



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

OCT - 6 2006  
20-SEP-2006

Repository ☐

Reference No.  
10168752

**OWNER INFORMATION (Type or Print)**

Name

Address

City

CLEVELAND

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO  
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 9/28/2006

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FALP54N0VA

Make

FORD

Model

TAURUS (SHO)

Model Year

1997

Date Purchased  
01-JUL-99

Dealer's Name and Telephone Number  
CLARK FORD

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☐

Dealer's City

HUDSON

State

OH

Zip Code

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
01-DEC-2001

Failure Mileage  
124851

Failure Speed  
40

THE MACHINES SAY THE SPARKET CAME  
ALONG AND MUSHED UP THE PISTON'S  
SCAMS IN THE ENGINE

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT\*: THE CONTACT STATED WHILE DRIVING 40 MPH ON DRY ROAD CONDITIONS, ALL DASHBOARD LIGHTS ILLUMINATED AND WENT OUT IMMEDIATELY. ALSO, THERE WAS SMOKE COMING FROM THE RADIATOR. UNDER THE HOOD, COOLANT WAS OBSERVED TO BE LEAKING AND THE TIMING CHAIN BRACKET WAS FRACTURED. THE VEHICLE WOULD START WHEN ATTEMPTS WERE MADE, BUT THERE WAS A LEAKING NOISE. THE DEALER WAS CONTACTED AND RECOMMENDED THAT THE MANUFACTURER SHOULD BE NOTIFIED. THE MANUFACTURER OFFERED NO RESOLUTIONS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

The spark  
was put on  
so weak  
on a V8  
ENGINE

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Like I SAID I JUST GOT OFF THE HIGHWAY, I WAS GLAD THAT THIS DID NOT HAPPEN, WHILE I WAS ON IT. The CAR BEHIND YOU DOES NOT REALIZE THAT THE CAR IN FRONT IS SLOWING DOWN. The BRAKE LIGHT DOES NOT COME ON. SO THIS IS AN ACCIDENT THAT'S GOING TO HAPPEN WHILE ON A FREEWAY. When we GOT OFF THE HIGHWAY, THE SMOKE UNDER THE HOOD WAS VERY SMOKEY, AND THE TICKING NOISE UNDER THE HOOD WAS VERY LOUD. Like I MENTIONED BEFORE, THE PERSON BEHIND YOU DOES NOT REALIZE THAT YOUR CAR IS SLOWING DOWN.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590

CLEVE OH 441



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**[www.safercar.gov](http://www.safercar.gov)**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**

**nhtsa**  
www.nhtsa.gov  
people saving people

Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



(11) Also The Person on The INTERNET That People are CONTACTING ABOUT This ISSUE SHOWS, How MANY TIMES, This Problem HAS happen To These CARS. My Number IS 324. UNDER MY NAME [REDACTED].

Yet Now over 700 People HAVE CONTACTED This Person. That SHOWS AS previously SAID How MANY TIMES This Issue CAME UP.

Why IS FORD Allowed TO GET AWAY WITH THIS ISSUE. When, This IS AN ACCIDENT THAT IS SOON TO AFFECT. Someone.

Like I SAID previously. I WANT That CAR BACK IN Good Shape. If There IS ANY Money You CAN Have 80% of IT.

Ford's lawyers THREATEN TO TAKE our House AT The Beginning When They REPOSSESSED That CAR. Ford NEW That if That TOOK The CAR They FELT That we COULD DO NOTHING.

Also we have been paying Ford's lawyers over a year AND They DON'T SEND OF The Paper work Telling us how Much we payed ~~ON~~ The REPOSSESSED CAR That Ford SOLD For \$400.00 Because of CAR Failure.

② Why is Ford Allowed To Get Away  
With This Issue That CAN Cause A  
Death On The Freeway.

IF you look on The INTERNET  
UNDER WWW, V8 S10 That will show you  
How MANY TIMES <sup>the</sup> same issue happened TO THESE  
CARS.

Thank You For Realizing  
With This Issue

