



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 NOV -3 11 2:15
19-SEP-2006

Repository

Reference No.
10168606

OWNER INFORMATION (Type or Print)

Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]			[REDACTED]	[REDACTED]
City	WALLING	State	TN	Zip Code	38587
				Evening Telephone Number	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1LNHM82W [REDACTED]		Make LINCOLN	Model TOWN CAR	Model Year 2006
Date Purchased 01-APR-06	Dealer's Name and Telephone Number		Engine: No: Cylinders 8	Fuel Type: Gas
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain REAR WHEEL DRIVE	Vehicle Component Code 060000 ENGINE AND ENGINE COOLING	
		Multiple Failure: 50		

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 28-AUG-2006	Failure Mileage 7396	Failure Speed 70	
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING 70 MPH, THE VEHICLE POWER FAILED AND THE ENGINE STALLED. THE VEHICLE WAS STEERED ONTO THE SIDE OF THE HIGHWAY AND EVENTUALLY RESTARTED. THE FAILURE HAD OCCURRED AT LEAST 50 TIMES AT VARIOUS SPEEDS, SOMETIMES RESTARTING RIGHT AWAY AND SOME TIMES AN HOUR WAS NEEDED BEFORE THE ENGINE WOULD RESTART. THE SERVICE DEALER AND MANUFACTURER WERE NOTIFIED. THE SERVICE DEALER HAD WORKED ON THE VEHICLE 4 TIMES. THE FIRST TIME THE RELAY (PART#4F1Z-14N089-AA) WAS REPLACED. THE SECOND TIME, THE CATALYTIC CONVERTER AND GASKET WERE REPLACED. THE THIRD TIME THE SAME RELAY WAS REPLACED AS WELL AS THE WIRING HARNESS. THE FOURTH TIME, THE CATALYTIC CONVERTER ASSEMBLY AND GASKET WERE REPLACED AGAIN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY**

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I feel this is an unsafe vehicle, because if we are driving at Interstate speeds and there is a tractor trailer beside us and one on our rear end our car stalls, we lose power steering, power brakes and our speed drops without warning. It could cause a major accident with multiple vehicles involved. It is evident that our car hasn't been repaired as they have said four times it has been fixed.

Thank you

ATTACH

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

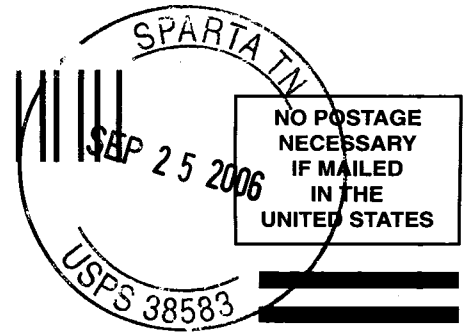
Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

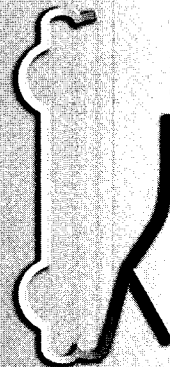
POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

September 14, 2006

[REDACTED]
[REDACTED]
Walling, TN [REDACTED]
[REDACTED]

Ford Motor Company
16800 Executive Plaza Drive
Mail Drop 3NE-B
Dearborn, MI 48126

NHTSA
400 Seventh Street
US Department of Transportation
Washington, D.C. 20590

Certified Mail
With Return Receipt

Dear Ford Motor Company
Dear National Highway Traffic Safety Administration

We Purchased a 2006 Lincoln Car April 01, 2006 in Nashville, TN.
We Purchased the car new at Larry Stovesand Lincoln-Mercury
Dealership

We have attached the repair bills of 4 different working invoices where we tried to have this car repaired.

This car is very unsafe when the problem we have happens.

This vehicle will die when driving at any rate of speed. There are no warnings to the Driver when this is going to happen. We can start it back and it will do it again at No certain time or place. August 07, 2006, we reported to the dealer that This happened 21 times in 3 days. We were traveling the Interstate and local highways When this occurred. We were really frightened having to travel with this car again. But as you will see in the attached work orders, this has happened many times.

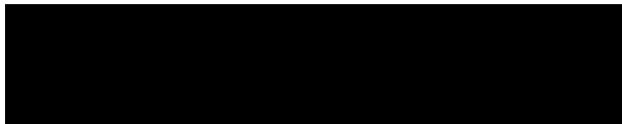
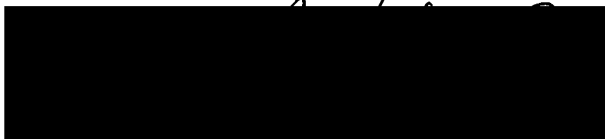
We have again sent this in for repair on August the 28th, 2006. We feel this is a very Unsafe car and has the potential to cause injury to ourselves as well as others if this Happens at the right time or anytime.

We would like to bring this **Very Important Safety Issues**, as well as a aggravation And Inconvenience to us, to your immediate attention! We are very concerned that a very serious accident could occur with this vehicle.

We would like to request at this time that Ford Motor Company refund our Purchase Price and take possession of this car. We have attached the Work orders(4) Certificate of Title, Bill of Sale, and Registration, and Window Sticker. Either one of your offices are welcome to contact us at any time at the Phone Number Listed on previous page.

We would appreciate a reply from both of your offices as soon as possible.

Sincerely,

A large black rectangular redaction box covering the signature area.A large black rectangular redaction box covering the address area.

APPLICATION FOR TITLE AND REGISTRATION

PLEASE READ INSTRUCTIONS CAREFULLY BEFORE COMPLETING THIS APPLICATION. FAILURE TO PROVIDE ALL INFORMATION MAY RESULT IN YOUR APPLICATION BEING RETURNED.

Enter the appropriate code for the type of transaction desired (only one box is to be marked per transaction). * If applying for a corrected registration to correct name or vehicle information, you must also apply for a corrected title by completing a separate application to correct that information.

- | | |
|---|---|
| (N1-01) Title and Registration (transfer of ownership, new vehicle, new tag) | (81-82) Placard Only (disability, 81 temporary, 82 permanent) |
| (N2-02) Title and Registration (transfer of ownership, new vehicle, reassigned tag) | (25) Renewal Only |
| (N1-N2) Surety Bond (no ownership documents available) | (03) Registration Only (updating tag information, change of class) |
| (07) Duplicate/Replacement Title (original lost, stolen, or mutilated) | (17) Corrected Registration * (incorrect tag info current registration, updating tags, correction, duplicate plate) |
| (07) Noting of Lien (same owner, new lien added) | (04) Replacement Plate (lost, stolen, or mutilated -regular issue) |
| (N5-05) Title Only (refer to clerk's manual for listings) | (N1) Forced Registration (refer to clerk's manual for listings) |
| (10) Reassignment with exchange of plates (old-new) | (80) Temporary Operator's Permit (refer to clerk's manual for listings) |
| (12) Surviving Spouse (within one year death of spouse) | (28) Re-assigned Registration (transferred un-expired tag on vehicle to another vehicle) |
| (18) Correction of Title (owner name, vehicle info incorrect) | (14) Renewal Instant Print/ Address Change |
| (20) Salvage (to rebuild vehicle) | (80-84) De-title Mobile Home |
| (20) Non-Repairable (not drivable, parts only) | |

OWNER INFORMATION

- Legal Status- when ownership of a vehicle is more than one name, the "and", "or" code determines which signature(s) will be required to sell the vehicle or for other actions
- Name code- if title is to be printed with one or more owners or a company enter the appropriate code number
- Type or Print owner and/or co-owner's name (s)
- Type or Print owners complete residence/business address. Address must include the physical street address and mailing address (rural route and box number or post office box number if the applicant has no bona fide Physical address)
- Type or Print owners County of Residence (see bottom page for list of County names)
- Type or Print the date the vehicle was purchased
- Enter the appropriate code*
 - If leased, Type or Print the name and complete address of the Lessee in the section provided
 - to indicate a different mailing address for local driver
- *Service Options box; enter the number that applies to you. Additional documentation may be required
 - Military - you are a military person (leave earning statement (LES) & current stationing orders) required
 - Restrictive - (departmental use only)
- Type or Print a daytime phone number including area code where you can be reached between 8:00am and 4:30pm CST
- Placard No - * Form SF-0953 must be supported and completed by a medical doctor licensed to practice medicine or a Christian Science Practitioner listed in the Christian Science Journal or attaching a current prescription disclosing the disability (refer to Bulletin and T.C.A. 55-21-101 through 55-21-108)
- Type or Print the insurance *policy number if you are applying for a salvage or non-repairable certificate

- Type or Print appropriate color code (s) (see bottom page for list of color codes)
- Type or Print the length and width of the Mobile Home
- Vehicles over 16,000 lbs should enter the number of axles and gross vehicle weight
- *Vehicle Trade-in Description- Type or Print the make and year of the vehicle the license plate is being re-assigned from
- Company Vehicle Number- enter the number if available provided by the business

PLATE INFORMATION

- Type or Print New Plate information in spaces marked (1)
- Type or Print Re-assigned Plate information in spaces marked (2) (*make and year of vehicle must be entered in the vehicle information section)
- Type or Print Temporary Operator Permit information in spaces marked (3)
- Type or Print TDS Sticker information in the spaces marked (4)
- Type or Print the number of seats in the space marked (5) (plate class is commercial)
- Type or Print the zone in space marked (6) (plate is a zone or multi zone plate)
- Type or Print the USDOT number in the space marked (7) (IRP registrant)
- Type or Print the Motor Carrier number in space marked (8) (IRP registration)

LIEN INFORMATION

- Type or print the lien code of lending institution provided by T&R, if available
- If you have a lien (loan) on your vehicle, type or print the name and complete mailing address of your lienholder
- Type or Print the name and address of the second lienholder if you have more than one lienholder, title will be mailed to the first lienholder

LESSEE / REGISTRANT INFORMATION *

- (1) Type or Print the name and complete address including a contact telephone number of the Lessee registrant in the space provided
- (2) If the registration is to be mailed to another person different than the owner enter the name and complete mailing address

VEHICLE COST/ TAX INFORMATION

- Type or Print the total sale price of the vehicle, if applicable the trade-in value, taxable amount and total amount of sales tax paid
- Type or Print the dealer name and address along with the Motor Vehicle Commission Dealer assigned number if purchased from a dealership
- Print or type tax-exempt reason or sales tax #, evidence of exemption is required
- Furnish Lessee Authorization Form sign by all parties

DUPLICATE TITLE

* A Duplicate Certificate of Title is issued if the original title has been lost, stolen, mutilated, altered, illegible or returned for non-delivery. Application for Duplicate Certificate of Title cannot be used to support an application for Noting of Lien. A Duplicate Title must be obtained prior to filing an application for Noting of Lien.

SIGNATURES

- All owners must sign this application when the legal status box has "1" (and)
- In the event someone signs this application other than the owner listed, a separate power of attorney must be attached
- The authorized officer shall sign the business name and his/her signature

VEHICLE COLOR CODES

Aluminum	U	Blue, Light	X	Copper	R	Green, Light	2	Orange	I	Tan	N
Amethyst	K	Bronze	Z	Cream	D	Ivory	3	Pink	J	Taupe (Brown)	8
Beige	V	Brown	C	Gold	E	Lavender (Purple)	4	Purple	K	Teal (Green)	7
Black	A	Burgundy (Purple)	Y	Gray	F	Maroon	H	Red	L	Turquoise (Blue)	T
Blue	B	Camouflage	6	Green	G	Mauve (Purple)	K	Silver	M	White	O
Blue, Dark	W	Chrome	Q	Green, Dark	1	Multicolored	5	Stainless Steel	S	Yellow	P

COUNTY NAMES

Anderson-1	Carroll-9	Crockett-17	Fentress-25	Hamilton-33	Hickman-41	Lauderdale-49	Madison-57	Morgan-65	Roane-73	Stewart-81	Warren-89
Bedford-2	Carter-10	Cumberland-18	Franklin-26	Hancock-34	Houston-42	Lawrence-50	Marion-58	Obion-66	Robertson-74	Sullivan-82	Washington-90
Benton-3	Cheatham-11	Davidson-19	Gibson-27	Hardeman-35	Humphreys-43	Lewis-51	Marshall-59	Overton-67	Rutherford-75	Sumner-83	Wayne-91
Bledsoe-4	Chester-12	Decatur-20	Giles-28	Hardin-36	Jackson-44	Lincoln-52	Maury-60	Perry-68	Scott-76	Tipton-84	Weakley-92
Blount-5	Claiborne-13	DeKalb-21	Grainger-29	Hawkins-37	Jefferson-45	Loudon-53	Meigs-61	Pickett-69	Sequatchie-77	Trousdale-85	White-93
Bradley-6	Clay-14	Dickson-22	Greene-30	Haywood-38	Johnson-46	McMinn-54	Monroe-62	Polk-70	Sevier-78	Unicoi-86	Williamson-94
Campbell-7	Cocke-15	Dyer-23	Grundy-31	Henderson-39	Knox-47	McNairy-55	Montgomery-63	Putnam-71	Shelby-79	Union-87	Wilson-95
Cannon-8	Coffee-16	Fayette-24	Hamblen-32	Henry-40	Lake-48	Macon-56	Moore-64	Rhea-72	Smith-80	Van Buren-88	

If you have any questions call toll free 1-888-871-3171
 From 8:00am to 4:30pm CST Monday through Friday.
 Closed Holidays
 or visit our website at <http://www.state.tn.us/cfr>

STATE OF TENNESSEE

CERTIFICATE OF TITLE

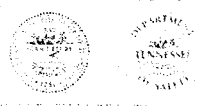
VEHICLE IDENTIFICATION NO. 1LNHM82W [REDACTED] YEAR 06 MAKE OF VEHICLE LINC MODEL SGL BODY 4D TITLE NO. [REDACTED]

NEW USED [REDACTED] PREVIOUS TITLE NO. [REDACTED] PREV. STATE MI SALES OR USE TAX [REDACTED] CO. [REDACTED] ODOMETER 22

X PREVIOUS TITLE ST. MI MI DATE TITLE ISSUED 04-18-06 DATE ACQUIRED 04-01-06 ACTUAL MILEAGE

NAME(S) AND ADDRESS OF REGISTERED OWNER(S)

[REDACTED] WALLING TN [REDACTED]



DATE OF FIRST SECURITY INTEREST FIRST LIENHOLDER

RELEASE OF LIENS (FIRST LIEN) INTEREST IN THE DESCRIBED VEHICLE IS HEREBY RELEASED

DATE OF SECOND SECURITY INTEREST SECOND LIENHOLDER

NAME DATE RELEASED

AUTHORIZED SIGNATURE

(SECOND LIEN) INTEREST IN THE DESCRIBED VEHICLE IS HEREBY RELEASED

NAME DATE RELEASED

AUTHORIZED SIGNATURE

Commissioner

After the exercise of reasonable diligence in ascertaining whether or not the statements made in the application are true, the applicant above named has been duly recorded in this department as the owner of the motor vehicle described, subject to the policy liens, if any. Any letter or other communications regarding motor vehicle Certificate of Title should be to: STATE OF TENNESSEE TITLE AND REGISTRATION DIVISION, 44 Vantage Way, Suite 160, Nashville, Tennessee 37243-8050.

CONTROL NO. 32022902

STATE OF TENNESSEE DEPARTMENT OF SAFETY

STORE IN A SAFE PLACE - ANY ALTERATION OR ERASURE VOIDS THIS TITLE

FEDERAL and STATE LAW requires that you state the mileage in connection with the transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

ASSIGNMENT OF TITLE BY REGISTERED OWNER

This is to be filled in by the person who transferred to the purchaser with the vehicle. Purchaser must make application for a new Certificate of Title with the County Clerk.

The undersigned hereby certifies that the vehicle described in this title has been transferred to the following printed name and address: (Record lien in space below)

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:
 Odometer Reading (No Tenth) I hereby certify that the mileage stated is in excess of the mechanical limits of the odometer.
 The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY

SIGNATURE AND ADDRESS OF SELLER(S) _____
SELLER(S) NAME (Print Name) _____ "I am aware of the above odometer certification made by the seller"

DATE OF SALE _____ SIGNATURE OF BUYER(S) _____
SALES PRICE _____ (If Seller is not a Dealer)

Make, VIN, Make of Motor _____
State (Date of Sale) _____

FIRST RE-ASSIGNMENT BY LICENSED DEALER

The undersigned hereby certifies that the vehicle described in this title has been transferred to the following printed name and address: (Record lien in space below)

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:
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SELLER(S) NAME (Print Name) _____ "I am aware of the above odometer certification made by the seller"

DATE OF SALE _____ SIGNATURE OF BUYER(S) _____
SALES PRICE _____ (If Seller is not a Dealer)

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SELLER(S) NAME (Print Name) _____ "I am aware of the above odometer certification made by the seller"

DATE OF SALE _____ SIGNATURE OF BUYER(S) _____
SALES PRICE _____ (If Seller is not a Dealer)

Make, VIN, Make of Motor _____
State (Date of Sale) _____

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 The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY

SIGNATURE AND ADDRESS OF SELLER(S) _____
SELLER(S) NAME (Print Name) _____ "I am aware of the above odometer certification made by the seller"

DATE OF SALE _____ SIGNATURE OF BUYER(S) _____
SALES PRICE _____ (If Seller is not a Dealer)

Make, VIN, Make of Motor _____
State (Date of Sale) _____

LIEN HOLDER TO BE RECORDED AND SHOWN ON NEW TITLE
1ST LIEN IN FAVOR OF
NAME & ADDRESS _____

DATE OF COLLECTION OF LICENSES AND FEES THIS TITLE

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).