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FT. LAUDERDALE FL

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NISSAN North AMERICA Inc
Consumer Affairs Department
P.O.Box 191
Gardenia California 90248-0191

August 3, 2006

Office Of. The President

This is a serious complaint. It is about our 2004 Nissan Maxima We bought in January of 2005. It was a new automobile. On July 02 2006 Marie, my wife and I went on vacation From Fort Lauderdale Fl. While visiting Maries' sister in Ashton Md. On July 17 2006 we were washing the Maxima and a 1999 Ford Taurus owned by Mrs. Madeline Cholwek (Marie's sister) The Ford was at the bottom of the drive way the Nissan was parked on a flat service at the top of the drive way NOT ON THE INCLINE OR SLOPE OF THE DRIVE WAY. My wife was to wash the inside windows while I washed the Ford. She was going to move Maxima afterward instead she came to me and told me all features were locked.

I found that the steering wheel, the hand brake, the ignition, were locked in fact nothing worked. The manual page 5-10 Shift lock release, we found after some time "may be the answer" While Marie went for a screw driver I studied the page. THEN I FOLLOWED the instructions with the parking break "applied". I inserted the screw driver. (3)

The car jumped the parking break released its self, it rolled to the incline with great speed I pulled on the brake lever to no avail. I saw Madeline in front of the me I turned the steering with my left hand and tried to turn the ignition, some how she was missed However she fell back and broke her wrist.

The Maxima then hit the left front of the Taurus it was a powerful jarring impact. The left front door flew open my left leg was out and was scraped along the side of the Ford. The pain was horrific then the car stopped after hitting a parked trailer, again a hard hit. The air bags Did Not Open!

There was no reason for the gear shift to lock nor for the auto to jump and roll The auto had been put in park the parking brake pulled up to bring it closer to a water hose If I believe. what I am told, this letter will get no attention. If so What a Shame.

I want to hear from some one. Calling you has been a waste of time The only organization to respond to my calls has been GEICO.

CC to NHTSA
U.S. Department of Transportation
Washington D.C. 20590

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GAB
8/22/06