



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

29-AUG-2006

Repository ☐

Reference No.
10166977

OWNER INFORMATION (Type or Print)

Name

Address

City

CAVE CREEK

State

AZ

Zip Cod

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GHDX03E7VD

Make

OLDSMOBILE

Model

SILHOUETTE

Model Year

1997

Date Purchased
02-MAY-98

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

162310 STRUCTURE:BODY:DOOR:HINGE AND ATTACHMENTS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
04-JUL-2006

Failure Mileage
78576

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE SLIDING DOOR ON THE RIGHT SIDE OF THE VEHICLE WAS NOT WORKING PROPERLY AFTER THE RECALL (01V264000, 04V597000 OR 01V067000) REPAIR WAS COMPLETED. THE DOOR OPENED WITHOUT WARNING, WHILE THE VEHICLE WAS IDLING, BUT NO LONGER WORKED. THE DOOR ONLY OPERATED PROPERLY ON AN INTERMITTENT BASIS. THE SERVICE DEALER STATED THE RECALL REPAIR WAS COMPLETED AND THERE WAS NOTHING ELSE TO BE DONE. THE MANUFACTURER WAS NOT CONTACTED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Brought van to Ledgens Cad. Scottsdale AZ. In recall on R. side rear power door. Made 2 trips - 4 hrs each time wait. No parts. Got part 2nd time on my computer. Van used very infrequently. July 4. took van w/ friends in back. On starting but not accelerating door opened on its own. Called you # 9 was given # for GM. Spoke w/ Randy & was given appointment for repair next day. Ledgens gave her a hard time & long wait again but it is now working properly & we hope it stays that way. Thanks

ATTACH ADDITIONAL SHEETS IF NECESSARY

No invoice from Ledgens was given to us. For your help.

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Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
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IN THE
UNITED STATES



**Think your vehicle
has a safety defect**



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