U.S. Department of Transportation

**National Highway Traffic Safety Administration**

**DOT Auto Safety Hotline**

# Vehicle Owner's Questionnaire

**To Report Vehicle Safety Defects**
**1-888-DASH-2-DOT**
**(1-888-327-4236)**
**INTERNET:www.nhtsa.dot.gov/hotline**

2006 OCT -4 PM 2:15

FOR AGENCY USE ONLY 100148

| Date Received | Repository |
|---|---|
| 11-SEP-2006 | ☐ |
| | Reference No. 10167808 |

## OWNER INFORMATION (Type or Print)

| Name | [redacted] | Daytime Telephone Number | E-mail Address |
|---|---|---|---|
| Address | [redacted] | [redacted] | |
| City LYNDONVILLE | State VT | Zip Code [redacted] | Evening Telephone Number |

*Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?* ☑ YES ☒ NO
*In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.*

Signature of Owner _____ Date __/__/__

## VEHICLE INFORMATION

| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side | Make | Model | Model Year |
|---|---|---|---|
| 1G1ZS51F16F[redacted] | CHEVROLET | MALIBU X | 2006 X |

| Date Purchased | Dealer's Name and Telephone Number | | Engine: | Fuel Type: |
|---|---|---|---|---|
| 24-FEB-06 | LITTLETON CHEVROLET 1-800-331-5678 | | No: Cylinders 4 | Gas |
| Original Owner ☒ | Dealer's City LITTLETON LITTLETON - ADM. | State NH / Zip Code 03561 | | |

| Transmission Type | | Powertrain | Vehicle Component Code |
|---|---|---|---|
| AUTOMATIC | ☒ Antilock Brakes<br>☒ Cruise Control | FRONT WHEEL DRIVE | 185000 VEHICLE SPEED CONTROL:CRUISE CONTROL<br>Multiple Failure: 1 |

## FAILED COMPONENT(S)/PART(S) INFORMATION

| Incident Date(s) | Failure Mileage | Failure Speed |
|---|---|---|
| 04-SEP-2006 | 3500 | 55-65 |

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) |
|---|---|---|
| DOT No. (Example: DOTMAL9ABC036) | ☐ Original Equipment ☐ Prior Repair | Failure Location: |
| Tire Component Code | | Tire Failure Type |

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

| Make: | Date Manufactured: | Model No./Name: |
|---|---|---|
| Seat Type: | Installation System: | |
| Child Seat Component Code: | Failed Part: | |

## APPLICABLE INCIDENT INFORMATION

*(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)*

| Crash | Fire | Number of Persons Injured | Number of Deaths | Reported to Police |
|---|---|---|---|---|
| ☐ Yes ☒ No | ☐ Yes ☒ No | | | N |

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**
**Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).**

DT*: THE CONTACT STATED THE CRUISE CONTROL WOULD NOT HOLD THE VEHICLE AT THE SET SPEED WHILE TRAVELING DOWN HILL. THE DEALER WAS ALERTED.

VEHICLE STILL DOING 5 TO 10 MILES ABOVE SET CRUISE
SEVERAL TIMES IT WENT AS HIGH AS 15 MILES
1ST MECHANIC SAID ALL VEHICLES DO THIS THEY ROAD TESTED AT 8 MILES OVER CRUISE - ANOTHER SAID TAILPIPE OUT OF CRUISE GOING DOWNHILL
ANOTHER SAID TOOK BRAKE OUT OF TRANSMISSION FOR BRAKE MILEAGE
TIRED OF EXCUSES

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY