U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

2006 OCT 25 PM 2:15

FOR AGENCY USE ONLY 100148	
Date Received 08-SEP-2006	Repository ☐
	Reference No. 10167651

OWNER INFORMATION (Type or Print)

Name	[redacted]		
Address	[redacted]	Daytime Telephone Number [redacted]	E-mail Address
City LAKE WORTH	State FL	Zip Code [redacted]	Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☑ YES ☒ NO
In the absence of an au[redacted]r name or address to the vehicle manufacturer.
Signature of Owner [redacted] Date 9/6/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1FMPU13565L[redacted]	FORD	EXPEDITION	2005

Date Purchased	Dealer's Name and Telephone Number			Engine: No. Cylinders 8	Fuel Type:
03-APR-05	MARONNE FORD				
Original Owner ☒	Dealer's City MARGATE	State FL	Zip Code 33064		

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	REAR WHEEL DRIVE	140000 AIR BAGS Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
07-SEP-2006	13000	30	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example: P215/65R15)
DOT No. (Example: DOTMALSABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No			Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING 30 MPH ON A DRY HIGHWAY, THE CONTACT'S SPOUSE BROADSIDED ANOTHER VEHICLE AND THE AIR BAGS DID NOT DEPLOY. THE SEAT BELT WAS IN USE AND WORKED PROPERLY. A POLICE REPORT WAS TAKEN AND THERE WERE NO INJURIES SUSTAINED. THERE WAS FRONT END DAMAGE DONE TO THE VEHICLE. THE ONLY LIGHT ILLUMINATED IN THE VEHICLE WAS A LIGHT INDICATING THE GAS CAP WAS LOOSE. THE DEALERSHIP WAS NOT ALERTED.

Wet road, but not raining. Driver has soft tissue damage due to impact and jerk of seatbelt.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Call RALPH VILONNA for Supp 800 637-5410 X64065
PO BOX 30773
TAMPA, FL 33630-3773
(800)637-5410 Fax: (561)753-6616

SUPPLEMENT OF RECORD 1 WITH SUMMARY

Written By: RALPH VILONNA 09/13/2006 12:19 PM
Adjuster: Samantha Silverman (800)637-5410x61267

Insured: [redacted]
Owner: [redacted]
Address: [redacted]
LAKE WORTH, FL [redacted]
Day: [redacted]

Claim [redacted]
Policy [redacted]
Date of Loss: 09/07/2006 at 04:25 PM
Type of Loss: Collision
Point of Impact: 12. Front

Inspect 9/13/06 supp
Location: 1711 DONNA ROAD
EUROPEAN PAINT & BODY
WEST PALM BEACH, FL 33409

Business: (561)687-8088
REPAIR SHOP

Repair EUROPEAN PAINT & BODY
Facility: 1711 DONNA ROAD
WEST PALM BEACH, FL 33409

Business: (561)687-8088
6 Days to Repair
License # TAX650809928

2005 FORD EXPEDITION 4X2 XLS 8-5.4L-FI 4D UTV SILVER Int:GRAY
VIN: 1FMPU13565L[redacted] Lic: 3i2sc FL Prod Date: 09/2004 Odometer: 13242

Air Conditioning	Rear Defogger	Tilt Wheel
Cruise Control	Intermittent Wipers	Elec. Instrumentation
Keyless Entry	Theft Deterrent/Alarm	Rear Wiper
Body Side Moldings	Dual Mirrors	Privacy Glass
Luggage/Roof Rack	Clear Coat Paint	Metallic Paint
Power Steering	Power Brakes	Power Windows
Power Locks	Power Driver Seat	Power Mirrors
AM Radio	FM Radio	Stereo
Cassette	Search/Seek	CD Player
Anti-Lock Brakes (4)	Driver Air Bag	Passenger Air Bag
4 Wheel Disc Brakes	Cloth Seats	Split Bench Seats
Rear Step Bumper	Running Boards/Side Steps	Trailering Package
Automatic Transmission	Overdrive	Styled Steel Wheels

	NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
	1		FRONT BUMPER				
	2	S01	O/H front bumper	0	0.00	2.0	0.0
	3**	Repl	RECOND Bumper cover XLS, XLT Sport paint	1	428.00	Incl.	1.8
	4		Add for Clear Coat	0	0.00	0.0	0.7
N	5#	S01	Absorber	1	0.00	0.0	0.0
	6	S01	Repl RT Absorber mount bracket	1	40.95	0.0	0.0
	7	S01	Repl LT Absorber mount bracket	1	40.95	0.0	0.0
	8	S01	Repl Reinforcement	1	206.15	Incl.	0.0
	9		GRILLE				
	10**	Repl	Qual Repl Parts CAPA Mount panel	1	133.00	2.2	1.8
	11		Overlap Major Non-Adj. Panel	0	0.00	0.0	-0.2
	12		Add for Clear Coat	0	0.00	0.0	0.3
	13**	S01	Repl Qual Repl Parts RT Repair kit	1	39.00	0.0	0.0
	14**	S01	Repl Qual Repl Parts RT Mount panel side bracket	1	29.00	0.0	0.0

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE		LABOR	PAINT
15**S01	Repl	Qual Repl Parts Mount panel center bracket	1	29.00		0.0	0.0
16		FENDER					
17*	Rpr	RT Fender w/o molding	0	0.00		1.5	1.5
18		Overlap Major Adj. Panel	0	0.00		0.0	-0.4
19*		Add for Clear Coat	0	0.00		0.0	0.4
20#		Set up to measure	1	0.00		2.0 P	0.0
21#		Pull away	1	0.00		2.0 P	0.0
22#		2 Wheel Alignment	1	39.95		0.0	0.0
23 S01		RADIATOR SUPPORT					
24**S01	Repl	Qual Repl Parts CAPA Cover	1	51.00		0.0	0.0
25* S01	Rpr	Radiator support	0	0.00	s	3.0	1.5
26 S01	Repl	RT Vertical support	1	41.47		0.0	0.0
27* S01	Rpr	Latch support	0	0.00		0.5	0.3
28 S01		FRAME					
29* S01	Rpr	RT Rail end	0	0.00	s	2.0	0.0
		Subtotals ==>		1078.47		15.2	7.7

Line 5 : Included with Bumper cover as per Pathways

Estimate Notes:

Handed shop supplement -- mailed supplement to insured -- No payment

Parts		1078.47
Parts Discount	$ 329.52 -10.0%	-32.95
Body Labor	11.2 hrs @ $ 38.00/hr	425.60
Paint Labor	7.7 hrs @ $ 38.00/hr	292.60
Frame Labor	4.0 hrs @ $ 38.00/hr	152.00
Paint Supplies	7.7 hrs @ $ 22.00/hr	169.40
SUBTOTAL		$ 2085.12
Sales Tax	Tier 1 $ 2085.12 @ 6.5000%	135.53
TOTAL COST OF REPAIRS		$ 2220.65
ADJUSTMENTS:		
Deductible		200.00
TOTAL ADJUSTMENTS		$ 200.00
NET COST OF REPAIRS		$ 2020.65

THIS IS NOT AN AUTHORIZATION TO REPAIR.
PRESENT THIS ESTIMATE TO THE REPAIR FACILITY OF YOUR CHOICE.
REPAIRS MUST BE AUTHORIZED BY THE VEHICLE OWNER.

THE HARTFORD INSURANCE GROUP WILL NOT HONOR SUPPLEMENTS WITHOUT A REINSPECTION OR PRIOR APPROVAL. CALL RALPH VILONNA AT (800) 637-5410 EX 64065 FOR ALL SUPPLEMENT REINSPECTIONS.

	NO.	OP.	DESCRIPTION	QTY	EXT. PRICE		LABOR	PAINT
			------- CHANGED ITEMS -------					
	1**	Repl	RECOND Bumper cover XLS, XLT Sport paint	1	-428.00		-1.7	-1.8
	3**S01	Repl	RECOND Bumper cover XLS, XLT Sport paint	1	428.00		Incl.	1.8
			------- ADDED ITEMS -------					
	2 S01		O/H front bumper	0	0.00		2.0	0.0
N	5# S01		Absorber	1	0.00		0.0	0.0
	6 S01	Repl	RT Absorber mount bracket	1	40.95		0.0	0.0
	7 S01	Repl	LT Absorber mount bracket	1	40.95		0.0	0.0
	8 S01	Repl	Reinforcement	1	206.15		Incl.	0.0
	13**S01	Repl	Qual Repl Parts RT Repair kit	1	39.00		0.0	0.0
	14**S01	Repl	Qual Repl Parts RT Mount panel side bracket	1	29.00		0.0	0.0
	15**S01	Repl	Qual Repl Parts Mount panel center bracket	1	29.00		0.0	0.0
	23 S01		RADIATOR SUPPORT					
	24**S01	Repl	Qual Repl Parts CAPA Cover	1	51.00		0.0	0.0
	25* S01	Rpr	Radiator support	0	0.00	s	3.0	1.5
	26 S01	Repl	RT Vertical support	1	41.47		0.0	0.0
	27* S01	Rpr	Latch support	0	0.00		0.5	0.3
	28 S01		FRAME					
	29* S01	Rpr	RT Rail end	0	0.00	s	2.0	0.0
			Subtotals ==>		477.52		5.8	1.8

Line 5 : Included with Bumper cover as per Pathways

Estimate Notes:

Handed shop supplement -- mailed supplement to insured -- No payment

Parts			477.52
Parts Discount	$ 329.52	-10.0%	-32.95
Body Labor	5.8 hrs @ $ 38.00/hr		220.40
Paint Labor	1.8 hrs @ $ 38.00/hr		68.40
Paint Supplies	1.8 hrs @ $ 22.00/hr		39.60
SUBTOTAL			$ 772.97
Sales Tax	Tier 1 $ 772.97 @	6.5000%	50.24
TOTAL SUPPLEMENT AMOUNT			$ 823.21
NET COST OF SUPPLEMENT			$ 823.21

Estimate	1397.44	RALPH VILONNA
Supplement S01	823.21	RALPH VILONNA
Workfile Total	$ 2220.65	

TOTAL ADJUSTMENTS	$ 200.00
NET COST OF REPAIRS	$ 2020.65