming, and I could feel it in my steering wheel. I nervously drove to Blake. I told Clint, then he told Craig I was back. They said that they heard it also, and again, its in the power steering. My car is still there. This time they say it's the power steering pump.

Quite frankly, I have been a wreck thinking about the fact that I have to pick it up. I no longer want to drive all of the boys to school in our carpool. I know that this car is not safe and I no longer feel good about driving it. I feel that there maybe a factory defect somewhere in the power steering. I do not feel comfortable about selling this vehicle for fear that this could happen to the new buyer. I feel that this car is a hazard on the road and at any time,

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something could go wrong . Please advise me on what can be done about this.

Thanks

Miami, Florida

