

10169030

ATT: NATIONAL HIGHWAY SAFETY

I AM WRITING YOU THIS LETTER TO TRY TO GET SOME REAL ANSWERS
TO THE ACCIDENT THAT HAPPENED TO MICHAEL KEENE PART OWNER
OF A 2005 FLSHC HERITAGE SOFTAIL CLASSIC 1450CC
SERIAL NO. 17D1B941854 [REDACTED] A COPY OF THE ACCIDENT REPORT
WILL BE INCLUDED IN THIS LETTER WE ARE HAVING A PROBLEM WITH
PEOPLE UNDERSTANDING WHAT WENT WRONG WITH THIS MOTOR CYCLE
MICHAEL HAS STATED THAT THIS BIKE TOOK HIM DOWN THE BIKE
WHEEL STARTED TO SPINNING THE FRONT END OF THIS MOTORCYCLE
PLEASE GIVE ME A CALL MY HOME NO [REDACTED]
MY CELL NO [REDACTED] I NEED TO TALK TO SOMEONE ABOUT THIS

THANK YOU

[REDACTED]
[REDACTED] BERRYVILLE VA [REDACTED]

1/2/02
9/2/02

Markel American Insurance Company
P.O. BOX 906
Pewaukee, WI 53072-0906
CLAIM NO 06C1427-JS

[REDACTED]
[REDACTED]
BERRYVILLE VA
[REDACTED]

STATEMENT OF LOSS DETAIL

AT 4:05 Sunday morning 6-25-06 [REDACTED] had called me to tell me that he had laid his bike down. He had just left the house I had asked him where are you at he had told me I am on rt 7 just pass the school I told him to stay right there I will be there in a minute he said I am hurt and I said I am on my way I had went to the way he had told me but he wasn't there I had turned around and went back still didn't see him I was getting really up set by then I had remember that he had to stop at [REDACTED] house to pick up his wallet I went back to RT7 and went to RT660 RUSSEL RD I made a right hand turn on Russel RD went apprx, almost A quarter of a mile to turn into the resident of [REDACTED] he lives at [REDACTED] Then I had seen [REDACTED] sitting on the motorcycle side ways I had put my car in park and jumped out to see if he was all right I had helped him to the car and went to take a look at the motorcycle it was still dark I couldnot see much so I asked [REDACTED] if the bike could stay there until I get back, to check it out I brought [REDACTED] back to the house that is located On [REDACTED] its about 2 miles from [REDACTED] I had helped him in the house to lay down I ask him to let me Take him to the hospital he had said in a little bit he just wanted to lay down the statement he had giving me When I ask him what happen that made him lay the motorcycle down HE HAD SAID THAT HE WAS DOING ABOUT 35 WHEN HE FELT THE FRONT TIRE START TO SHIMMY HE HAD LOOKED DOWN AND THE HE LOOKED UP AND HE HAD NOT EVEN STARTED TO APPLY THE BRAKES YET THEN HE WENT DOWN HE WENT TO THE LEFT THE MOTORCYCLE WENT TO THE RIGHT I had made a call to a friend's house to ask help with [REDACTED]. The call was to [REDACTED] WEST VA then they had arrived at 6:10 in the morning Sunday 6-25-06 I had asked [REDACTED] To go and take pictures of the motorcycle and the place it went down. So he did then he [REDACTED] returned to our Home [REDACTED]. With the pictures then we helped [REDACTED] into the car to take him to the hospital He was seen by [REDACTED] emergince room [REDACTED] SAID THAT [REDACTED] HAD FRACTURE RIBS AND SCAPULAR FRACTURE HE HAD TO BE OFF WORK FOR TWO WEEKS AND HE HAD TO SEE [REDACTED] HE WAS SEEN ON THE 5 OF JULY AT 8:30 AM HIS NEXT APPOINTMENT IS 7-26-06 AT 11:00 AM ALL THE HOSPITAL BILLS AND DOCTOR BILLS WILL BE COMING LATER.

THANK YOU
[REDACTED]