



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

21-AUG-2006

Repository ☐

Reference No.
10166142

OWNER INFORMATION (Type or Print)

Name

Address

City CINCINNATI

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G4EZ13L2N

Make
BUICK

Model
RIVIERA

Model Year
1992

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

151200 SEAT BELTS:FRONT:WEBBING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
20-AUG-2006

Failure Mileage
172000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT*: THE CONTACT STATED THE DRIVER SEAT BELT CATCHES AND WILL NOT FEED. THE VEHICLE WAS TAKEN TO A SERVICE DEALER WHO MENTIONED, NHTSA RECALL # 113343 PERTAINING TO THE SEAT BELT WEBBING. THE VEHICLE WAS NOT INCLUDED IN THE RECALL.

Also: The vehicle was not included in the recall
Steering Shaft Coupler Defect
(NHTSA 91V15700 SEP 91)

Note: SEAT Belt will not lock-up (Driver Side)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Technical Service Bulletins

Recalls:

<u>Number</u>	<u>Date</u>	<u>Name</u>
90C53	Jun 95	Recall - Front Shoulder Belt Campaign
NHTSA95V110000	May 95	Recall 95V110000: Shoulder Belt Sticks In Retractor
NHTSA91V157000	Sep 91	Recall 91V157000: Steering Shaft to Rack Coupler Defect

Cincinnati, Ohio
9-19-06

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**



Nationwide® On Your Side™

PAGE 1

Price \$2,229 Price \$2,700 Price \$2,795

Adjustments

Model/Year +150 -450

Not Found on Loss Vehicle -45 -34

Not Found on Comparable Vehicle +45 +22 +67

Mileage -653 -636 -302

Baseline Adjustment -562

Adjusted Value \$1,726 \$1,602 \$1,998

Location Indianapolis Star News Ann Arbor News Conant Auto Sales

Telephone [REDACTED]

Pub Date 10/30/2005 Pub Date 9/04/2005 Pub Date 11/11/2005

Distance from Cincinnati 100 Miles- Indianapolis 220 Miles- Ann Arbor 238 Miles- Detroit

- List Price is the sticker price of the vehicle. Take Price is the amount for which the vehicle can be purchased as defined by the contact at each dealership.
- The baseline is defined as the condition of your vehicle. Baseline Adjustments are made when the comparable vehicle's condition varies from your vehicle's condition.
- All dollar adjustments are determined by surveys, inspections, and interviews with dealerships across the United States.

Claim reference : [REDACTED] Return to top

Report Reference Number: [REDACTED]

Additional Local Market Comparable Vehicles

The following Local Advertisements also support the local market value of the loss vehicle, but are displayed in less detail. The complete configuration of the comparable vehicle is compared to the loss vehicle to determine the Adjusted Value. The Adjusted Value represents the price of the comparable vehicle configured exactly as the loss vehicle.

Local Advertisements

Source	Vehicle	Take Price	Adjusted Value
Detroit News & Free Press			

Detroit News & Free Press

Ad Date: Rec. Avail

[REDACTED]
Detroit, MI

231 Miles From Cincinnati 1992 Buick Riviera

Odometer: Unlisted \$ 1,595 \$ 1,450

Monroe Sunday News

Ad Date: Rec. Avail

[REDACTED]
Maybee, MI

203 Miles From Cincinnati 1993 Buick Riviera

Odometer: Unlisted \$ 2,000 \$ 1,326

SE MI. Auto Trader

Ad Date: 12/09/2005

[REDACTED]
Royal Oak, MI

Ohio law requires the following: Any person who, with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

Cincinnati, Ohio
9-19-06



Nationwide®
On Your Side™

price 2

Cincinnati, Ohio
9-19-06

240 Miles From Cincinnati 1992 Oldsmobile Toronado
Odometer: Unlisted \$ 2,600 \$ 2,013

MI. Tradin Times

Ad Date: 11/11/2005

1992 Oldsmobile Toronado

Odometer: Unlisted \$ 2,995 \$ 2,408

Claim reference : [REDACTED] Return to top

Report Reference Number: [REDACTED]

Vehicle Model Information

Completely restyled in 1986, the Riviera became much smaller and sportier. Handling, acceleration, and stability are above normal. Complex computer equipment options make routine repairs more expensive than on most models.

Comparable Vehicles: Oldsmobile Toronado NHTSA Vehicle Recall Information

The National Highway Traffic Safety Administration has issued 2 safety related recall notices that may apply to the above valued vehicle. For additional information or assistance, call CCC customer service at 1-800-621-8070 and follow the automated operator's instructions. Please use your valuation request number for reference.

NHTSA ID: 95V110000 Issued: 05/18/1995 No of vehicles: 113,343 The front outer shoulder belt web sew stop can become stuck in the retractor. The belt can be difficult to pull out of the retractor and some occupants may not be able to fasten the belt. This condition can prevent a person from using their restraint system resulting in an increased risk of injury in an accident. Dealer will install a webbing stop button if the Customer requests repair. System: Interior; shoulder belts. Vehicle Description: Passenger Vehicles. Note: If your Vehicle is presented to an authorized Dealer on an agreed upon service date and the remedy is not provided free of charge within a reasonable time, please contact Buick at 1-800-521-7300; Oldsmobile at 1-800-442-6537; or cadillac at 1-800-458-8006. Also contact the National highway traffic safety administration's auto safety hotline at 1-800-424-9393.

NHTSA ID: 91V157000 Issued: 09/09/1991 No of vehicles: 2,371 The intermediate shaft to steering rack lower coupling pinch bolt may be missing. If this condition exists and shaft disengagement occurs, loss of steering control will be experienced by the Driver which could result in an accident. Install pinch bolt. System: Steering. Vehicle Description: Passenger cars. Note: General Motors has identified this as a pre-delivery recall campaign. All vehicles will be corrected before they are sold.

Claim reference : [REDACTED] Return to top

Report Reference Number: [REDACTED]

Vehicle Appraisal and Valuation Notes

Adjustment amounts are based on a combination of factors including the region of the country, the age of the vehicle, and the type of vehicle. The loss vehicle has been valued in the Central region as an older passenger car with 22% greater than average mileage of 136,900.

The following options are not included in valuation: Climate Control, Electronic

Instrumentation, Bumper Guards, Overhead Console, Padded Landau Roof, Clearcoat Paint

Backup vehicles may be one year newer than the loss vehicle. Proper adjustments were made to reflect model, year and mileage differences for this valuation. Included in our backup are similar

Ohio law requires the following: Any person who, with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

steering