



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

01-SEP-2006

Repository ☐

Reference No.

10167236

OWNER INFORMATION (Type or Print)

Name

Address

City

BREMEN

State

OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 09/11/2006

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1HTWDAAR12

Make

INTERNATIONAL

Model

7000

Model Year

2002

Date Purchased

Dealer's Name and Telephone Number

CENTER CITY PAK 614
INTERNATIONAL TRUCK + ENGINE CORP 876-9691

Engine:

No: Cylinders

Fuel Type:

Diesel

Original Owner

☒

Dealer's City

ETNA

State

OH

Zip Code

43018

6

Transmission Type

☒ Antilock Brakes

Powertrain

AUTOMATIC

☐ Cruise Control

UNKNOWN

Vehicle Component Code

110000 ELECTRICAL SYSTEM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

24-MAY-2006

Failure Mileage

49949

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE ECM WAS MOUNTED ON THE UNDERSIDE OF THE VEHICLE. THE COMPUTER UNIT CORRODED DUE TO EXPOSURE TO DIRT, WATER, AND ROAD SALT. THE CORROSION CAUSED LOSS OF VEHICLE POWER, RUNNING ROUGH, AND OTHER ISSUES. THE VEHICLE WAS TAKEN TO A SERVICE DEALER, WHERE A NEW ECM WAS INSTALLED INSIDE THE CAB OF THE VEHICLE BEHIND THE PASSENGER SEAT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]
Bremen, Ohio

Email: [REDACTED]

September 11, 2006

Re: 2002 International Dump Truck

Transmission would downshift at 50 mph for no apparent reason. This problem continued with Road Supervisor Suer seeking an answer from service department. One day the truck was being driven by road worker [REDACTED] on Avalon Road. Without warning, the rear end locked up and the truck came to a sudden stop in front of a school bus. The truck had to be pulled off the road by the Township's other truck in order to open the road to traffic. Truck could be driven afterwards but random shifting created unsafe driving conditions. The truck then shifted into third gear and remained. Truck was eased into the service department.

Sales rep reported that all trucks of this model owned by the State of Ohio had experienced the same problem. By mounting the computer module on the underside of the cab, the components were exposed to the elements. Solution offered was to mount a new module inside the cab.

A complaint was registered with the dealership and the repair bill was reduced by 50%. We contend the manufacturer should be accountable for entire cost.

Thank you,
[REDACTED]

CLERK [REDACTED]

FAX [REDACTED]

ROAD DEPT. [REDACTED]

ZONING [REDACTED]

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).