



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

06-SEP-2006

Repository ☐

Reference No.
10167487

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City CANTON

State MS

Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

Evening Telephone Number

[REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 9/15/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side
3GYEK62N15G [REDACTED]

Make
CADILLAC

Model
ESCALADE EXT

Model Year
2005

Date Purchased
23-MAR-05

Dealer's Name and Telephone Number
Clements Cadillac

Engine:
No: Cylinders 8

Fuel Type:
Gas

Original Owner
☒

Dealer's City
Ridgeland

State
MS

Zip Code
39157

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
110000 ELECTRICAL SYSTEM

Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
06-SEP-2006

Failure Mileage
~~18000~~
18558

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE VEHICLE FAILED TO START AFTER BEING PARKED FOR ONE OR TWO DAYS. THIS PROBLEM OCCURRED ON FOUR OCCASIONS. ON ONE OCCASION, THE DEALERSHIP REPLACED THE BATTERY BUT THIS DID NOT REMEDY THE PROBLEM. THE DEALERSHIP COULD NOT DUPLICATE THE PROBLEM ON ALL OTHER OCCASIONS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My truck has been in the shop a total of Seventeen times since I purchased it brand new. It's been in the shop 3 times for the no start problem. I can't drive my truck at all because I can't depend on it start. This has been very stressful, depressing, and frustrating for me. I've owned many different types of vehicle, and I've never experienced this type of problem. They told me my truck was top of the line and it doesn't start like it suppose to everyday.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



GM Vehicle Inquiry System

Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN :	3GYEK62N15G [REDACTED]
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VEHICLE INFORMATION

Merchandising Model :		6K15936 -2005 ESCALADE EXT			Warranty Start Date :		03/23/2005					
BARS Order Type :		70 - RETAIL - STOCK										
Delivering Dealer :		CLEMENTS CADILLAC, INC. PO BOX 2956 RIDGELAND , MS 39158-2956 (601) 948-5183			Selling Source :		12 - CADILLAC					
					Site Code :		25230					
					Business Associate Code :		165637					
Service Contract :		No	Branded Title :		No	Warranty Block :		No	PDI Status :		Paid	

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns

SERVICE INFORMATIONAL ITEMS

Vehicle Has No Current Record Of Outstanding Service Information

ON STAR AND XM SATELLITE RADIO INFORMATION

OnStar Equipped	Yes	OnStar Status	Active	Refer to Help page for details on: www.onstarenrollment.com or (888) ONSTAR (888)667-8271		
XM Equipped	Yes	XM Radio ID	CYW880W2	XM Status	Inactive	Refer to Help page for details on: www.gm.xmradio.com or (800)556-3600

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
48/50000 BUMPER TO BUMPER	03/23/2005	250 miles	03/23/2009	50250 miles
72/UNLIMITED SHEET METAL COVERAGE RUST THROUGH	03/23/2005	250 miles	03/23/2011	Unlimited miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	03/23/2005	250 miles	03/23/2013	80250 miles
48/50000 FEDERAL EMISSION	03/23/2005	250 miles	03/23/2009	50250 miles

CLAIM HISTORY

R.O Date	R.O Number	Type	Labor Operation	Odometer Reading
08/07/2006	123486	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	18492 miles
06/29/2006	122239	#	D1210 - SENSOR, OUTSIDE AIR TEMPERATURE - REPLACE	17443 miles
04/07/2006	119622	#	L1197 - SENSOR, FUEL LEVEL (TANK UNIT) - REPLACE	15408 miles
03/13/2006	118763	#	C2001 - MOLDING, WINDSHIELD GARNISH - LEFT - R&R OR REPLACE	14194 miles
03/13/2006	118763	#	R0840 - PLAYER, REMOTE COMPACT DISC - REMOVE AND REPLACE	14194 miles
03/13/2006	118763	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	14194 miles

03/06/2006	118512	#	B9612 - LAMP ASSEMBLY, EXTERIOR - FOG - RIGHT - REPLACE	13329 miles
03/06/2006	118512	#	R0754 - RADIO RECEIVER-RETURN TO AC/DELCO ESC	13329 miles
03/03/2006	118440	#	R4490 - TRANSMITTER, REMOTE DOOR/REAR COMPARTMENT LOCK - REPLACE	13329 miles
03/03/2006	118440	#	E0485 - STUD, WHEEL MOUNTING - LEFT REAR - REPLACE	13329 miles
11/15/2005	115076	#	C2001 - MOLDING, WINDSHIELD GARNISH - LEFT - R&R OR REPLACE	9541 miles
11/08/2005	114810	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	8408 miles
10/27/2005	114418	#	C7342 - HEATING ELEMENT, LEFT FRONT SEAT CUSHION - REPLACE	-7812 miles
07/12/2005	111134	#	B7010 - EMBLEM AND/OR NAMEPLATE - ONE - REPLACE	3388 miles
01/18/2005	A00832	1	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles

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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**