

10168033

"FYI"

2006 8/24/06

August 24, 2006

Safety Hazard !!

From: [REDACTED]
In regards of Nissan Murano '05
VIN# JN8AZ08T35W [REDACTED]

Attention: Nissan Motor North America

I direct my attention to you by this mean to seek a buy back of my Nissan Murano '05. Reason being is that the "NEW" Nissan Murano '05 that I bought thru Glendale Nissan is a lemon. The vehicle listed above has been a total safety hazard for my family, since in a period of 14 months the vehicle has made three trips to the Nissan dealer due to malfunction with the throttle and linked parts. Not to mention the recall issue that there is on Muranos. The first trip to the dealership shop was only a couple of months of purchase due to the throttle (on this instance I was traveling on the freeway at posted speed limit 65mph. when the car came to a sudden stop and in this time I was very close to a car crash. The car behind me missed me for a couple of feet). The second time was on January '06 my wife and my daughter only 5 years old were traveling on the freeway at 65 mph when the car came to a sudden stop. Once again the car almost got my family into a near collision. Not to mention the panic that my daughter has for this car. The third time August '06 my wife was driving the car at a highway hill and the car speed plunged from 45mph to 5mph in seconds once again getting into a near rear collision. In all the times the car has failed the car has been diagnosed with a failure in the throttle, throttle chamber and accelerator. At this moment that I am typing this letter the car is not in my possession, since it has been four days without a car, since it is at the dealer waiting to be repair. Taking into account that I bought this vehicle for my wife and daughter to be in a reliable car; the car falls short in those terms, because it lacks of safety standards.

All of the malfunctions mentioned above can be verified thru Glendale Nissan and Miller Nissan of Southern California service dept.

I hope we get to an agreement regarding this potential safety hazard that I refuse to adhere to. Otherwise I will be Obligated to adhere myself to the "Lemon Law" currently effective in my state.

Your immediate attention will be greatly appreciated

[REDACTED]

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9/2/06