



U.S. Department of Transportation  
**National Highway Traffic Safety Administration**

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
 To Report Vehicle Safety Defects  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
 13-SEP-2006  
 Repository   
 Reference No.  
 10168175

**OWNER INFORMATION (Type or Print)**

Name  
 Address  
 City PITTSBURGH State PA Zip Code

Daytime Telephone Number  
 Evening Telephone Number  
 E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.  
 Signature of Owner Date 10/03/2006

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
 5NPEU46F968  
 Make HYUNDAI Model SONATA Model Year 2006  
 Date Purchased 24-JUL-06 Dealer's Name and Telephone Number WRIGHT AUTOMOTIVE Engine: No: Cylinders 6 Fuel Type: Gas  
 Original Owner  Dealer's City WEXFORD State PA Zip Code 15090  
 Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 063000 ENGINE AND ENGINE COOLING:EXHAUST SYSTEM  
 Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 13-SEP-2006 Failure Mileage 2100 Failure Speed 30

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)  
 DOT No. (Example: DOTM9ABC036)  Original Equipment  Prior Repair Failure Location:  
 Tire Component Code Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
 Seat Type: Installation System:  
 Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured Number of Deaths Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT\*: THE CONTACT STATED WHILE DRIVING 30 MPH ON BUMPY ROAD CONDITIONS, THE EXHAUST PIPE SOUNDED LIKE IT WAS COMING INTO CONTACT WITH THE BODY OF THE VEHICLE. THE DEALERSHIP DETERMINED THE UNDERNEATH OF THE VEHICLE WAS SECURE AND NOTHING SEEMED TO BE HITTING THE BODY OF THE VEHICLE. THE DEALERSHIP ALSO INFORMED THE CONTACT THREE OTHER VEHICLES WERE TEST DRIVEN AND THE SAME SOUND WAS PRESENT. AN EMPLOYEE WHO WORKED AT THE MANUFACTURER'S FACTORY INFORMED THE CONTACT THE FUEL TANK WAS HITTING THE BODY OF THE VEHICLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

TO: National Highway Safety Administration

RE: Narrative Description of Incident(s), Crash(es), and Injury(ies)

The employee I said "works at manufacturer's factory" actually works at the Hyundai Motor America Regional Office – Consumer Affairs Department.

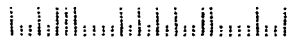
I also called the Hyundai Motor America Consumer Assistance Center and was told they are aware of the noise and they are not aware of the gas tank hitting the body. Enclosed is a photocopy of the paper I received at the dealer's when I took the car there for the problem.

**CORRECTION: The body noise happens at any speed as long as the road is bumpy.**

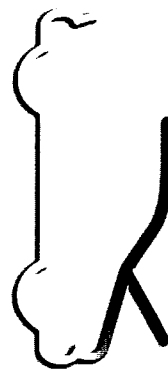
CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**[www.safercar.gov](http://www.safercar.gov)**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).