

OFFICE OF SECURITY

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Re: the Volkswagen of America Recall on my 2003 Passat Wagon.

April 7, 2006 I received a recall from VW of America to have the fuel pump replaced on my VW Passat wagon. Because of premature pump¹ failure, which stops the vehicle dead.

I had an appointment in June at Luther Westside VW in St. Louis Park, 24 hours before the appointment I was called and told no more pump replacements were being done because of lack of fuel pumps from VW.

I sent a letter to VW 7-7-06 and got no reply. A woman called me from VW, all I got was an apology and not a single answer to my questions.

I went to Auto Zone, for \$279 I could purchase a fuel pump and have it in 5 days, so VW excuse of no fuel pumps available is bogus.

I am driving a death trap because VW refuses to honor their recall.

New Hope, MN

Edison
9/5/04