



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

28-AUG-2006

Reference No.
10166771

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ALAMOSA State CO Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 09/10/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JA3AJ56F34U [REDACTED] Make MITSUBISHI Model LANCER Model Year 2004
Date Purchased 08-DEC-04 Dealer's Name and Telephone Number ARAPAHOE MITSUBISHI (303) 874-2500 Engine: No: Cylinders Fuel Type: Gas
Original Owner Dealer's City ENGLEWOOD State CO Zip Code 80112
Transmission Type Antilock Brakes Powertrain Vehicle Component Code
MANUAL Cruise Control FRONT WHEEL DRIVE 180000 VEHICLE SPEED CONTROL
Multiple Failure: 5

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-AUG-2005 Failure Mileage 34000 Failure Speed 55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Failure Location: [REDACTED]
 Prior Repair
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED WHILE DRIVING 55 MPH, THE VEHICLE'S APP SENSOR WENT OUT, WHICH CAUSED THE VEHICLE TO DECELERATE RAPIDLY AND NOT REV PAST 2500 RPMs. THE SERVICE DEPARTMENT WAS CONTACTED BUT COULD NOT FIND THE CAUSE OF THE PROBLEM. THE APP SENSOR WAS REPLACED 5 TIMES. THE CONTACT HAD REPAIR INVOICES AVAILABLE UPON REQUEST.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Claim Detail

Dealer Code	06062	ARAPAHOE MITSUBISHI	Reference Number	20060123U948	
Claim Number	E0698	Claim Type	W	Adjust Code	Claim Status Paid
VIN	JA3AJ66F34U		Model and Year	2004 LANCER	
In Service Date	09/04/2004				
Denial Code			Reviewer Code		

Customer Information

Title	MR	Last Name		First Name		MI	
Business Phone			Residence Phone				
Business Name							
Street Address							
Street Address 2							
City	PARKER		State/Province	CO			
Zip/Postal Code			Email Address				

Warranty Information

Miles/Km	24848		Repair Order No	4132		
VIN	JA3AJ66F34U	Repair Date In	01/10/2006	Repair Date Out	01/10/2006	
Service Technician	MICHAEL ALFSTAD		Service Advisor	DAVID GREENE		
Nature Code 'B'	52 LIGHTING FAILURE	Nature Code 'C'	D ALL THE TIME	Cause Code 'A'	990 OTHER	
Condition	BRAKE LIGHT INDICATOR ON DASH DISPLAY STAYS ON ALL THE TIME					
Cause	CNFRM LIGHT ON, TRACE TO ALTERNATOR FAILURE, NOT CHARGING					
Remedy	REPLACE ALTERNATOR ASSY, RECK OK NOW					
Spec Value						
Freight Code						

PWA Information

PWA Type	DSPM or Mits HQ issued PWA		
DPSM Code	433	Sequence Number	0000
Claim Approval Reason Codes	13	SHO REIMBURSEMENT - SPECIAL HANDLING ORDER	
Reason PWA Requested	CAR DOWN IN SHOP		
DPSM or Mits HQ Action	APPROVE		

DPSM / Mits HQ Comments

Part Detail

Part No	Part Description	Qty	Part Amount	Shorted	Primary
M183450D	ALTERNATOR ASSY, REMAN.	1	\$165.00		

Labor Detail

Labor OP	Sublet	Labor OP Desc	Qty	Hours	Total Hrs	Labor Amt	Shorted	Primary
16111010		ALTERNATOR ASSEMBLY..REPL	1	0.8	0.8	\$67.20		
SHO	Yes	SPECIAL HANDLING ORDER	0	0.0	0.0	\$24.75		
Sublet Desc			Sublet Invoice	D154704				

Claim Totals

Repair Date	01/10/2006	Total Parts @ Dealer Net	\$165.00	
Repair Order Number	4132	Parts Mark-up Amount	\$66.00	
Statement Date	01/31/2006	Total Parts w/Mark-up		\$231.00
		Sublet Amount	\$24.75	
		Labor (w/o sublet)	\$67.20	
		Total Labor		\$91.95
		Total Amount of Claim		\$322.95

Return

Claim Detail

Dealer Code	06056	ARAPAHOE MITSUBISHI - TERM	Reference Number	20050317T993	
Claim Number	E1607	Claim Type	W	Adjust Code	Claim Status
VIN	JA3AJ66F34U				Paid
In Service Date	09/04/2004		Model and Year	2004 LANCER	
Denial Code			Reviewer Code		

Customer Information

Title	MR	Last Name		First Name		MI	
Business Phone		Residence Phone					
Business Name							
Street Address							
Street Address 2							
City	PARKER	State/Province	CO				
Zip/Postal Code		Email Address					

Warranty Information

Miles/Km	9653	Repair Order No	17605		
VIN	JA3AJ66F34U	Repair Date In	03/10/2005	Repair Date Out	03/15/2005
Service Technician	Previous Tech ID	Service Advisor	Previous Service Advisor		
Nature Code 'B'	16 CHECK ENGINE LAMP STAYS ON	Nature Code 'C'	D ALL THE TIME	Cause Code 'A'	270 OPEN CIRCUIT
Condition	CUST STATES SES LIGHT IS ON AT TIMES AND CAR HAS LACK OF P				
Cause	APP SENSOR OPEN CIRCUIT				
Remedy	REPLACED APP SENSOR				
Spec Value					
Freight Code	X				

PWA Information

PWA Type			
DPSM Code			
	Sequence Number		
Claim Approval Reason Codes			
Reason PWA Requested			
DPSM or Mits HQ Action			
DPSM / Mits HQ Comments			

Part Detail

Part No	Part Description	Qty	Part Amount	Shorted	Primary
MR578861	SENSOR ASSY,ACCEL	1	\$118.35		

Labor Detail

Labor OP	Sublet	Labor OP Desc	Qty	Hours	Total Hrs	Labor Amt	Shorted	Primary
13832010		ACCELERATING POSITION SENSOR..REPL	1	0.3	0.3	\$23.37		
95300040	Yes	FREIGHT CHARGES	0	0.0	0.0	\$18.00		
Sublet Desc	UPS		Sublet Invoice	D20050311058				

Claim Totals

Repair Date	03/10/2005	Total Parts @ Dealer Net	\$118.35	
Repair Order Number	17605	Parts Mark-up Amount	\$47.34	
Statement Date	03/31/2005	Total Parts w/Mark-up		\$165.69
		Sublet Amount	\$18.00	
		Labor (w/o sublet)	\$23.37	
		Total Labor		\$41.37
		Total Amount of Claim		\$207.06

Return

Never Received a Repair Invoice yet

from the most recent APP Sensor Failure.

But the mileage for the most recent failure was around 34,000 miles.

Also, I do not have a repair receipt for the very first time the sensor went out, However, I verified with Mitsubishi that they have the repair on

file and the mileage was around 8,000 miles.

Thanks,

██████████ ██████████

Claim Detail

Dealer Code	06056	ARAPAHOE MITSUBISHI - TERM	Reference Number	20041123W479	
Claim Number	E1265	Claim Type	W	Adjust Code	Claim Status Paid
VIN	JA3AJ66F34U		Model and Year	2004 LANCER	
In Service Date	09/04/2004				
Denial Code			Reviewer Code		

Customer Information

Title	MRS	Last Name		First Name		MI	
Business Phone		Residence Phone					
Business Name							
Street Address							
Street Address 2							
City	PARKER	State/Province	CO				
Zip/Postal Code		Email Address					

Warranty Information

Miles/Km	1187	Repair Order No	16362		
VIN	JA3AJ66F34U	Repair Date In	09/24/2004	Repair Date Out	10/04/2004
Service Technician	Previous Tech ID	Service Advisor	Previous Service Advisor		
Nature Code 'B'	20 CLUTCH SLIPPING	Nature Code 'C'	G ACCELERATING	Cause Code 'A'	490 IMPROPER ADJUSTMENT
Condition	CUST STATES CLUTCH SLIPS AT ALL TIMES				
Cause	FOUND CLUTCH SLIPPING				
Remedy	REMOVED TRANS REP FLYWHL THRO				
Spec Value					
Freight Code					

PWA Information

PWA Type	DSPM or Mits HQ issued PWA		
DPSM Code	433	Sequence Number	0000
Claim Approval Reason Codes	03	EXCEEDS STD LABOR HRS, TOWING > \$100, PAINT/TRIM > \$700	
Reason PWA Requested	TECH WORKED 1 EXTRA HOUR ON VEHICLE TO COMPLETE THE JOB.		
DPSM or Mits HQ Action	APPROVE		

DPSM / Mits HQ Comments

Part Detail

Part No	Part Description	Qty	Part Amount	Shorted	Primary
MN163097	FLYWHEEL ASSY	1	\$131.16		
MN168062	DISC,CLUTCH	1	\$60.49		
MR980571	COVER ASSY,CLUTCH	1	\$73.80		
MD722744	BEARING,CLUTCH RELEASE	1	\$26.00		
GREASE	GREASE	2	\$16.70		

Labor Detail

Labor OP	Sublet	Labor OP Desc	Qty	Hours	Total Hrs	Labor Amt	Shorted	Primary
21111010		CLUTCH DISC..REPL	1	4.3	4.3	\$334.97		

Claim Totals

Repair Date	09/24/2004	Total Parts @ Dealer Net	\$293.66	
Repair Order Number	16362	Parts Mark-up Amount	\$117.46	
Statement Date	11/30/2004	Total Parts w/Mark-up		\$411.12
		Sublet Amount	\$0.00	
		Labor (w/o sublet)	\$334.97	
		Total Labor		\$334.97
		Total Amount of Claim		\$746.09

Return

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).