



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2006 OCT 17 PM 2:15  
15-SEP-2006

Repository

Reference No.  
10168359

**OWNER INFORMATION (Type or Print)**

Name [Redacted]  
Address [Redacted]  
City FAIRFAX State VT Zip Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address [Redacted]

Evening Telephone Number [Redacted]

Do you authorize NHTSA to report to the manufacturer of your vehicle?  
In the absence of an authorized representative, provide your name or address to the vehicle manufacturer.  
Signature of Owner [Redacted] Date 9/15/06  YES  NO

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1GKFK16R1X [Redacted] Make GMC Model SUBURBAN Model Year 1999

9-11-06 Date Purchased 10-20-05 Dealer's Name and Telephone Number SHEARE-CHEVROLET Shearer Chevrolet

Engine: No: Cylinders 8 Fuel Type: Gas

Original Owner  Dealer's City SOUTH BURLINGTON State VT Zip Code 05403

Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain 4 WHEEL DRIVE

Vehicle Component Code 030000 SERVICE BRAKES, HYDRAULIC ABS  
Multiple Failures 5 MANY

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 05-SEP-2006 Failure Mileage 118000 Failure Speed 5 Loss thru 5 mph (See Letter)

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code [Redacted] Tire Failure Type [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT\*: THE CONTACT STATED WHILE DRIVING 5 MPH ON NORMAL CONDITIONS, THE ABS LIGHT ILLUMINATED. THERE WAS A LEAK NOISE PRIOR TO THE INCIDENT. ALSO, THERE WAS A GRADUAL WORSENING OF THE BRAKE. THE VEHICLE WAS NEVER TAKEN TO THE SERVICE DEALER AND NO REPAIRS WERE MADE. THE MANUFACTURER WAS NOT NOTIFIED.

Please See Attached Letter as this is not an accurate representation of what was explained per our phone conversation on 9/15/06

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]  
Fairfax, VT. [REDACTED]

Dear Alberto Jimenez:

I have enclosed this description of my vehicle defect because the questionnaire is not an accurate representation of the problem with my vehicle.

Let me start by telling you that I am a service technician that works on anti lock brake systems on over the road tractors and trailers for the last 10 years. I am trained by the manufactures to design, install, maintain and troubleshoot ABS systems. I know what, how and why an ABS system fails and how to fix it.

My 1999 GMC Suburban has a low speed wheel sensor problem due to corrosion on the ABS sensors. When I drive my vehicle on any road condition, including dry clean pavement, and exceed 5 mph then try to come to a stop under normal brake application the vehicle speed gets down to almost a stop (less than 5 mph) and the ABS system actuates releasing brake pressure allowing the vehicle to travel 5-20 extra feet before coming to a complete stop. This is caused when the wheel sensor loses output voltage on one or more wheels which tells the controller that the wheel is locked up and releases brake pressure so it won't continue to skid. The ABS warning light will not signal a failure because the controller believes the system is ok and the wheel actually locked up. Over the last year the problem has gone from a once in a while occurrence to a constant problem. The last straw was driving into my garage door. I researched the problem on the internet to see if there were others with the same problem and found that GM was reluctantly recalling 1999 to 2002 vehicles in the northern regions for corrosion on the ABS sensors. I called my dealer and the service manager said the vehicle was not on recall and yes the problem was corroded wheel sensors. I could take them apart and clean them or replace them and that they do them all the time. At this point I believe that GM has more vehicles that have this problem than they are recalling. I have pulled the fuse on the ABS system before I have an extended stop while pulling up to an intersection and get killed or kill someone else because of a fault in the ABS system. I believe that GM should step up and take responsibility for the defect before more people get hurt.

Please feel free to call me at home [REDACTED] or work [REDACTED] if I may be of assistance or if you have further questions as I am most eager to resolve this situation .

Sincerely, [REDACTED]