



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

22-AUG-2006

Repository ☐

Reference No.
10166276

OWNER INFORMATION (Type or Print)

Name

Address

City

HENDERSON

State

NV

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2C8GF68

Make

CHRYSLER

Model

PACIFICA

Model Year

2004

Date Purchased

06/10/2004

Dealer's Name and Telephone Number

KIRKLEND CHRYSLER JEEP INC 4258211777

Engine:

No: Cylinders 6

Fuel Type:

Original Owner

Dealer's City

KIRKLAND

State

WA

Zip Code

98034

Transmission Type

☒ Antilock Brakes

Powertrain

(AUTOMATIC)

☒ Cruise Control

(ALL WHEEL DRIVE)

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

11-APR-2006

Failure Mileage

46,200

Failure Speed

15

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☒ Original Equipment
☐ Prior Repair

Failure Location: I-15 INTERSTATE

LAS VEGAS
NV

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

☒ YES
POLICE RESPONDED

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED HAVING PROBLEMS WITH THE BRAKES, WHILE DRIVING 15 MPH THE VEHICLE STALLED. THE VEHICLE WAS TOWED TO THE DEALERSHIP WHO REPLACED THE FRONT BRAKES. THE BRAKE SENSORS DID NOT WORK PROPERLY WHEN THE INCIDENT OCCURRED.

The CALIPER BOLTS (SELF LOCKING) FELL OUT. DEALERSHIP (CHRYSLER JEEP) INDICATED THIS COULD NEVER/SHOULD OCCUR. SINCE ROAD CONSTRUCTION SLOWED TRAFFIC TO 10-15 MPH & THE BRAKES LOCKED (R) WHEEL ON INTERSTATE WE WERE VERY VERY FORTUNATE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE WIFE WAS TOO FEARFUL TO RIDE OR
DRIVE THIS VEHICLE AFTER THIS. THE STATE
PATROL SAID WE WERE LUCK WE DID NOT GET
KILLED. FINALLY AFTER 6-7 WEEKS I TRADED
THIS VEHICLE IN & LOST \$20,000 ON THE DEAL.
I SPOKE W/ 3-4 PEOPLE AT CHRYSLER EVER LEGAL
DEPT BUT THEY DID NOT GET BACK TO ME JUST
CONTINUED TO PUT ME OFF. WAS ABLE TO GET THE
REFUND BACK THOUGH

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

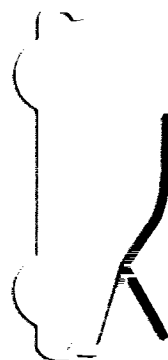
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTSA HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

nhtsa
www.nhtsa.dot.gov
people saving people

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