



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

400 Seventh Street, S.W.  
Washington, D.C. 20590

[REDACTED]  
Leominster, MA [REDACTED]

NVS-216 pe  
Ref. No. 10167985

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2002 Daewoo Nubira vehicle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI) received your correspondence on August 30, 2006. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

The information you provided has been entered into our database and will be reviewed. It will be considered with other reports to identify any inadequacies of recall campaigns (NHTSA Campaign No. 02V-257000 and NHTSA Campaign No. 04V-357000, summaries enclosed) that may require our attention. A copy of your report has been provided to ODI's Recall Management Division for their review. If you have any questions regarding this matter, please contact Mr. Richard Willard, Consumer Safety Officer, at 800-986-9678, Extension 665444.

You can contact our toll-free NHTSA Vehicle Safety Hotline (Hotline) at 1-888-DASH-2-DOT (1-888-327-4236). One of our representatives may be able to assist you on



DOT AUTO SAFETY HOTLINE  
888-DASH-2-DOT  
888-327-4236

matters concerning motor vehicle and motor vehicle equipment safety recalls or to report an alleged safety problem. You can also request safety information. If our telephones are busy, or you call during non-working hours, you can leave your name, telephone number, and a brief subject on our recording system. A Hotline representative will return your call.

Sincerely,

A handwritten signature in black ink, appearing to read "Alberto A. Jimenez". The signature is written in a cursive style with a large, stylized initial "A".

Alberto A. Jimenez, Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement

Enclosures