



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**

**1-888-DASH-2-DOT
(1-888-327-4236)**

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

11-SEP-2006 2:15

Reference No.
10167886

OWNER INFORMATION (Type or Print)

Name

Address

City

DARIEN

State

CT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner Date 9/12/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WVGHH77L44D

Make

VOLKSWAGEN

Model

TOUAREG

Model Year

2004

Date Purchased
24-MAY-04

Dealer's Name and Telephone Number
RIEDEL VOLKSWAGEN

Engine:

No: Cylinders 10

Fuel Type:

Diesel

Original Owner
☒

Dealer's City
EDISON

State
NJ

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
4 WHEEL DRIVE

Vehicle Component Code

110000 ELECTRICAL SYSTEM

Multiple Failure: 7

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
09-AUG-2006

Failure Mileage
34000

Failure Speed
60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED A WEEK AFTER HAVING THE TRANSMISSION REPLACED BY THE SERVICE DEALER, THE VEHICLE WAS DRIVEN 60 MPH ON THE HIGHWAY, AND THE ENGINE WARNING MESSAGE READ "TURN THE MOTOR OFF IMMEDIATELY", AS THE ELECTRICAL SYSTEM FAILED AND STALLED THE ENGINE. THE CONTACT WAS ABLE TO STEER AND COAST TO A STOP ON THE BREAK DOWN LANE. THE VEHICLE RESTARTED AND STALLED 7 TIMES BEFORE MAKING ONE MILE TO THE CONTACT'S DRIVEWAY. THE SERVICE DEALER PROVIDED A NUMBER TO A TOWING SERVICE. THE SERVICE DEALER DIAGNOSED THE PROBLEM AS AN ALTERNATOR AND ELECTRICAL FAILURE, DUE TO LEAKAGE FROM THE ENGINE WHEN THE ENGINE WAS REMOVED TO REPLACE THE TRANSMISSION. NO EVIDENCE WAS FOUND IN THE GARAGE OR DRIVEWAY, BEFORE OR AFTER THE PROBLEM OR WHILE PARKED IN THE DRIVEWAY WHILE WAITING FOR THE TOW TO THE SERVICE DEALER. THE MANUFACTURER WAS NOTIFIED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.